

**ZEOS**



**2021**

**ANNUAL REPORT  
OF ZEOS**

# Rocket-propelled!

In order to achieve the European objective, which imposes on us to collect, instead of 41 percent, 65 percent of e-waste from the amount of electrical and electronic equipment placed on the Slovenian market, at ZEOS we intensify all our efforts in this direction.

## **In other words, we're switching to rocket propulsion!**

Therefore, the basic artistic element of the current annual report is the rocket which will take us to the set goal faster. The rocket symbolises acceleration in all areas of our operations, from collection to awareness raising, from discovering new possibilities for collecting and managing e-waste to improving already established services.

It allows us to go even faster, reach even higher.

**As astronauts expand our horizons, so do we expand our collection network. Just as they discover and conquer new planets, we are constantly searching for new collection solutions and establishing new possibilities for the appropriate e-waste management. These include repairs of defective appliances or exchange of still functioning appliances and their reuse. We encourage this with the current Life project, which opens the way to a new constellation – the circular economy.**

**Join us on a flight to new heights. Welcome!**

## List of abbreviations

<b>WEEE</b>	- waste electrical and electronic equipment/e-waste
<b>EEE</b>	- electrical and electronic equipment
<b>WBA</b>	- waste batteries and accumulators
<b>WIBA</b>	- waste industrial batteries and accumulators
<b>WGC</b>	- waste grave candles
<b>LHA</b>	- large household appliances
<b>C&amp;F</b>	- cooling and freezing appliances
<b>TV</b>	- TV sets and monitors
<b>SA</b>	- small appliances
<b>WL</b>	- waste lamps

in Ljubljana, May 8th, 2021  
Emil Šehič, M.Sc, CEO



Printed on environmentally friendly paper.



ELEMENTAL  
CHLORINE  
FREE  
GUARANTEED



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## Achieve the European objective



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## E-waste management



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## Consumer-friendly collection network



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## Awareness-raising activities



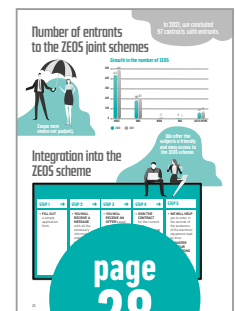
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## Financial report



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## Integration into the ZEOS scheme



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## Dear Sir or Madam,

in 2021, ZEOS marked fifteen years of operational implementation of waste management, for which the extended producer responsibility is prescribed by law. Last year, 722 subjects for e-products, batteries and accumulators and grave candles entrusted to us the fulfilment of this obligation. Among the producers, purchasers, and importers of such products, for which we fulfilled the obligations of collecting and managing waste, arising from these products, the company, as an authorised representative, had concluded contracts with 77 companies domiciled abroad. This large group of subjects commits us to quality work also in the future.

In all years of operation, ZEOS achieved and exceeded the required environmental waste management objectives, while at the same time it experienced the growth of the network of waste collection. During its operation, the company collected 109,108 tonnes of e-waste, 1,138 tonnes of waste batteries, 1,453 tonnes of waste grave candles and 11 tonnes of waste industrial batteries together with its subcontractors from households. The growth of waste collection continued in 2021, when we exceeded the limit of 10,000 tonnes of e-waste, collected in one year for the first time. Compared to 2020, 17.1 percent more e-waste was collected in 2021, while white goods waste accounted for 26.5 percent more than the year before. In addition to numerous awareness-raising campaigns and the expansion of the waste collection network, we also attribute a higher rate of e-waste collection to the increase in the amount of e-products placed on the market of the Republic of Slovenia by the subjects. It has been growing since 2019 and was particularly sharp in the time of the measures due to the Covid-19 epidemic. Compared to 2020, the quantity expressed in the mass of e-products thus increased by 26.6 percent in 2021, and the number of e-equipment items placed on the market by 16.7 percent. Growth is particu-

larly pronounced for products from the group of refrigerators, air conditioners, photovoltaic panels, and small e-equipment.

At the same time as the quantities of products placed on the market are growing, the target amount of waste arising from them is increasing. It is calculated as a percentage of the quantity placed on the market and amounts to 65 per cent of the quantity of e-products placed on the market in the previous three years. Every year, achieving these goals is therefore a challenge that can only be successfully solved through proactive action, both in the operational implementation of waste collection, as well as in the systematic awareness-raising on proper waste management.

In view of this purpose, we also implemented projects in 2021, among which we point out the project Life Promoting e-circular, which is 75 percent co-financed by the European Commission's LIFE programme and the Ministry of the Environment and Spatial Planning of the Republic of Slovenia; the Inspires project, which is 50 percent co-financed by the European Commission's EIT Raw Materials, and the CircThread project, which is 70 percent co-financed by the European Commission's Horizon 2020 programme. All these projects are an important support in achieving our short-term and long-term goals. In 2021, we improved the collection networks, cooperated in the establishment of new business models of the circular economy, and engaged in development projects of efficient management of natural resources.

In 2021, important activities were also carried out in the field of amendments to the Environmental Protection Act ZVO-2. A number of consultations, working meetings and conferences addressed and discussed the changes. The adoption of the relevant Environmental Protection Act is also very important for the implementation of the concept of extended producer responsibility in the future in terms of compliance with the EU Waste Directive 2018/851, as well as for solutions that will enable producers to fulfil their waste management obligations arising from their products in a cost-effective manner. The key changes to be implemented in 2023 relate to the conditions for organisations which will carry out extended producer responsibility. ZEOS will continue to actively monitor and participate in the introduction of legislative changes.

The operating activities of ZEOS in 2021 were above plan both in terms of revenues and operational result. In accordance with the legislation, all surplus revenues are

diverted to the reserves that the company releases when the quantities of waste and the resulting costs exceed the revenues from the paid fees of the ZEOS scheme entrants. In addition to the market growth, the company's good business was allowed thanks to exceptional increases in the value of secondary raw materials, which led to lower costs of waste treatment. The operational audit in 2021 and the financial statement audit prepared on the basis of the requirements of the Decree on Waste Electrical and Electronic Equipment were carried out by experts of the company Mazars, auditing company, d.o.o. Ljubljana.

In 2022, we expect and plan to further increase the collected quantities of waste, expand the waste collection network and effectively implement awareness-raising projects and projects co-financed by the European Commission and the Ministry of the Environment and Spatial Planning. At the same time, we will proactively involve subjects from abroad in the system of extended producer responsibility, who sell products on the market of the Republic of Slovenia at a distance.

I would like to thank all producers, purchasers and importers of electrical and electronic equipment, lamps, batteries, accumulators and grave candles included in the joint waste management scheme of ZEOS, all producers involved in the management of the company through its business council, business partners in the implementation of waste management services, partners in the implementation of projects, co-financers of project activities and of course all employees of ZEOS for their efforts, affiliation and quality work.

Emil Šehič, M.Sc, CEO



## 15 years of operating the largest WEEE management scheme in Slovenia

**10,428,497 kg**  
of collected e-waste

**123,150 kg**  
of collected waste batteries

**189,990 kg**  
of collected waste grave candles

**11,398 kg**  
of collected waste industrial batteries

**896 pcs**  
of collected electrical and electronic equipment in the process of preparation for re-use

**12.2%**  
growth in acquiring new companies involved in ZEOS schemes

**70**  
awareness-raising activities

**3<sup>rd</sup>**  
Life project under implementation

**228**  
posts in the media

**participation in external projects**  
as a project partner

**expansion of the operation of ZEOS:**  
new industrial waste battery collection scheme

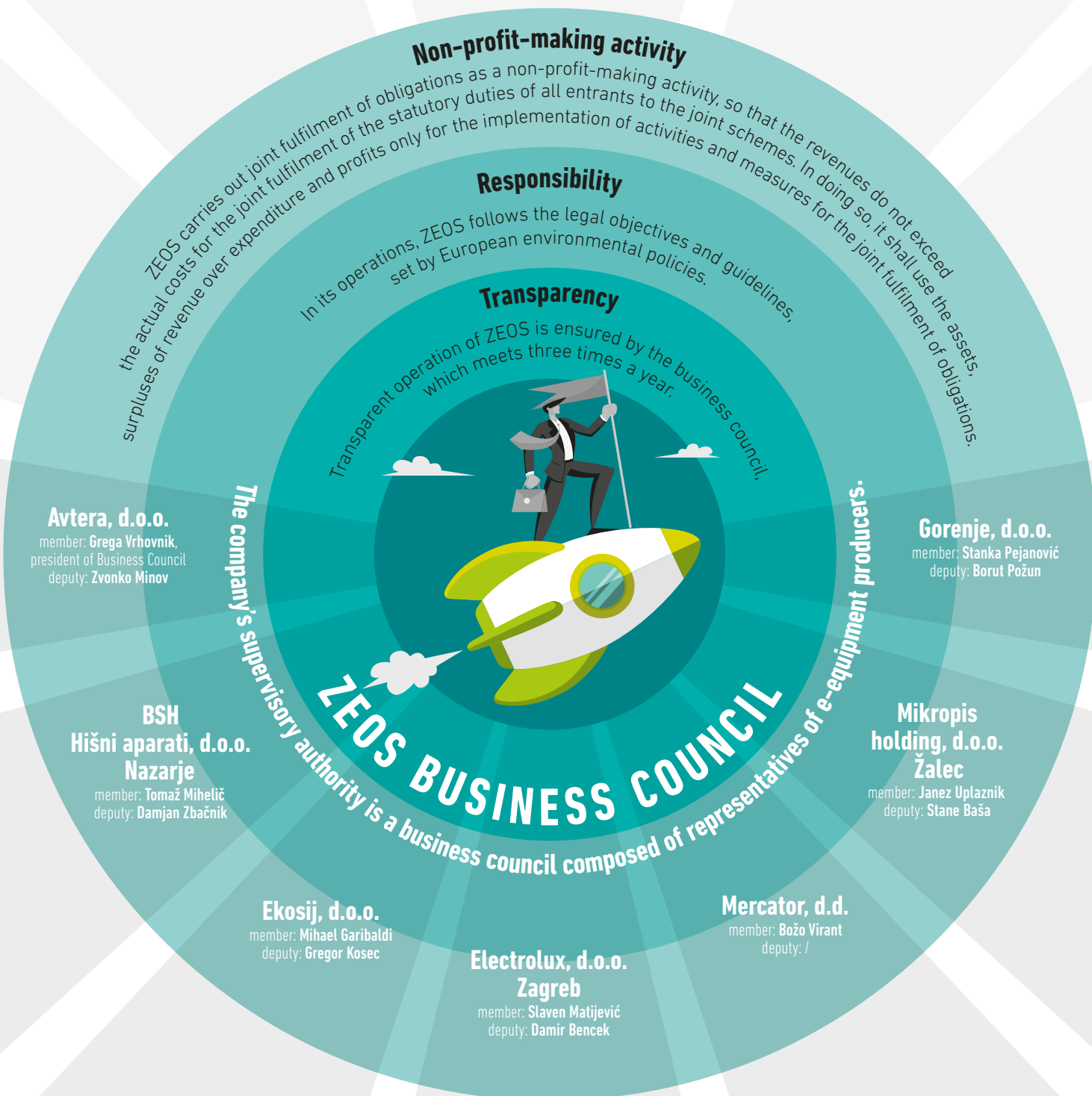
**expansion of the collection network**  
of reusable appliances still in operation

**solid collection network**  
e-waste and waste batteries

**audit of the operation of ZEOS**

# The year 2021, in brief

# Managing the ZEOS company



## Operational Audit

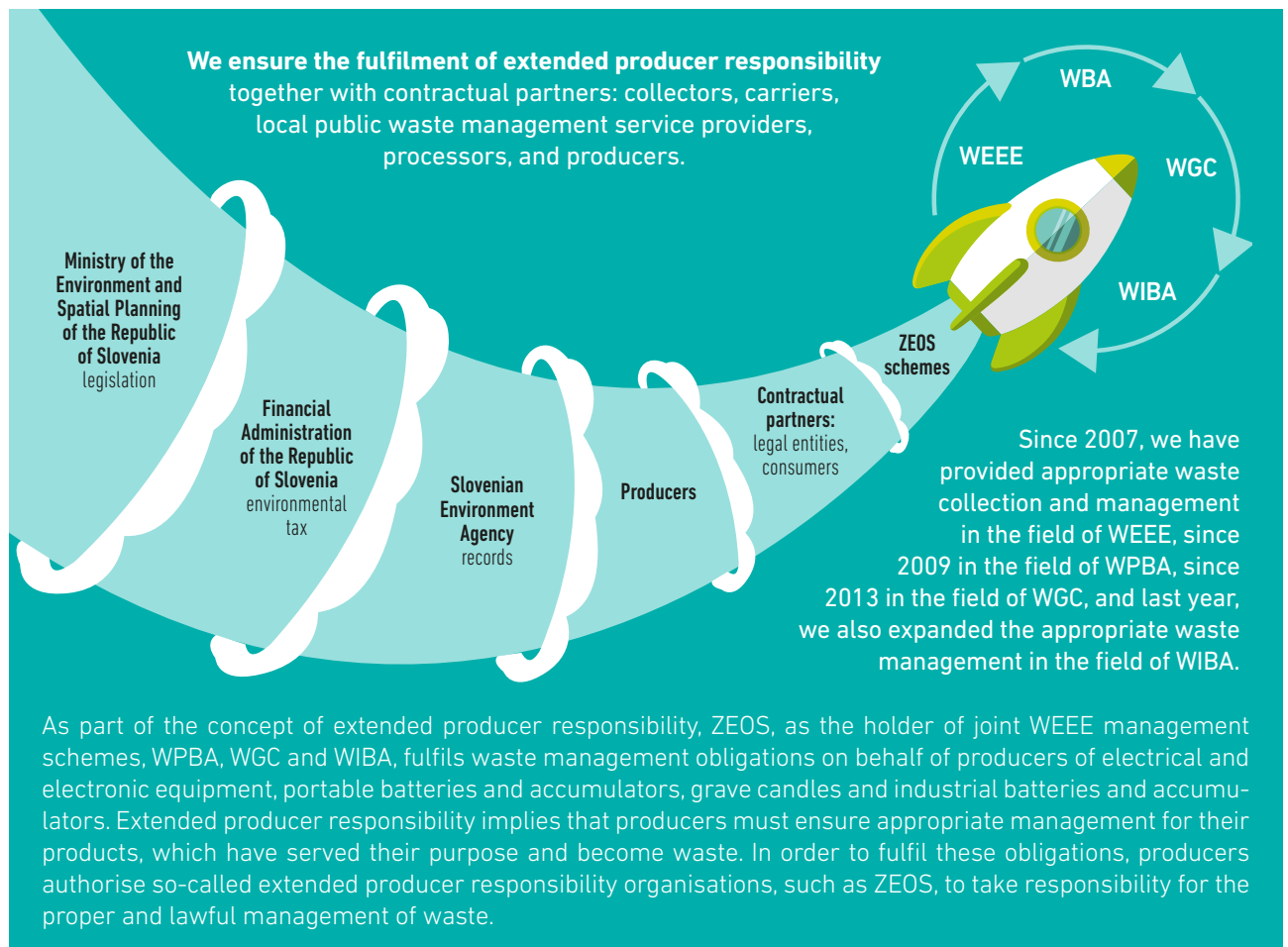
Pursuant to the Decree on Waste Electrical and Electronic Equipment, Mazars, auditing company, d.o.o., also conducted an audit of our company's operations for 2021.

## International Operations

Membership in international associations WEEE Forum, EucoLight and EIT RawMaterials enables us to participate in projects, gain experience, exchange information, and transfer good practices to the operation of ZEOS.



# Role of ZEOS



## Legislation establishing the management of WEEE, WPBA, WIBA and WGC:

- Directive 2012/19/EU of the European Parliament and of the Council on waste electrical and electronic equipment
- Directive 2006/66/EC of the European Parliament and of the Council on batteries and accumulators and waste batteries and accumulators
- Decree on waste electrical and electronic equipment (Official Gazette of the Republic of Slovenia, no. 55/15, 47/16, 72/18, 84/18 – ZIURKOE, 108/20 and 44/22 – ZVO-2)
- Regulation on the management of batteries and accumulators and waste batteries and accumulators (Official Gazette of the Republic of Slovenia, no. 3/10, 64/12, 93/12, 103/15, 84/18 – ZIURKOE, 101/20 and 44/22 – ZVO-2)
- Decree on waste grave candles (Official Gazette of the Republic of Slovenia, no. 25/19 and 44/22 – ZVO-2)
- Environmental Protection Act (Official Gazette of the Republic of Slovenia, No. 41/04, 17/06 – ORZVO187, 20/06, 49/06 – ZMetD, 66/06 – dec. US, 33/07 – ZPPlan, 57/08 – ZFO-1A, 70/08, 108/09, 108/09 – ZPPlan-A, 48/12, 57/12, 92/13, 56/15, 102/15, 30/16, 61/17 – GZ, 21/18 – ZNOrg, 84/18 – ZIURKOE, 158/20 and 44/22 – ZVO-2)
- Decree on waste (Official Gazette of the Republic of Slovenia, no. 37/15, 69/15, 129/20 and 44/22 – ZVO-2)
- Regulation on the Environmental Tax for Environmental Pollution due to the Generation of Waste Electrical and Electronic Equipment and Waste Portable Batteries and Accumulators (Official Gazette of the Republic of Slovenia, No. 84/18 and 44/22 – ZVO-2)
- Regulation on the environmental tax for environmental pollution due to the generation of waste electrical and electronic equipment and waste portable batteries and accumulators (Official Gazette of the Republic of Slovenia, No. 84/18 and 44/22 – ZVO-2)
- Environmental Protection Act (ZVO-2) (Official Gazette of the Republic of Slovenia, No. 44/2022), valid from 13. 4. 2022.

## New law on environmental protection adopted

On 16 March 2022, the National Assembly of the Republic of Slovenia adopted the Environmental Protection Act (ZVO-2), which brings a number of changes in the field of extended producer responsibility. These relate both to the organisation of the extended producer responsibility organisations and to their functioning.





# Achieve the European objective

The 65 percent e-waste collection rate is the target set by the WEEE Directive for the Member States of the European Union. In 2021, in Slovenia, the collection rate from the previous 41 increased to 65 percent.

## Challenges in achieving the collection objective

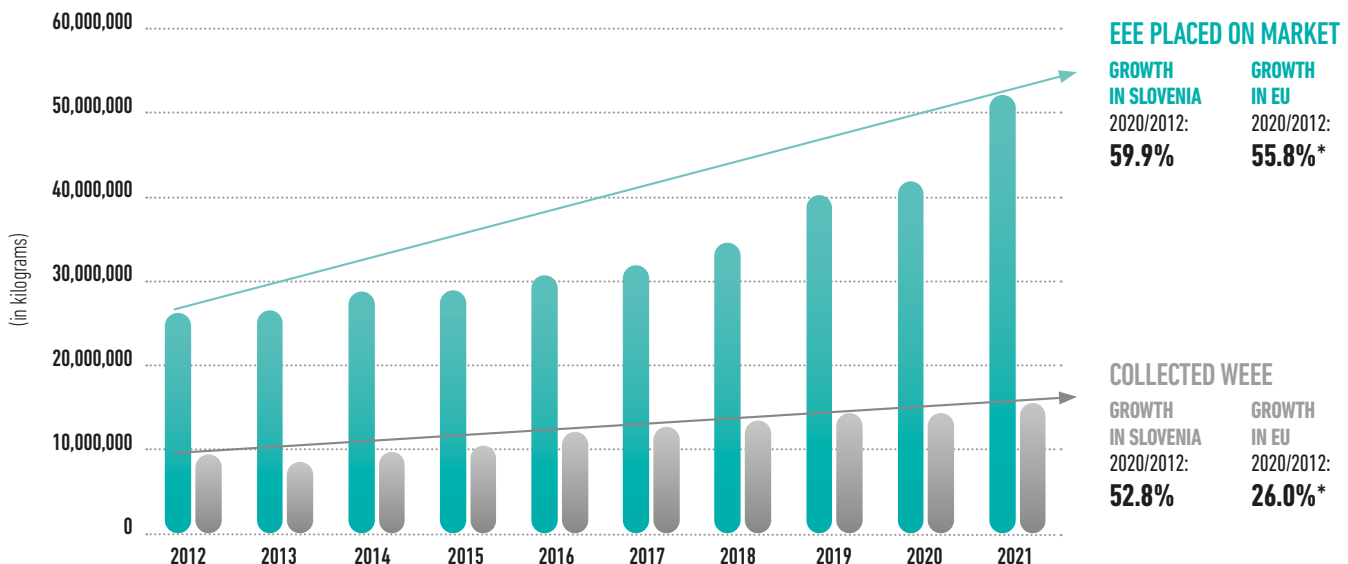
Despite the intensive efforts of quite a few countries, including ours, the objective has not yet been achieved. In the past year, the difficult situation due to the pandemic certainly contributed to this. Nevertheless, we can be optimistic, because the growth of collected quantities of e-waste, which is recorded year after year and is above the European average, shows that the objective can be achieved in the near future. Achieving such a high rate of e-waste collection in Slovenia is related to issues such as:

- the accumulation of e-equipment in households,
- illegal disposal of more valuable components and materials from e-waste,
- delivery of e-waste outside the registered collection network,
- delivery of e-waste to mixed municipal waste,
- inadequate recording of the e-waste collection flow,
- the complexity of legislation,
- trend of development of e-equipment entering the world market, ...

However, we are convinced that with our expertise knowledge, many years of experience, wide and efficient collection network, and cooperation of e-equipment consumers, who are aware of the correct management of e-waste, we will follow the set goals!

The goal for Slovenia in 2021 is to collect 65% of e-waste from the average mass of e-equipment placed on the market in the previous three years.

## Quantities of e-equipment placed on the market compared to the amount of collected e-waste in Slovenia





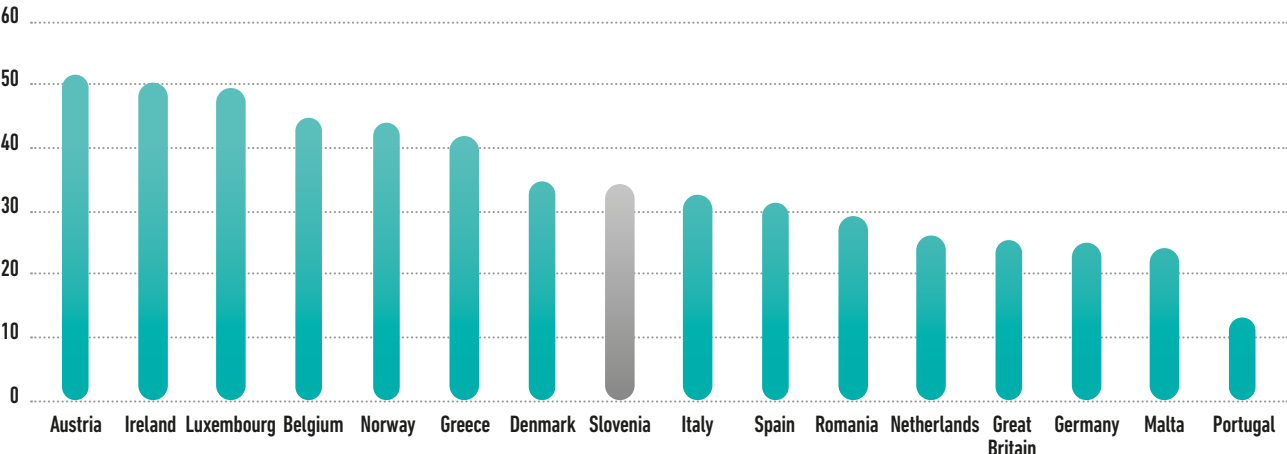
# Quantity of e-waste collected in EU

Data on the performance of e-waste collection in Europe (Key Figures, WEEE Forum, 2020) show that it is declining from the north to the south of the continent. While in the north (Denmark, Norway, Ireland, Great Britain) they collect on average as much as 14.4 kilograms of waste per capita, the average in the southern countries (Portugal, Spain, Italy, Greece, Malta) is much lower, as it is only 5.4 kilograms per capita. In the Central European countries (Luxembourg, the Netherlands, Belgium, Germany, Austria) they collect an average of 12.1 kilograms of e-waste per capita, and in Slovenia in 2020 we collected 6.8 kilograms of e-waste per capita.



## Collected e-waste according to the quantities of e-equipment placed on the market in 2020\*

(WEEE collected/EEE placed on the market as a percentage)

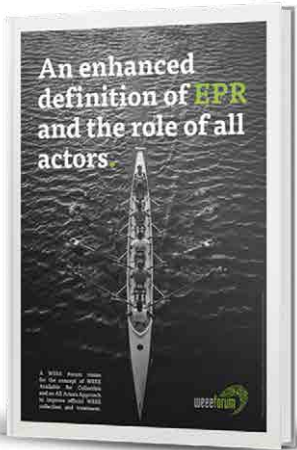


Source: Data from Key Figure, Weee Forum

\* Data for 2021 was not yet available when this report was written.

## Vision of the WEEE Forum to improve the concept of the extended producer responsibility

The WEEE Forum, an international association of 46 e-Waste Management Schemes, has prepared a report in cooperation with its members that constructively assesses how realistic WEEE collection objectives are. The report, which deals with the implementation of the WEEE Directive adopted in 2012, also includes a proposal to amend the calculation of the WEEE collection objective.



Welcome to read!



# Quantity of WEEE collected through the ZEOS scheme

More than **121,590** pickups done!

IN 15. YEARS  
WE COLLECTED  
**111,711,538**  
KILOGRAMS OF  
WASTE.

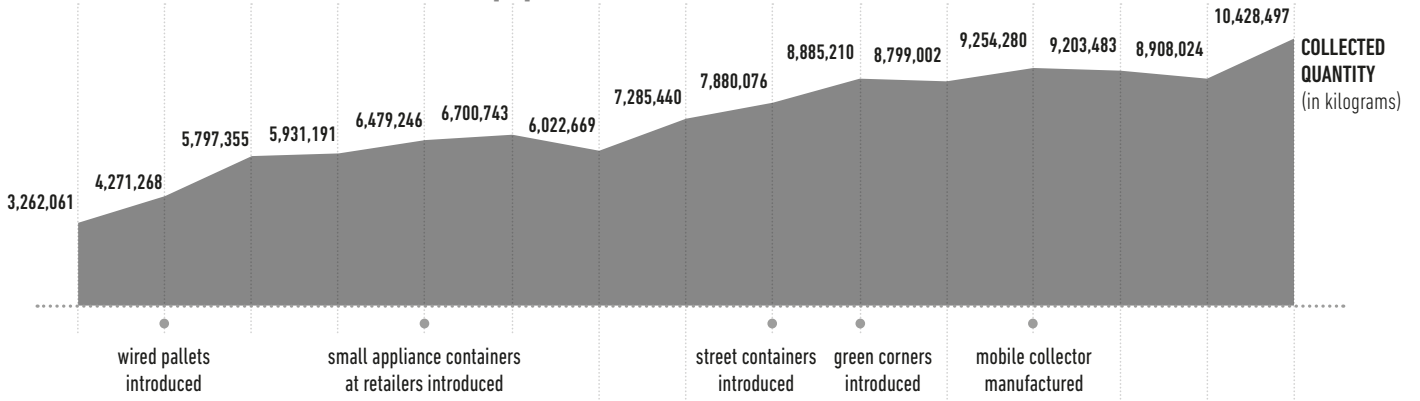
WASTE ELECTRICAL  
AND ELECTRONIC  
EQUIPMENT  
(WEEE)  
**109,108,545 kg**  
15 years of collection

WASTE  
BATTERIES  
AND ACCUMULATORS  
(WBA)  
**1,138,410 kg**  
12 years of collection

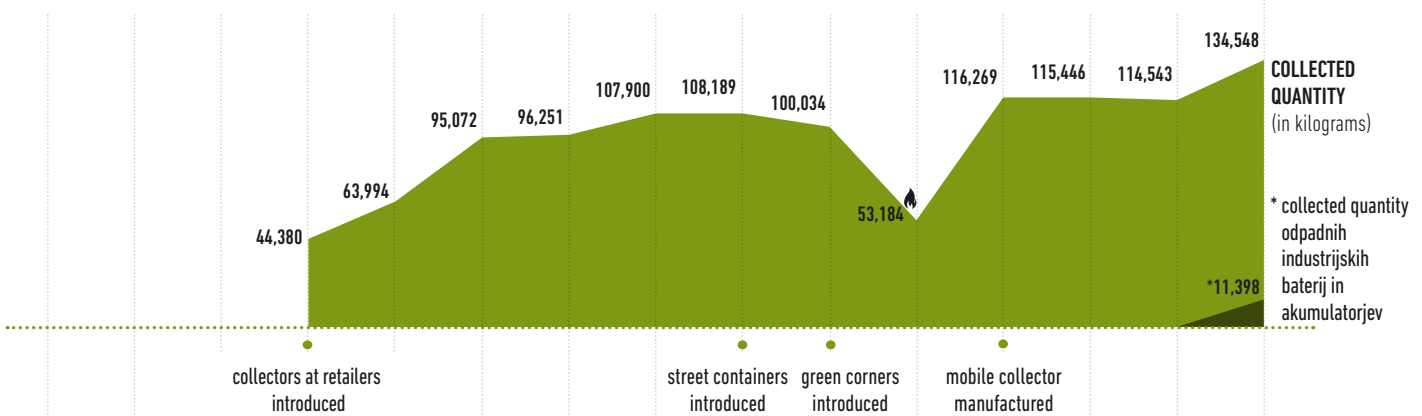
WASTE  
GRAVE CANDLES  
(WBA)  
**1,453,185 kg**  
9 years of collection

WASTE  
INDUSTRIAL BATTERIES  
AND ACCUMULATORS  
(WIBA)  
**11,398 kg**  
1 year of collection

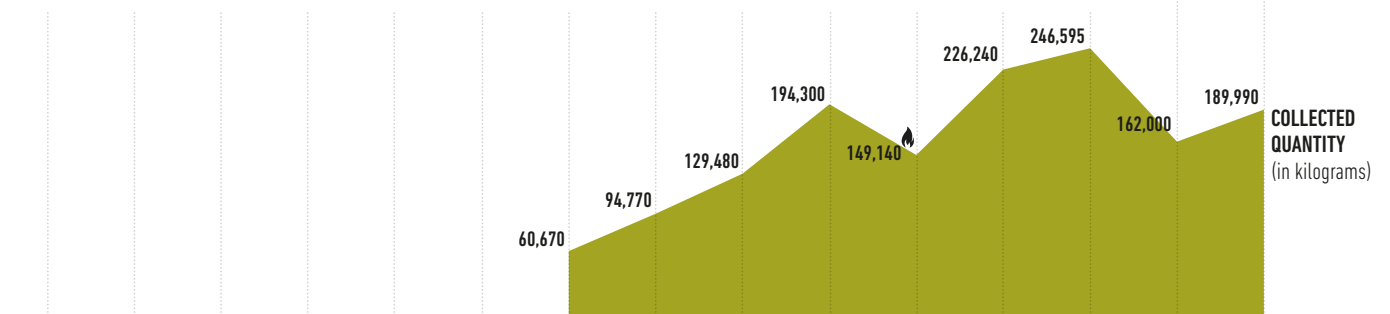
## Waste electrical and electronic equipment



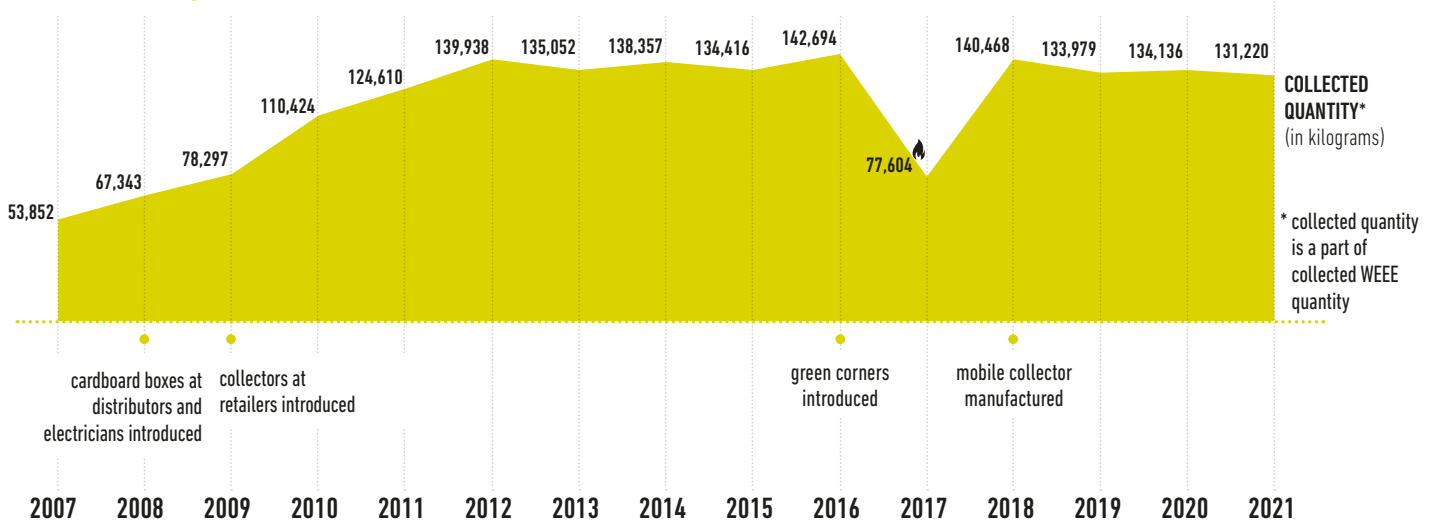
## Waste batteries and accumulators



## Waste grave candles



## Waste lamps



🔥 The reason for the collection and treatment drop-in 2017: fire at the facility of collector and processor.

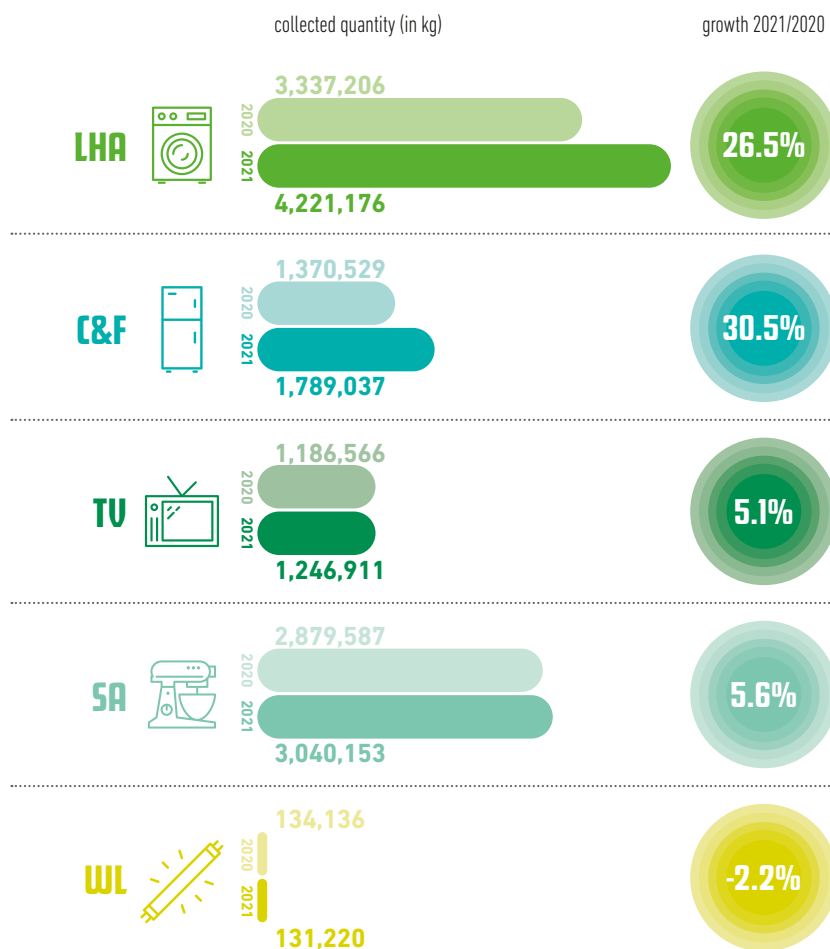
# E-waste management

THROUGH THE ZEOS SCHEME MORE THAN **10,428,497 kg** of WEEE was collected in the year 2021.

THAT'S **12,1 kg** PER HOUSEHOLD



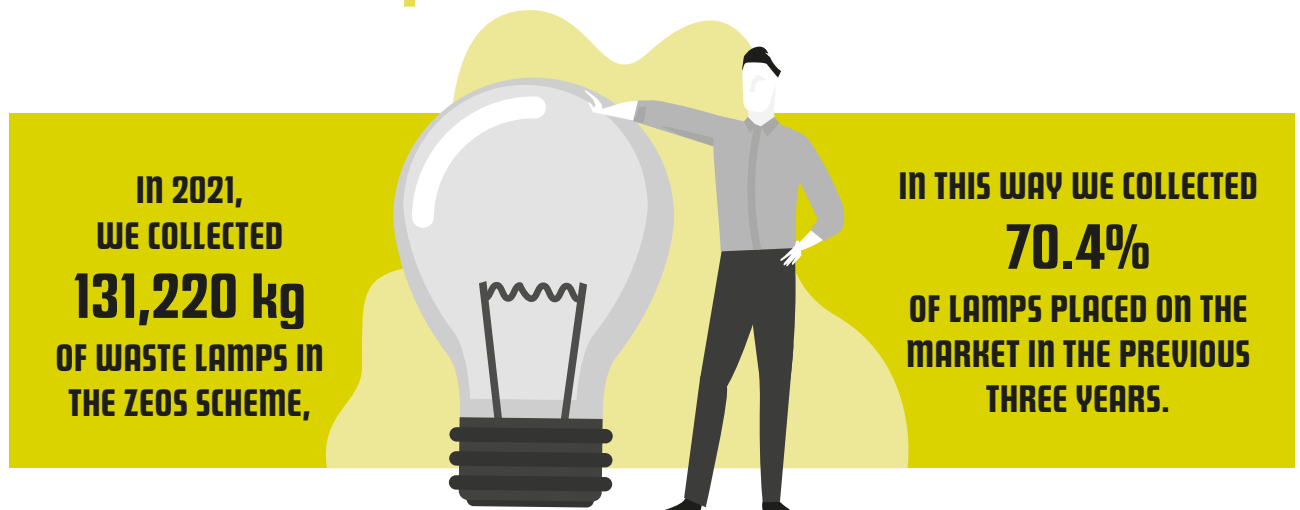
## Collected amount of e-waste by collection processing groups



According to the quantities of EEE placed on the market in the previous three years, 10,428,497 kg of WEEE, which was collected under the ZEOS scheme in 2021, represents a collection rate of 42.9 percent. Even though we again recorded an increase in the collected quantities compared to the previous year, namely by 17.1 percent, 65% of the rate set by the European Directive our target in 2021 was not achieved.

In addition to the problems caused by the pandemic and other challenges that have already been discussed, the reason for this could also be the methodology for calculating the collection rate of e-waste. This is based on the amount of e-equipment placed on the market in the previous three years, which is growing exponentially and waste from it is generated in accordance with its lifetime. And this is longer than three years for most e-equipment. Therefore, this is an elusive gap: the quantities placed on the market are increasing and the quantities of waste simply do not follow. It is therefore very important to build a consumer-friendly network for the collection and separation of e-waste, to carry out awareness-raising activities and to consolidate the collection network with operators.

## Waste lamps treatment



In the total amount of e-waste collected in the ZEOS scheme, waste lamps represent only 1.9 percent, but they are nevertheless focus of our special attention. Gas lamps also need mercury for their operation. Although small quantities are involved, it is essential that it is properly eliminated in the recycling process, as it is a toxic, harmful substance. The waste lamps collected in 2021 contained 5.27 kilograms of mercury. This is 2.3 times more mercury than in the lamps that our entrants placed on the market in the same year. The types of lamps that are placed on the market change over the years. Thus, mercury-containing lamps represent only 34 percent of all lamps on the market.

# Waste batteries treatment



In 2021, we registered an increase in the quantities of portable batteries and accumulators placed on the market, and the growth was also marked by our collection of waste portable batteries and accumulators. We collected 123,150 kilograms of waste batteries, which is 17.5 percent more than in the previous year and thus achieved a 51.76 percent collection rate in accordance with Article 4 of the Regulation on the Management of Batteries and Accumulators and Waste Batteries and Accumulators. We are pleased that the target imposed by legislation has been exceeded by as much as 6.76 percent. The maximum amount of waste batteries is still registered with public waste management companies, where we collect 50.8 percent of the total amount of collected waste batteries. The share we collect from producers is 34.6 percent.

## Waste industrial batteries treatment

At ZEOS, we also expanded waste management in the field of waste industrial batteries and accumulators. In 2021, we prepared a joint plan for the management of such waste and submitted it to the Slovenian Environment Agency. 10. 8. 2021 it was entered under serial number 9 in the records of joint management plans with WIBA. As part of the new joint plan, we collected and processed 11,398 kilograms of waste industrial batteries. In doing so, we have fulfilled all the obligations for 17 companies which, by joining the new joint WIBA scheme, have entrusted us with fulfilling their legal obligations.



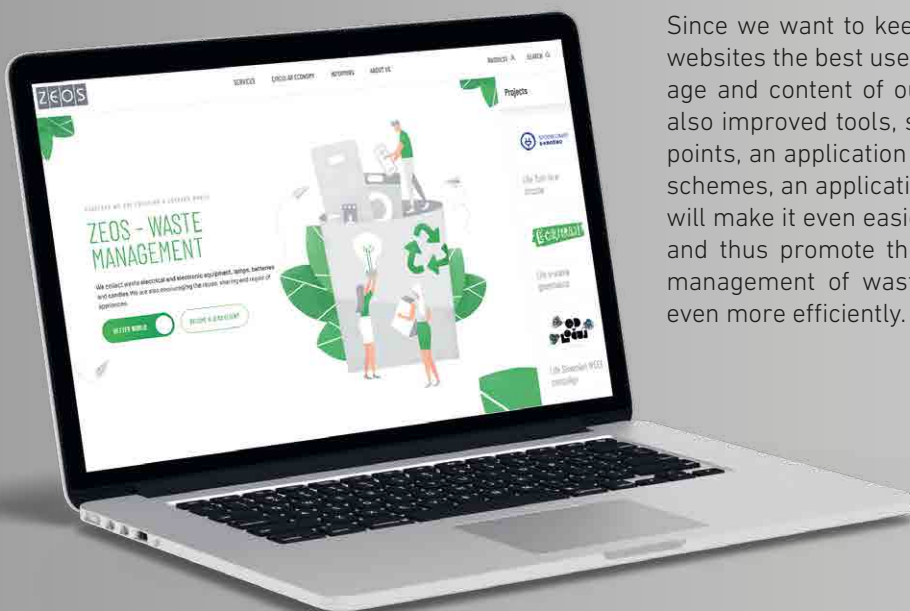
# Waste grave candles treatment

THROUGH THE ZEOS SCHEME  
**189,900 kg**  
OF WASTE GRAVE CANDLES WAS  
COLLECTED IN THE YEAR 2021, WHICH  
MEANS WE HAVE COLLECTED 68%  
OF WASTE CANDLES REGARDING THE  
AVERAGE QUANTITIES OF CANDLES  
PLACED ON THE SLOVENIAN MARKET.



Separate collection of waste grave candles is now a permanent activity in Slovenia. In 2021, we re-collected more waste candles than the year before, the quantity increased by as much as 26 percent. Also, in the ZEOS scheme, we registered a 17.3 percent increase in collected quantities of waste grave candles, despite the fact that fewer candles were placed on the market than in the previous year. The share of the ZEOS scheme remains at the same level as in 2020 at 10 per cent. Despite a small share, we managed to register and carry out collections from 35 public waste management companies in the total amount of 189,900 kilograms. At the same time, in 2021, we carried out financial compensation for 2020, thus fulfilling the obligations of the ZEOS scheme entrants, and submitted the necessary financial security for the period from September 2020 to August 2022.

## Have you already visited our renewed website?



Since we want to keep up to date and enable visitors to our websites the best user experience, we have refreshed the image and content of our website. At the same time, we have also improved tools, such as an interactive map of collection points, an application for easy and quick access to joint ZEOS schemes, an application for waste disposal and others, which will make it even easier for you to collect and deliver e-waste and thus promote the correct and environmentally friendly management of waste electrical and electronic equipment even more efficiently.

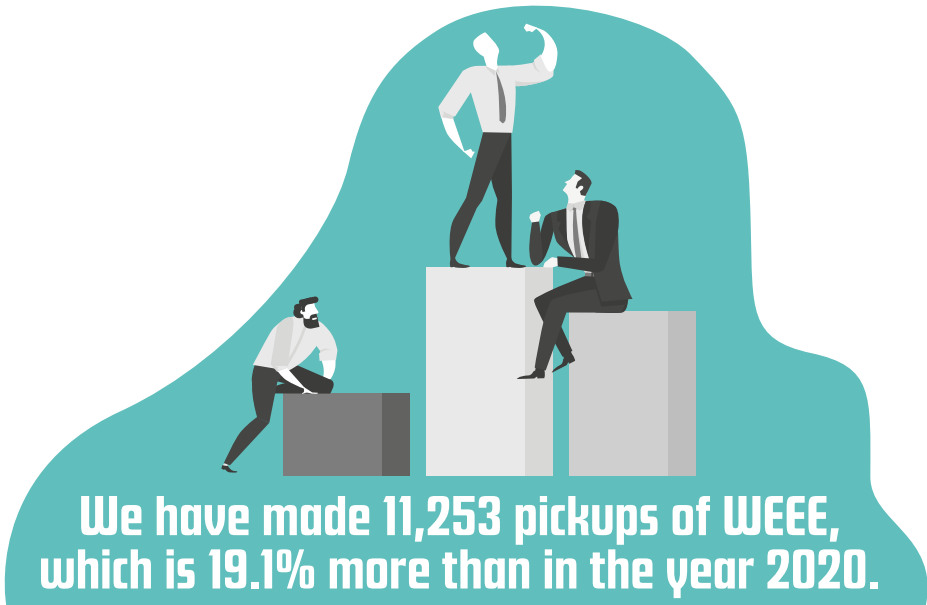
Welcome to visit!



[www.zeos.si](http://www.zeos.si)



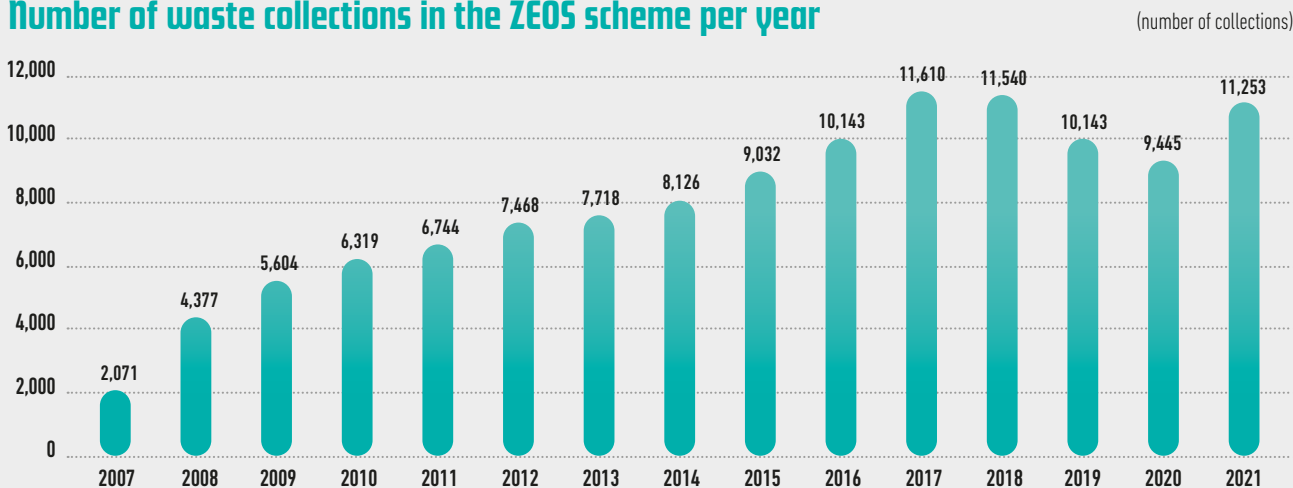
# E-waste and waste batteries collection network



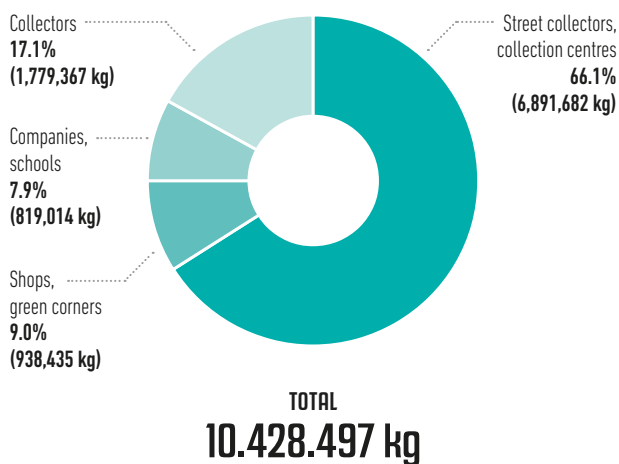
In the ZEOS scheme, we have established a stable collection network, which is enabled by partners who participate in the process of collecting e-waste and waste batteries. By optimising the process, which we have established in previous years thanks to electronic procurement and electronic record keeping of collections, we follow the goals of ZEOS. With careful planning of the transport routes for the collection of waste at individual collection points, we reduce environmental burden resulting from individual transports.

**The average mass per collection decreased by 1.7% compared to 2020.**

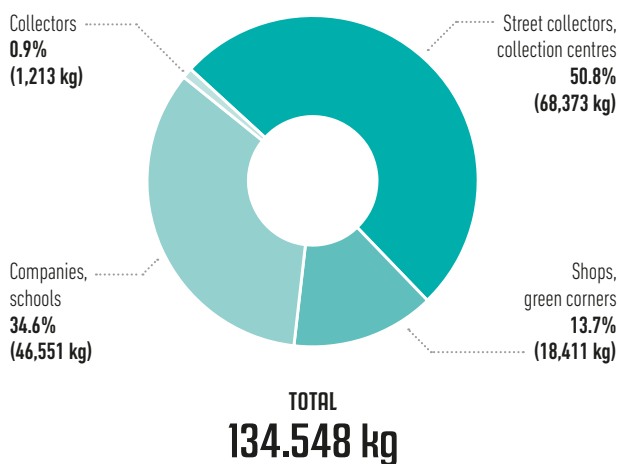
## Number of waste collections in the ZEOS scheme per year



## E-waste



## Waste batteries



# Consumer-friendly collection network

Zeos' collection universe is constantly expanding, it is easily accessible and user-friendly!



760 LOCATIONS AT RETAILERS  
AND DISTRIBUTORS (71 GREEN CORNERS)



740 STREET CONTAINERS



41 LOCATIONS  
AT CONTRACTUAL COLLECTORS



159 LOCATIONS AT CONTRACTORS  
PUBLIC SERVICES (COLLECTION CENTRES)



200 LOCATIONS  
AT EDUCATIONAL INSTITUTIONS



DIRECT PICK-UP AT COMPANIES (LEGAL ENTITIES)



MOBILE COLLECTOR DURING CAMPAIGNS



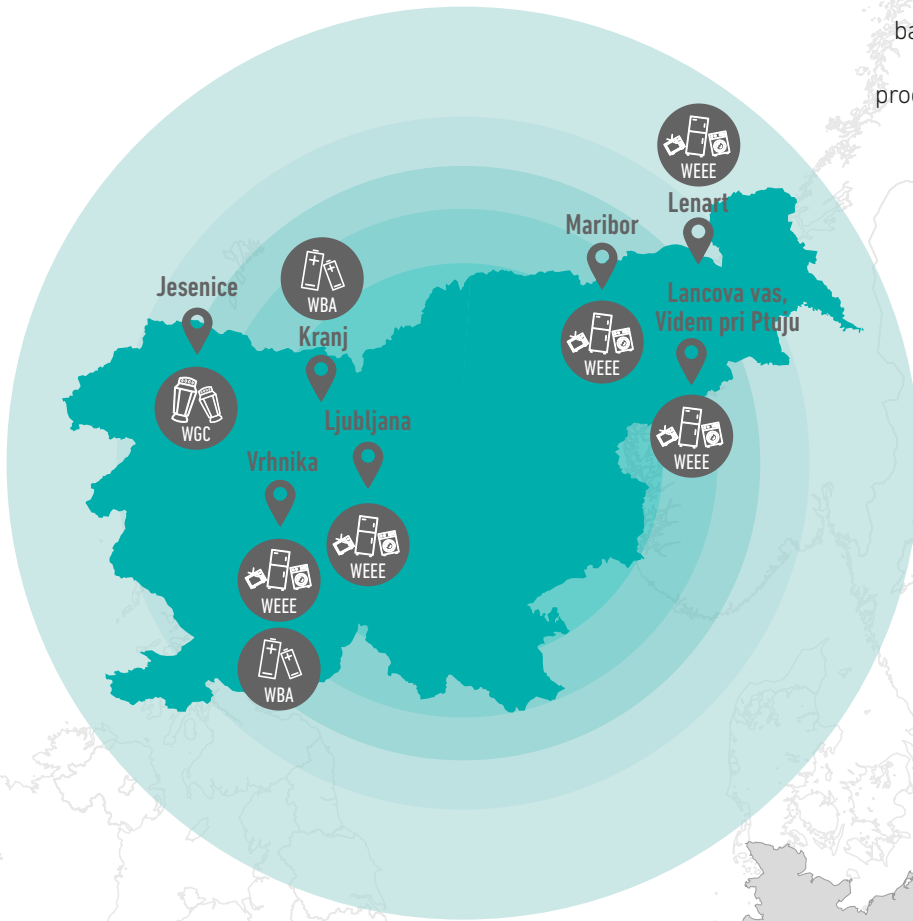
38 CORNERS FOR RE-USE



We have established a solid network for the collection of e-waste and waste batteries. In addition, we are expanding the collection network of still functioning electrical and electronic equipment. In doing so, we are pursuing objectives of the European Commission in the field of re-use and **promoting the circular economy.**

# Treatment and processing of collected waste

For all collected quantities of e-waste, waste batteries, waste industrial batteries and waste grave candles, ZEOS provides treatment and processing, partly in Slovenia and partly abroad.



**62.2%**  
of waste  
collected  
in ZEOS  
schemes has  
been treated  
in Slovenia.

**37.8%**  
of waste  
collected in ZEOS  
schemes has  
been treated  
abroad.



# ZEOS eko-sistem, Bosnia and Herzegovina

We also transfer our experience and acquired knowledge to the Balkans, where we founded our subsidiary Zeos eko-sistem in 2012.

The year 2021, in brief



**224**  
collecting locations established



**79**  
street containers



**100**  
green corners in shopping centres

**256**  
participants of the WEEE management scheme



**40%**  
of WEEE collected regarding the average quantities of EEE placed on the market



**18%**  
growth of collected e-waste compared to the year 2019



**14%**  
exceeding the legal objective



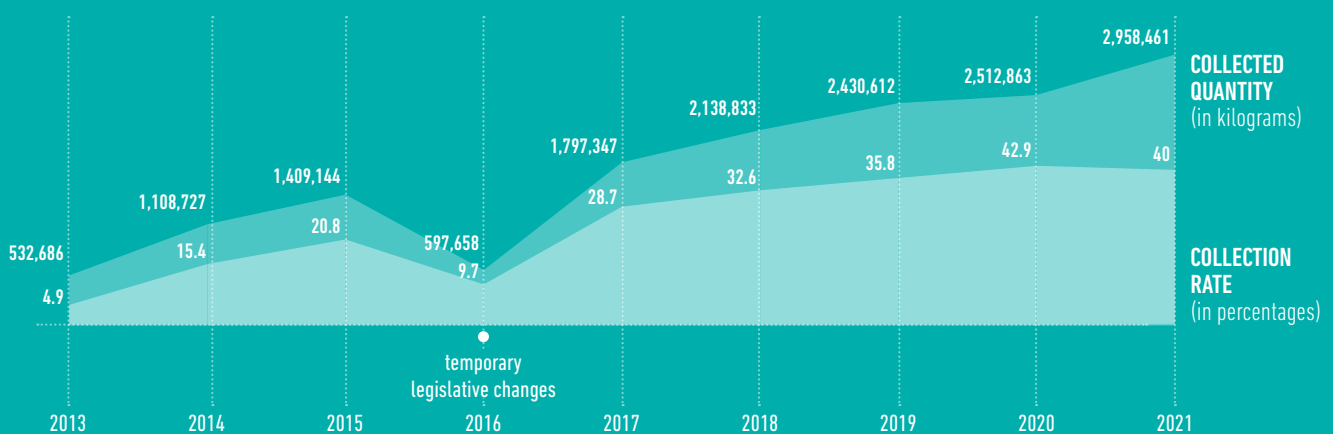
**83**  
awareness-raising events



Expanding the collection network



## Collected quantity of weee



# Awareness-raising activities



**PRINTED INFORMATION (LEAFLETS, POSTERS, REPORTS, INFORMATION BOARDS)**

**AWARENESS-RAISING LIFE PROJECTS, CO-FUNDED BY EU AND MINISTRY OF THE ENVIRONMENT AND SPATIAL PLANNING OF THE REPUBLIC OF SLOVENIA**

**WEB PAGES**

**MEDIA COVERAGE**

**AWARENESS-RAISING EVENTS**

**AWARENESS-RAISING CAMPAIGNS**

**EXPERT WORKSHOPS**

**PARTNER PROJECTS**

**LOCAL RADIO STATIONS ADVERTISING**

**SOCIAL NETWORKS**

The pandemic has also affected the implementation of campaigns to raise awareness about the correct management of e-waste. Unfortunately, these were not massive and were not carried out live, as we respected health protection measures. That is why, in order to approach people, we have found other ways, especially digital channels and tools, through which we have been able to maintain contact with consumers and transfer our information to the widest population. When communicating with the public, content is still the most important. At ZEOS, we are aware that our messages must be understandable, valid, informative, and up-to-date, and communication campaigns must be implemented in a quality way and tailored for individual target groups.

## JOIN US, all generations are with us!

We believe that everyone can contribute to the conservation of natural resources, so our awareness-raising activities actively change the habits of individuals in waste management.

You are invited to participate.

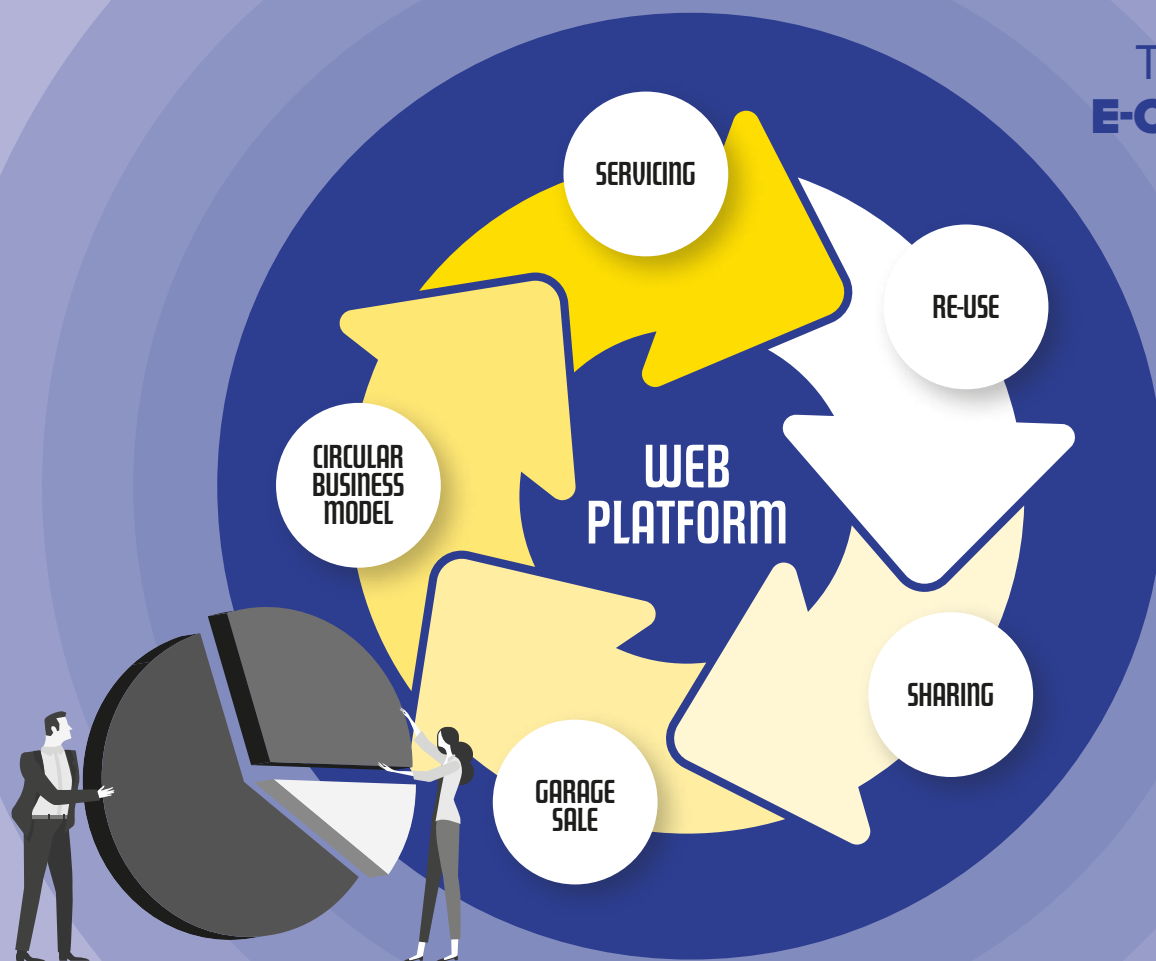




# The Life Turn to e-circular project

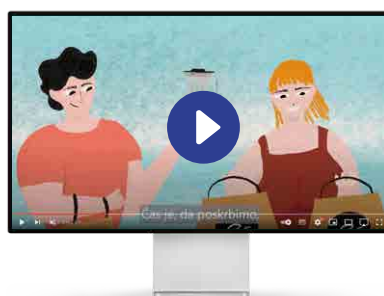


TURN TO  
**E-CIRCULAR**



The Life We encourage e-circulation project is a project to raise consumer awareness of the elements of the circular economy in the field of electronics. It aims to inform and encourage consumers to use services such as the re-use and repair of used appliances, the sharing of appliances, the purchase of services instead of the purchase of appliances and recycling as a last resort when using appliances.

Within the framework of the project, we have prepared an animated film that presents the concept of circular economy and the advantages it brings to the public in an understandable and attractive manner.



Welcome to visit!



Duration of the project: 1. 1. 2020 - 30. 12. 2024

Project budget: 2,163,558,00 €

Funding: **European Union (55%)** and **Ministry of the Environment and Spatial Planning of the Republic of Slovenia (20%)**

Partners: **The Chamber of Public Utilities is a section of the Chamber of Commerce and Industry of Slovenia** and **TSD, trgovina in druge storitve, d.o.o.**



REPUBLIKA SLOVENIJA  
MINISTRSTVO ZA OKOLJE IN PROSTOR

Gospodarska  
zbornica  
Slovenije

**TSD**  
d.o.o.

# Main project tools



We are expanding the collection network of still functioning reusable appliances.

## CORNERS FOR RE-USE OF APPLIANCES

We have established 38 corners for re-use in collection centres with public waste management companies, and we are actively connecting with centres for re-use.



## E-TRANSFORMER 2.0 AWARENESS VEHICLE

We have renovated the E-transformer 2.0 exhibition vehicle, with the help of which we inform visitors how important it is to extend the lifetime of appliances in educational institutions and at other public events. Our itinerant classroom offers visitors interesting content in the field of the circular economy. In the vehicle visitors can watch short videos about the circular economy, a museum of appliances, try out some appliances from our near and distant past, try out retro computer games and participate in short interactive workshops.



## WEB PLATFORM

We have set up a new web platform where we want to connect the stakeholders of the circular economy.

You are welcome to visit our web platform!

[www.zeos.si](http://www.zeos.si)





# Project activities in 2021



**LAUNCH OF CORNERS FOR EEE RE-USE**

**2 prize competitions**  
**FACEBOOK, PRIZE COMPETITION**



**SERVICE WORKSHOP**



**EXCHANGE OF STILL-FUNCTIONING APPLIANCES**

**5 events**  
**PROMOTING THE SEARCH FOR BUSINESS MODELS**

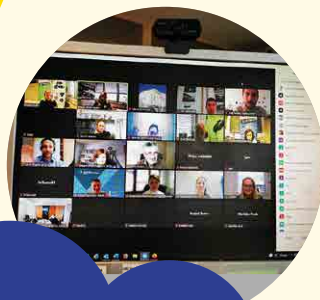
**9 meetings**  
**EXCHANGE OF GOOD PRACTICES**



**MOBILE COLLECTING**



**ONLINE ECO WORKSHOPS**



**50 participants**  
**ONLINE EXPERT WORKSHOP OF STAKEHOLDERS OF THE WASTE MANAGEMENT PROCESS**



**AWARENESS-RAISING EVENTS**

## EXHIBITION "HOW TO SEPARATE"

The exhibition "how to separate", which we set up together with the Bistra Technical Museum, is also an example of good practice of reuse: we used showcases and interactive content that were previously part of the E-transformer.

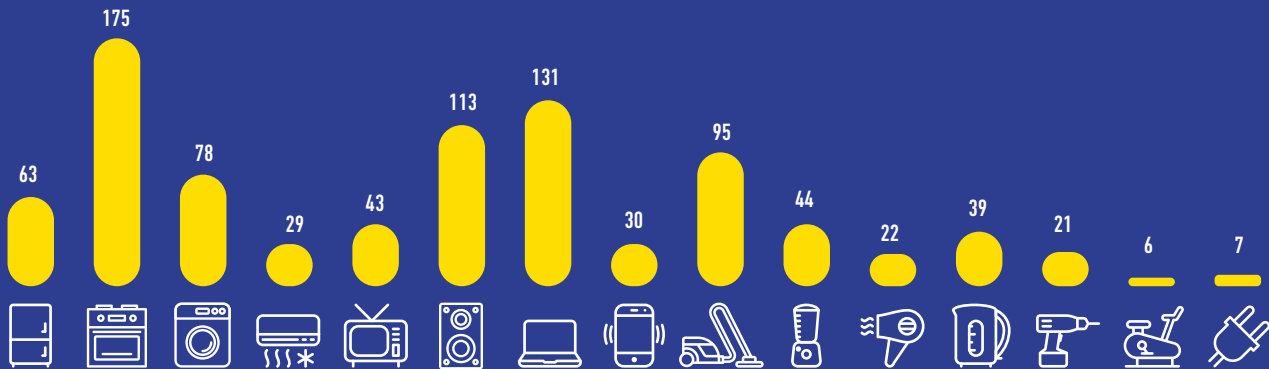


Once the E-transformer, today the exhibition!

# Pilot establishment of the preparation process for re-use of WEEE

Together with the working group, we are looking for answers and solutions for an optimally established preparation process for reuse.

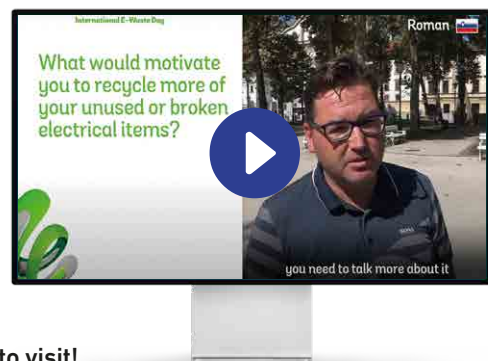
How many pieces of e-equipment have we collected in the preparation process for reuse?



## Fourth International E-Waste Day

14 October 2021

The message of this event was focused on the individual. Until each of us makes sure that the old appliances are correctly separated and ready for processing, and still functioning used equipment ends up in centres for reuse, we will still have to drain out natural resources for production, which causes major environmental damage. More than 120 organisations from fifty countries join the international event held annually under the auspices of the WEEE Forum. This year we have also prepared a video film that reveals the habits of individuals when handling e-equipment.



Welcome to visit!

# Project INSPIRES



Duration: 01. 03. 2021 - 28. 02. 2023

Coordinator: Agencia Estatal Consejo Superior de Investigaciones Cientificas M.P., CSIC (Spanish National Research Council)

Partners: 11 project partners from 6 different countries

The aim of the project is to capture permanent magnets from e-waste, recycle them and reuse them in the production of new ones. In doing so, we want to increase their share in the collected e-waste, in order to reuse them in the production of appliances and thus ensure the maximum capture of magnets from e-waste. ZEOS participates in project activities as a project partner, namely:

- sorting appliances with the aim to find out which appliances contain the maximum potential of permanent magnets,
- inventory and transport of eliminated appliances,
- preparation of a proposal for the establishment of a process for the elimination of suitable appliances,
- monitoring of results, ...

The project is co-financed by the European Commission within the EIT Raw Materials pro-gramme (2021 – 2024).

Welcome to visit!



## Activities in 2021:

- 5 sorting analyses for the elimination of permanent magnets from e-waste
- 2 project workshops
- 53.8 kg of eliminated permanent magnets

# Project CIRCTHREAD



Duration: 1. 6. 2021 - 31. 5. 2025

Coordinator: ECOWISE EKODENGE LIMITED, United Kingdom

Partners: 31 project partners

The aim of the project is to collect and link information on appliances throughout the lifetime of the products – from production through use to reuse and to combine this information on an online platform where it will be easily accessible and can be shared. In this way users will be able to make decisions at all levels and will be able to switch to circular economy. In order to make this information available, project participants will develop, test and share an open-source software platform in the next four years that will enable digital data exchange across the extended life-cycle of a product. As a project partner, ZEOS participates in a pilot case containing four use cases.

The project is co-financed by the European Commission under Horizon 2020.

Welcome to visit!



- Activities in 2021:
- 2 meetings
- 6 project workshops
- 15 working meetings

# Financial report

In accordance with good practice of informing the entrants to the scheme of management of e-waste, waste batteries and waste grave candles, suppliers, business partners, state authorities and the interested public, the company ZEOS, d.o.o. Ljubljana publishes a summary of the audited financial statements with an auditor's opinion for the financial year 2021.

The financial statements, in respect of which summaries are prepared, are prepared in accordance with International Financial Reporting Standards adopted by the EU. Summaries of financial statements do not include all disclosures required by International Financial Reporting Standards adopted by the EU. Therefore, reading the summaries of the financial statements is not a substitute for reading the audited financial statements of ZEOS d.o.o. A reader who wants to understand better the financial situation of the company and the results of its operations, together with the financial statements summaries, must also read the most recent audited financial statements, which contain all the disclosures required by the relevant financial reporting framework in the case of ZEOS, d.o.o., namely International Financial Reporting Standards adopted by the EU.

## Insight into the audited financial statements

The entire audited annual report of the company for the financial year 2021, which also includes the audited financial statements for that financial year, is available at the headquarters of ZEOS, d.o.o., based on prior agreement. Due to its size, the company is not obliged to submit the annual report of the company with the auditor's opinion to the Agency of the Republic of Slovenia for Public Legal Records and Related Services in accordance with the applicable regulations.

**Note 1:** Criteria for the preparation of summaries of financial statements

In view of the above facts, we believe that for the purposes of the combined but not misleading presentation of the financial situation and operating result of the company in the presented summary of financial statements, it is sufficient to present the statement of financial position and the statement of operating result of the company.

**Note 2:** the net operating result related to the WEEE activity is transferred to the reserves of the joint scheme in accordance with the Statute.

A STATEMENT OF FINANCIAL POSITION		
	31. 12. 2021	31. 12. 2020
<b>ASSETS</b>	<b>9.815.905</b>	<b>8.610.916</b>
<b>A. Long-term assets</b>	<b>794.643</b>	<b>854.860</b>
I. Intang. assets and longt. def. costs and acc. income	35.100	17.189
II. Tangible assets	325.584	403.207
III. Investment property		0
IV. Investments in subsidiaries		0
V. Investments in ownership	401.235	401.235
VI. Other long-term investments		0
VII. Deferred tax assets	32.725	33.229
<b>B. Short-term assets</b>	<b>9.021.261</b>	<b>7.756.056</b>
I. Long-term marketable assets		0
II. Inventories	2.670	4.320
III. Short-term investments	7.238.562	6.183.405
IV. Short-term accounts receivables	766.881	625.717
V. Other short-term receivables	110.579	400.940
VI. Cash and cash equivalents	902.569	541.674

EQUITY AND LIABILITIES		
	9.815.905	8.610.916
<b>A. Shareholder's equity</b>	<b>6.114.193</b>	<b>4.683.647</b>
I. Called-in equity capital	481.724	481.724
II. Capital surplus	4.433	4.433
III. Reserves	3.153.523	2.328.801
IV. Retained earnings	2.471.616	1.862.010
V. Surplus from revaluation	2.897	6.679
<b>B. Long-term liabilities</b>	<b>1.946.877</b>	<b>2.415.916</b>
I. Provisions and long-term deferred revenue	1.852.424	2.275.858
II. Deferred tax liabilities		
III. Non-current financial liabilities	94.453	140.058
<b>C. Short-term liabilities</b>	<b>1.754.835</b>	<b>1.511.353</b>
I. Short-term financial obligations	946.876	949.106
II. Short-term operating liabilities	420.597	332.942
III. Other short-term liabilities	242.770	183.982
IV. Tax liabilities	144.592	45.322

A STATEMENT OF PROFIT OR LOSS		
	2021	2020
<b>1. Net sales</b>	<b>4.624.039</b>	<b>3.248.649</b>
2. In-/decrease fin. products and work in prog.		
3. Other operating income	627.359	657.854
<b>4. Gross profit</b>	<b>5.251.397</b>	<b>3.906.503</b>
5. Costs of raw materials, supplies, etc.	-2.920.173	-2.372.469
6. Personnel expenses	-325.407	-298.238
7. Write-offs	-168.701	-167.600
8. Other operating expenses	-65.026	-41.214
9. Provisions	0	0
<b>10. Operating result</b>	<b>1.772.090</b>	<b>1.026.983</b>
11. Income from financial activities	41.269	129.773
12. Expenses from financial activities	-44.089	-43.506
<b>13. Total profit or loss before taxes</b>	<b>1.769.270</b>	<b>1.113.251</b>
14. Taxes on current and deferred income	-334.940	-213.250
<b>15. Net profit or loss for accounting period</b>	<b>1.434.329</b>	<b>900.000</b>



# Auditor's report



## INDEPENDENT AUDITOR'S REPORT ON THE SUMMARY FINANCIAL STATEMENTS of ZEOS, d.o.o., intended for publication

To the owners of ZEOS, d.o.o.

### Opinion

The summary financial statements, which comprise the summary balance sheet as at 31 December 2021 and the summary income statement for the year then ended, are derived from the audited financial statements of ZEOS, d.o.o. for the year ended 31 December 2021.

In our opinion, the summary financial statements are consistent, in all material respects, with those audited financial statements, in accordance with the Companies Act (ZGD) and the materiality criterion and nature of the purpose of the summary financial statements.

### Summary Financial Statements

The summary financial statements do not contain all the disclosures required by the International Financial Reporting Standards as adopted by the EU.

Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report on the audited financial statements.

### The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 28 April 2022.

### Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the Companies Act and the materiality criterion and nature of the purpose of the summary financial statements.

### Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (ISA) 810 Engagements to Report on Summary Financial Statements, whether or not the summary financial statements are consistent with, in all material respects, the audited financial statements.

Ljubljana, May 6, 2022

**MAZARS, audit company, d.o.o.**  
Dejan Šimenc, Certified Auditor

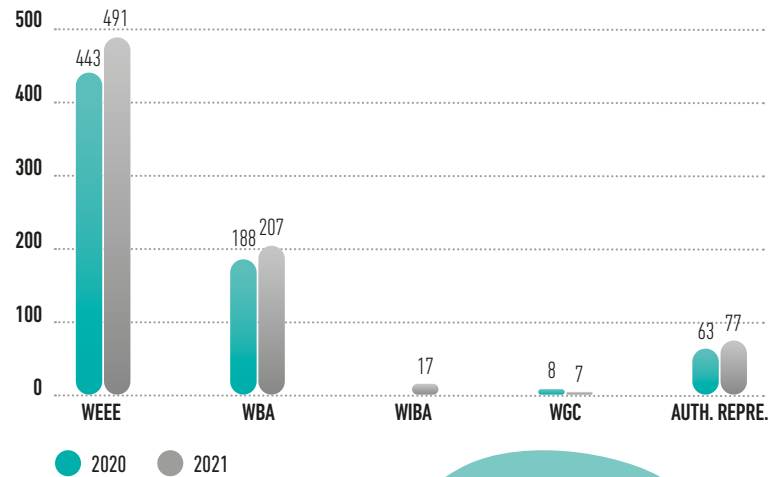
For signature please refer to the  
original Slovenian version.

# Number of entrants to the ZEOS joint schemes

In 2021, we concluded 97 contracts with entrants.



Growth in the number of ZEOS



We offer the subjects a friendly and easy access to the ZEOS scheme.

## Integration into the ZEOS scheme



STEP 1 →	STEP 2 →	STEP 3 →	STEP 4 →	STEP 5
<ul style="list-style-type: none"> <li><b>FILL OUT</b> a simple application form.</li> </ul>	<ul style="list-style-type: none"> <li><b>YOU WILL RECEIVE A MESSAGE</b> with all the necessary information and basic accession criteria.</li> </ul>	<ul style="list-style-type: none"> <li><b>YOU WILL RECEIVE AN OFFER</b> based on your data.</li> </ul>	<ul style="list-style-type: none"> <li><b>SIGN THE CONTRACT</b> for the current year.</li> <li><b>ARRANGE THE REGISTRATION</b> of activities at FURS through the e-trod portal (free service), if necessary.</li> </ul>	<ul style="list-style-type: none"> <li><b>WE WILL HELP</b> you to enter in the records of the producers of the electrical equipment kept by Arso.</li> <li><b>TRANSFER ALL YOUR OBLIGATIONS</b> to the ZEOS scheme in accordance with the WEEE Regulation.</li> </ul>

# The ZEOS joint scheme participants

Trusted by  
**580**  
companies in four schemes



## 491 participants of the WEEE management scheme

3 F FAVORIT ŽGUR d.o.o., **A** A2S d.o.o., ABASTORE d.o.o., ABB INŽENIRING d.o.o., AC CENTER, ALEKSANDER CIGLARIČ s.p., ADD PROS d.o.o., ADIDAS d.o.o., ADVANT d.o.o., AGRO LINDAU d.o.o., AGROCENTER d.o.o., AHATSERVIS, d.o.o., AKTIVA VAROVANJE D.D., ALARM AUTOMATIKA d.o.o., ALBA, d.o.o., ALBRACO, d.o.o., ALMA-ELECTRONIC, d.o.o., Ljubljana, ALPFRIGO d.o.o., ALTA PC BIRO d.o.o., AMCL, d.o.o., AMITEH d.o.o., ANIKOM d.o.o., APOLLO d.o.o., APOLLONIA d.o.o., AQUA VIVA d.o.o., ARCHUS.SI d.o.o., ARIS JABOLKO d.o.o., ARMSTRONG-KOBILŠEK d.o.o., ART-PE d.o.o., AS DOMŽALE MOTO CENTER d.o.o., ASIST, d.o.o., ATLANTIC TRADE d.o.o., Ljubljana, AUDAX d.o.o., AUDIO BM d.o.o., AVIDA d.o.o., AVTERA d.o.o., AVTOTEHNA OPREMA d.o.o., **B** BALDER d.o.o., BAMA, d.o.o., Litija, BARTEC VARNOST d.o.o., BATEMIKA d.o.o., BELMET MI d.o.o., BENTON, d.o.o., BESOLAR d.o.o., BETATRON d.o.o., BIG BANG, d.o.o., BIG PARTNER d.o.o., BILLY POS d.o.o., BIMAS d.o.o., BIODKORP d.o.o., BIRO BIT d.o.o., BIROTEHNA d.o.o., BMLED d.o.o., BONAJO d.o.o., BOXMARK LEATHER d.o.o., BRAINTEC d.o.o., BRALKO d.o.o., BREDENT d.o.o., BRODNIK BR d.o.o., BRUNATA d.o.o., BSH HIŠNI APARATI d.o.o., BUDSEASON, ROK BUDISELIČ s.p., **C** C & A MODA d.o.o., CABLEX-M d.o.o., CADNEX d.o.o., CARL ZEISS d.o.o., CATENA d.o.o., CCE d.o.o., CDS INŽENIRING d.o.o., CELADA d.o.o., CENTER E-VOZIL d.o.o., CENTROMERKUR d.o.o., CETRON d.o.o., CID - ČISTILNE NAPRAVE d.o.o., CIFRA d.o.o., LJUBLJANA, CINKARNA CELJE, D.D., COALA d.o.o., COMTRADE d.o.o., COOKINOX d.o.o., CPA d.o.o., CS-EUROTRADE, d.o.o., CVETKO ARTNAK s.p., CVS MOBILE D.D., **Č** ČETRTRA POT d.o.o., **D** DAMIJAN STERLE s.p., DARKO JELIČIČ s.p., DAT - CON d.o.o., DAVID SERVIS, DAVID SAVIČ s.p., DBS INŽENIRING d.o.o., DECATHLON LJUBLJANA d.o.o., DENTALLIA d.o.o., DETACOM TAMARA KOREN PANGER s.p., DIAFIT d.o.o., DIGITECH d.o.o., DIN-DI-ETMAR NOCKER SICHERHEITSTECHNIK d.o.o., DIPROS d.o.o., DOBRA ZNAMKA d.o.o., doNET d.o.o., DORIMPEX d.o.o., LJUBLJANA, DREVENŠEK & DREVENŠEK d.o.o., DRUŽINA STVARNIK RAUTER d.o.o., DS SVETILA, DOMEN SAJE s.p., DSC d.o.o., DZS D.D., **E** ECHO SON d.o.o., Ljubljana, eDATA d.o.o., EDICOM, d.o.o., EFEKT Krško, d.o.o., EKAMANT d.o.o., EkoLuks d.o.o., EKOSIJ d.o.o., ELBI d.o.o., KRANJ., ELCI, PREDDVOR, d.o.o., ELEKTRO ŠTUMPF d.o.o., ELEKTRONABAVA d.o.o., ELEKTROSERVIS POVŠE d.o.o., ELLATRON d.o.o., ELPRO KRIZNIČIČ d.o.o., ELSAT d.o.o., ELSIS d.o.o., ELSTIK d.o.o., ELTEH d.o.o., ELTUS PLUS d.o.o., EMAGO, HELENA BEZJAK s.p., EMB ZAGORJE d.o.o., E-MISIJA d.o.o., EMMA d.o.o., EMPOR d.o.o., EMUNDIA d.o.o., ENDAVA d.o.o., ENDRESS + HAUSER d.o.o., ENERGA d.o.o., ENERGA SISTEMI d.o.o., ENERGE d.o.o., ENERGO PLUS, d.o.o., ENERTEC d.o.o., ENTECH, d.o.o., ERICSSON d.o.o., ERZETICH d.o.o., ESSILOR d.o.o., ETI ELEKTROELEMENT d.o.o., ETRA d.o.o., ETT LIGHTING d.o.o., EURAN d.o.o., EUROM-DENIS-TOYS d.o.o., LJUBLJANA, EVENTUS NOVO MESTO, d.o.o., EXPERTO INTERNATIONAL d.o.o., EXTREME d.o.o., **F** FEBUS ANDREJ GUZELJ s.p., FESTO d.o.o., LJUBLJANA, FIBERNET d.o.o., LJUBLJANA, FIRŠT d.o.o., FITAL, VALERIJA KOVAČIČ s.p., FMC d.o.o., FOKAB d.o.o., FORMA SVETILA d.o.o., FORTES PRO d.o.o., FOTO BESENIČAR d.o.o., FRAPORT SLOVENIJA, d.o.o., FRIDRO d.o.o., FRUCTAL d.o.o., FUNFOOD d.o.o., FURLAN d.o.o., **G** GASPERO, d.o.o., GASTRO, d.o.o., GASTROFRI-GO INTERNATIONAL d.o.o., GCI d.o.o., GDB d.o.o., GDB SMART d.o.o., GE d.o.o., GEDER d.o.o., GEN-I SONCE d.o.o., GEOENERGETIKA d.o.o., GEOIZMERA d.o.o., GEOSERVIS d.o.o., GIA - S d.o.o., GLEDING d.o.o., LJUBLJANA, GO TO d.o.o., GOLFART d.o.o., GORAN MILOŠEV s.p., GORENJE GOSPODINJSKI APARATI, d.o.o., GORENJE GSI, d.o.o., GORENJE GTI d.o.o., GORUP - AUDIO STOJAN GORUP s.p., GO-ST d.o.o., GRADBENI SERVIS LO-RENIČIČ d.o.o., GTG PLIN d.o.o., **H** H2N d.o.o., HALDER NORM-TECHNIK d.o.o., HARTMAN d.o.o., HAUSER, d.o.o., HELLA SATURNUS SLOVENIJA d.o.o., HENKEL SLOVENIJA d.o.o., HIDRAVLIKA d.o.o., HLADILNA TEHNIKA MILAN KUMER s.p., HORIZONT CLAIR d.o.o., HOTEL SLON D.D. LJUBLJANA, HTZ Velenje, I.P, d.o.o., HYCU d.o.o., HYPEX, d.o.o., **I** IBLO d.o.o., ICEMAX d.o.o., IDENTIKS d.o.o., ILIRIJA d.o.o., IMEDIA GSM d.o.o., IMOVATI-ON d.o.o., IMS-ADIT, d.o.o., IN, d.o.o., INFINITUS d.o.o., INLED d.o.o., INŠTITUT PREVENT d.o.o., INTERLUX TRADE d.o.o., LJUBLJANA, INTERMATIC d.o.o., INTERSPORT ISI d.o.o., INTRA LIGHTING d.o.o., INŽENIRING PLUS d.o.o., IPLUS d.o.o., IPO-TEH TRGOVINA, d.o.o., IPRO ING d.o.o., ISARIA d.o.o., ISKRA VARJENJE d.o.o., ISKRATEL d.o.o., KRANJ., ISYSTEM LABS d.o.o., IVEC d.o.o., IXTEH d.o.o., **J** JABADABADU, SUZI MRAVLEK s.p., JAVNA RAZSVETLJAVNA D.D., JEZ d.o.o., JOŽEF SEVER s.p., JR PRODUCT d.o.o., JYSK d.o.o., **K** KAMBIČIČ d.o.o., KARL STORZ ENDOSKOPIJA d.o.o., KEAS d.o.o., KEFO d.o.o., KENS d.o.o., KINESTICA d.o.o., KITAJSKI CENTER d.o.o., KLEMEN TRADE d.o.o., KLEVI, d.o.o., KLIMA PETEK d.o.o., KNAUS STORITVE, d.o.o., KOLPA D.D. 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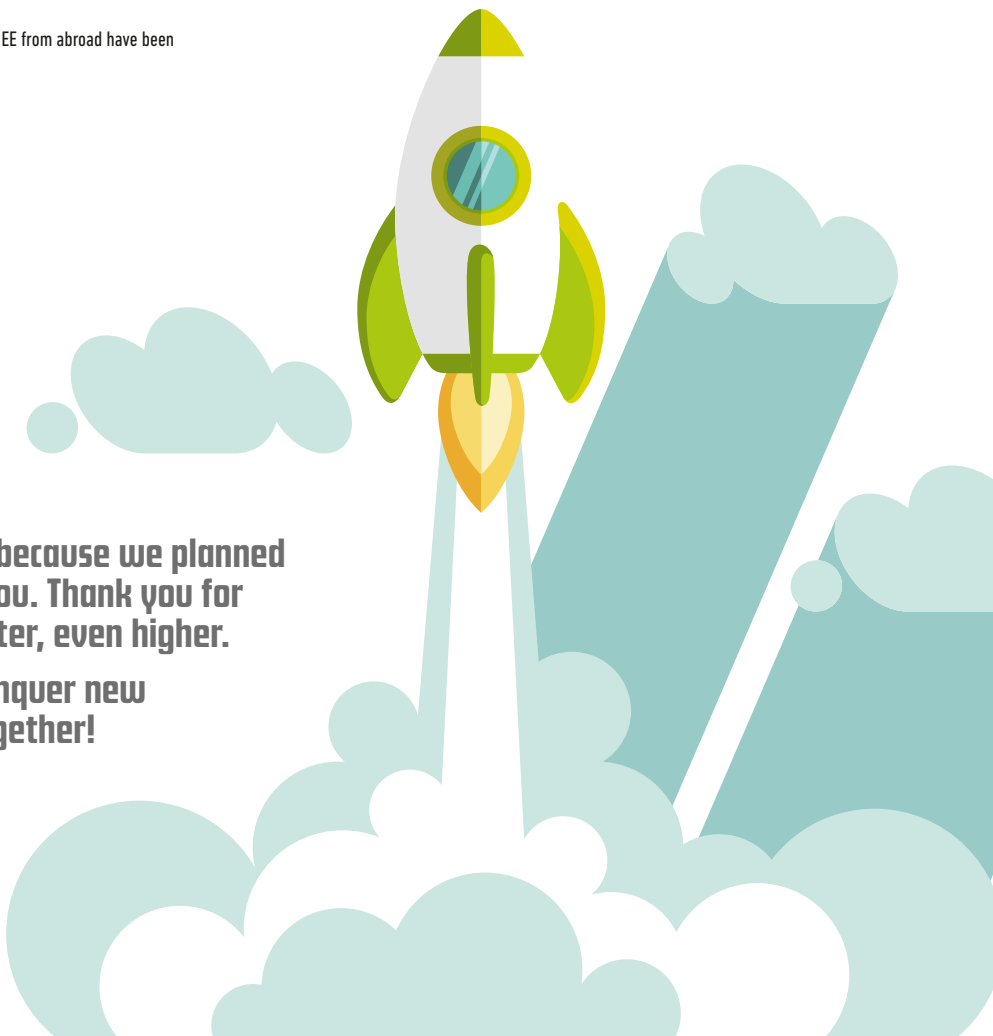
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In accordance with the Decree on WEEE contracts with manufacturers of EE from abroad have been concluded by ZEOS to fulfil their obligations in the Republic of Slovenia.

# Thank you!

Our rocket could only take off because we planned and built it together with you. Thank you for allowing us to go even faster, even higher.

Stay tuned – let's conquer new constellations together!



# ZEOS company card



**EMIL ŠEHIĆ**

Director

T: +386 1 366 85 42  
M: +386 31 554 643  
E: emil.sehic@zeos.si



**BORUT BERNAT**

Waste Lamp  
Management Department  
T: +386 1 366 86 03  
M: +386 41 378 727  
E: borut.bernat@zeos.si



**ALENKA GRUDEN-BELAVIČ**

WEEE, WBA and  
WGC Management Department  
T: +386 1 366 86 04  
E: alenka.gruden@zeos.si



**BRANKA BIČEK BIZANT**

Projects Department  
T: +386 1 366 85 61  
E: branka.bicek@zeos.si



**UROŠ ŠKAPIN**

WEEE Collection Department  
T: +386 1 366 85 09  
E: uros.skapin@zeos.si



**URŠA DOLINŠEK**

Projects Department  
T: +386 1 235 52 55  
E: urska.dolinsek@zeos.si



**NASTJA ŠUBIČ**

General and Accounting  
Department  
T: +386 1 366 85 41  
E: nastja.subic@zeos.si



**SONJA KOTNIK**

General and Accounting  
Department  
T: +386 1 235 52 56  
E: sonja.kotnik@zeos.si



**JAN DEBENJAK**

Projects Department  
T: +386 1 366 85 63  
E: jan.debenjak@zeos.si

**ZEOS, ravnanje z električno in elektronsko opremo, d. o. o.**  
Šlandrova ulica 4, Ljubljana, Slovenia

F: +386 1 366 85 82  
E: info@zeos.si

Tax ID no.: SI46184554  
Business reg. no.: 2154528

Web pages: [www.zeos.si](http://www.zeos.si)  
[www.e-odpadki.zeos.si](http://www.e-odpadki.zeos.si)  
[www.krozno.zeos.si](http://www.krozno.zeos.si)  
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## ZEOS eko-sistem



**ELMA BABIĆ DŽIHANIĆ**

Assistant Director  
T: +387 33 846 317  
M: +387 61 146 088  
E: elma.babic@zeos.ba



**ALEM KUPUSOVIĆ**

Commercial Department  
T: +387 33 846 316  
E: alem.kupusovic@zeos.ba



**MAHIR BJELONJA**

Projects Department  
T: +387 33 628 606  
E: mahir.bjelonja@zeos.ba



**ELVEDINA MURATOVIĆ**

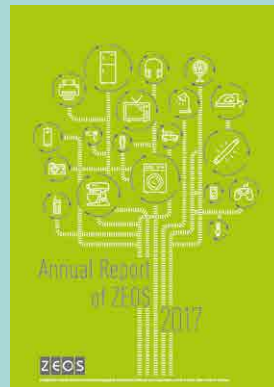
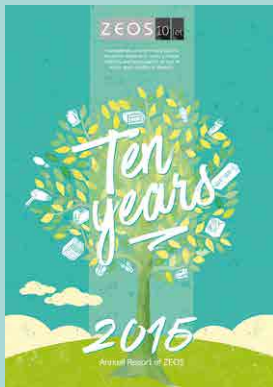
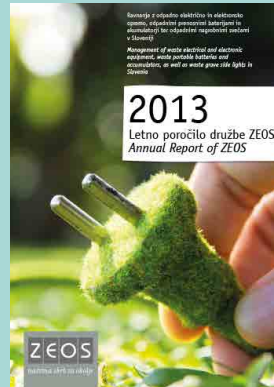
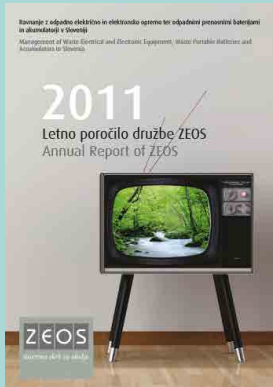
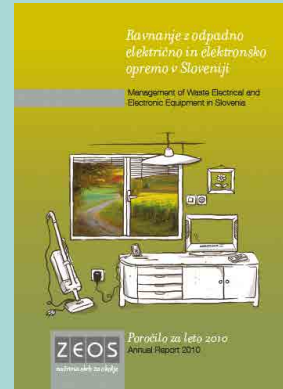
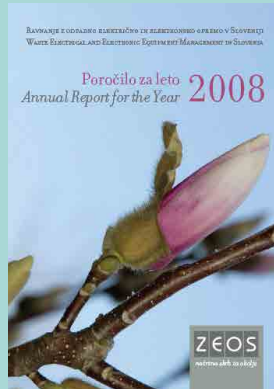
WEEE Management and  
Accounting Department  
T: +387 33 628 606  
E: elvedina.muratovic@zeos.ba

**ZEOS eko-sistem, d. o. o.**  
Ul. Tvornička 3, Ilidža, Sarajevo  
Bosnia and Herzegovina

F: +387 33 830 136  
E: info@zeos.ba

Tax ID no.: 201756990004  
Business reg. no.: 65-01-0492-12

Web page: [www.zeos.ba](http://www.zeos.ba)  
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For more information on our work and growth in the previous years, please see our annual reports for 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019 and 2020.



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