

**ZEOS**

Management of waste electrical and electronic equipment,  
waste portable batteries and accumulators,  
as well as waste grave candles in Slovenia.



2020

# Annual Report of ZEOS



# Welcome!

This year, our annual report focuses on – you!

Our successes: the quantities of collected WEEE, the well-received activities and events and our ongoing and past projects were not possible without the cooperation of everyone involved in the WEEE management processes. We are proud of our strong partnerships, our ever-growing ZEOS family and our strong voice, carrying our messages into Slovenian companies, schools and households in every Slovenian city, town, and village.

**We are thrilled our comprehensive communication and focus on awareness-raising campaigns and activities have attracted children and youth. They are holding the future of our planet in their hands! To see them joining in on our activities and events in such numbers and carrying our messages about the importance of proper handling of WEEE, waste batteries and waste grave candles back to their homes, sharing them with their brothers and sisters, mothers and fathers, grandfathers and grandmothers is a joy and motivation to keep on with our work.**

Our title page, depicting a happy family enjoying the outdoors, carrying balloons with our messages and ideas into the world, is a tribute to them.

Circles have been playing an essential part in our designs for some time now. This year, they got an even more prominent role. They carry crucial data, connect into groups, and form new areas when overlapping, becoming a symbol of equal partnerships and cooperation. They illustrate how our operation relates and coincides with the lives of every Slovenian family and people of all generations.

There is one more reason why our design revolves around circles. A circle is an international symbol of the circular economy – the focus of our new Life project, Turn to e-circular.



## LIST OF ABBREVIATIONS

WEEE	- waste electrical and electronic equipment/e-waste
EEE	- electrical and electronic equipment
WBA	- waste batteries and accumulators
WGC	- waste grave candles
LHA	- large household appliances
C&F	- cooling and freezing appliances
TV	- TV sets and monitors
SA	- small appliances
WL	- waste lamps

in Ljubljana, May 8th, 2021  
Emil Sehič, M.Sc., CEO

Printed on environmentally friendly paper.



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## HIGHLIGHTS

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## DIRECTOR'S REPORT

# A special year

The year 2020 will be remembered as a particular year, full of challenges and trials. The Covid19 pandemic swept our normal working processes away instantly and made us face unexpected situations and brand-new challenges. The measures and restrictions imposed by the government to fight the virus brought numerous changes to WEEE collecting and treatment processes and awareness-raising project activities, demanding absolute flexibility as the needed adaptations and modifications had to be introduced practically overnight. The measures, such as moving and mobility restrictions, caused instability of the acceptance of waste from households, problems in transfers of e-waste between countries, and sporadic closing of treatment facilities. All these difficulties caused a 3,2% drop in the quantity of WEEE collected in 2020 compared to the year 2019 and a 34,3% drop of collected waste grave candles, while the quantity of collected waste batteries remained the same as in 2019. Among the WEEE categories, it is again the category of small appliances where significant growth has been observed, which is clearly due to a constant increase in sales of small household appliances, consumer electronic devices and computer equipment. However, our continuous efforts to expand and improve our collection network for small appliances undoubtedly played a significant role as well. The key element here is our street containers, produced and placed all around Slovenia as a part of our 2015-2020 Life project.

The Covid-19 pandemic, closing of facilities and stopping of public life haven't halted the sales of electric and electronic equipment on the Slovenian market in Slovenia. According to the data provided by the Slovenian Financial Authority, there has been a 2,1% rise in EEE placed on the market in the first half of 2020 in comparison with the same period in 2019. If compared with the year 2016, this number is 26,4%. The rise in EEE placed on the market directly influences the legal objective for collecting WEEE, which in 2020 has been set at 41% of EEE placed on the

market in the previous three years but will rise 65% from 2021. Reaching this target and fulfilling the objectives set by our role in the extended producer responsibility scheme depends on the infrastructure for collecting WEEE from the households and their awareness of the importance of proper separation and handling of WEEE. This is why a substantial part of our operation focuses on the projects that help us achieve these goals.

We are very proud of the results achieved by the LIFE14 GIE/SI/000176 e-waste governance project, which was successfully closed in 2020. Through the activities of this project, which was co-funded by the European Union (60%) and Ministry of the Environment and Spatial Planning of the Republic of Slovenia (10%), the behaviour and habits of households regarding the separation and handling of e-waste and waste batteries have been changed successfully. They have been informed about the reasons for the proper separation of e-waste and offered various solutions for the correct disposal of WEEE. With our network of WEEE drop-off points, which offers 730 street containers in cities and towns, 71 green corners at the retailers and a mobile container visiting rural areas regularly, we have established a consumer-friendly service for household WEEE collection.

Our project experiences have been excellent, and we are delighted to announce that right after the closing of the project mentioned above, we have launched a new one! The Life LIFE18 GIE/SI/000008 Besides processing of WEEE, the Turn to the e-circular project focuses on the circular economy, especially reuse and sharing and repairing and maintenance of appliances. Project activities are again co-funded by the European Union and Ministry of the Environment and Spatial Planning of the Republic of Slovenia. This time they contribute 75% of the project funds.

The extended producer responsibility scheme is at the core of our ZEOS's operation. It is regulated by Europe-

an directives and national legislation. In 2020, the Ministry of the Environment and Spatial Planning of the Republic of Slovenia organized a public debate on proposed changes to the Environment Protection Act. The changes are aimed to introduce and implement the guidelines of the European Directive on waste 2018/85 to minimize obstacles and improve the efficiency of environmental protection. The key changes are in setting environmental goals and conditions, which will have to be met by organizations such as ZEOS to fulfil the extended producer responsibility on behalf of producers. Our company took an active role in the process of changing the legislation, protecting the interests of liable entities to fulfil their obligations integrally, cost-efficiently and on equal conditions.

In the year 2020, the ZEOS company operation has been stable. We have signed 639 contracts with producers/acquirers/importers to manage our WEEE joint schemes, 40 more than in 2019. We have fulfilled obligations of foreign producers placing products on the Slovenian market for 63 companies through the so-called authorized representative.

The unpredictable conditions continued in the year 2021. Despite that, we have intensified our efforts to achieve the collection rate objective and adjusted our project activities to help us achieve the planned results despite the changed conditions. They do and will continue to influence changes in household behaviour both in acquiring EEE and the disposal of WEEE. This calls for adjustments on our side to plan such activities, enabling us to continue to fulfil our obligations and operate cost-efficiently.

To achieve good results in such demanding conditions, additional efforts and closer cooperation of all participants in the process of collecting and managing e-waste, waste batteries and waste grave candles. This is why this year I wish to thank my colleagues, all our partners in waste management processes, project partners, co-financiers of project activities, as well as producers, acquirers and importers of electric and electronic equipment, lamps, batteries, accumulators, and candles even more. We have endured the most difficult challenge so far. Once more, we have proved what we felt all along: together, we are stronger and more successful!

Emil Šehič, M.Sc, CEO



# The year 2020, in brief

**8,908,024 kg**  
of WEEE collected and accepted

**114,543 kg**  
of waste batteries collected and accepted

**162,000 kg**  
of waste grave candles collected and accepted

**EU standards**  
for WEEE management being implemented

**9.5%**  
increase of new ZEOS scheme participants

**443**  
participants of the WEEE management scheme

**188**  
participants of the WBA management scheme

**8**  
participants of the WGC management scheme

**63**  
foreign companies of which ZEOS  
is an authorised WEEE management representative

**70**  
collecting and awareness-raising events

**295**  
articles and reports published in the media

**3.**  
international e-waste day

**2.**  
Life e-waste governance project  
successfully closed

**3.**  
Life project in progress

14 years of  
operating the  
largest WEEE  
management  
scheme in  
Slovenia



# Managing the ZEOS company

ZEOS is a non-profit organisation that provides a cost-efficient meeting of all legal obligations on WEEE, WBA, and WGC collective schemes' participants.

Striving for efficiency and transparency of our operation, the ZEOS Supervisory Board's meets every three months, and the ZEOS Business Council assembles yearly.

## ZEOS Business Council

assures transparency of our operation.

### BSH Hišni aparati, d.o.o. Nazarje

member: **Tomaž Mihelič**  
deputy: **Damjan Zbačnik**

### Avtera, d.o.o.

member: **Grega Vrhovnik**,  
president of Business Council  
deputy: **Zvonko Minov**

### Ekosij, d.o.o.

member: **Mihael Garibaldi**  
deputy: **Gregor Kosec**

### Electrolux, d.o.o. Zagreb

member: **Slaven Matijević**  
deputy: **Damir Bencek**

### Gorenje, d.o.o.

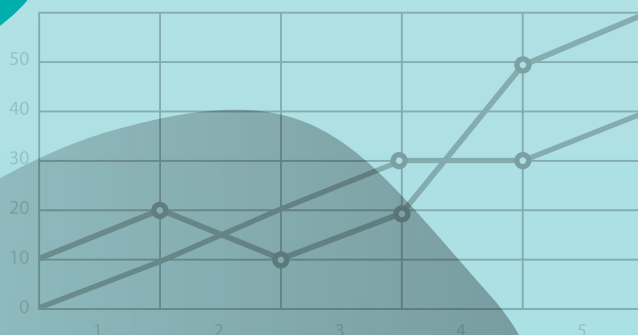
member: **Stanka Pejanovič**  
deputy: **Borut Požun**

### Mercator, d.d.

member: **Božo Virant**  
deputy: /

### Mikropis holding, d.o.o. Žalec

member: **Janez Uplaznik**  
deputy: **Stane Baša**

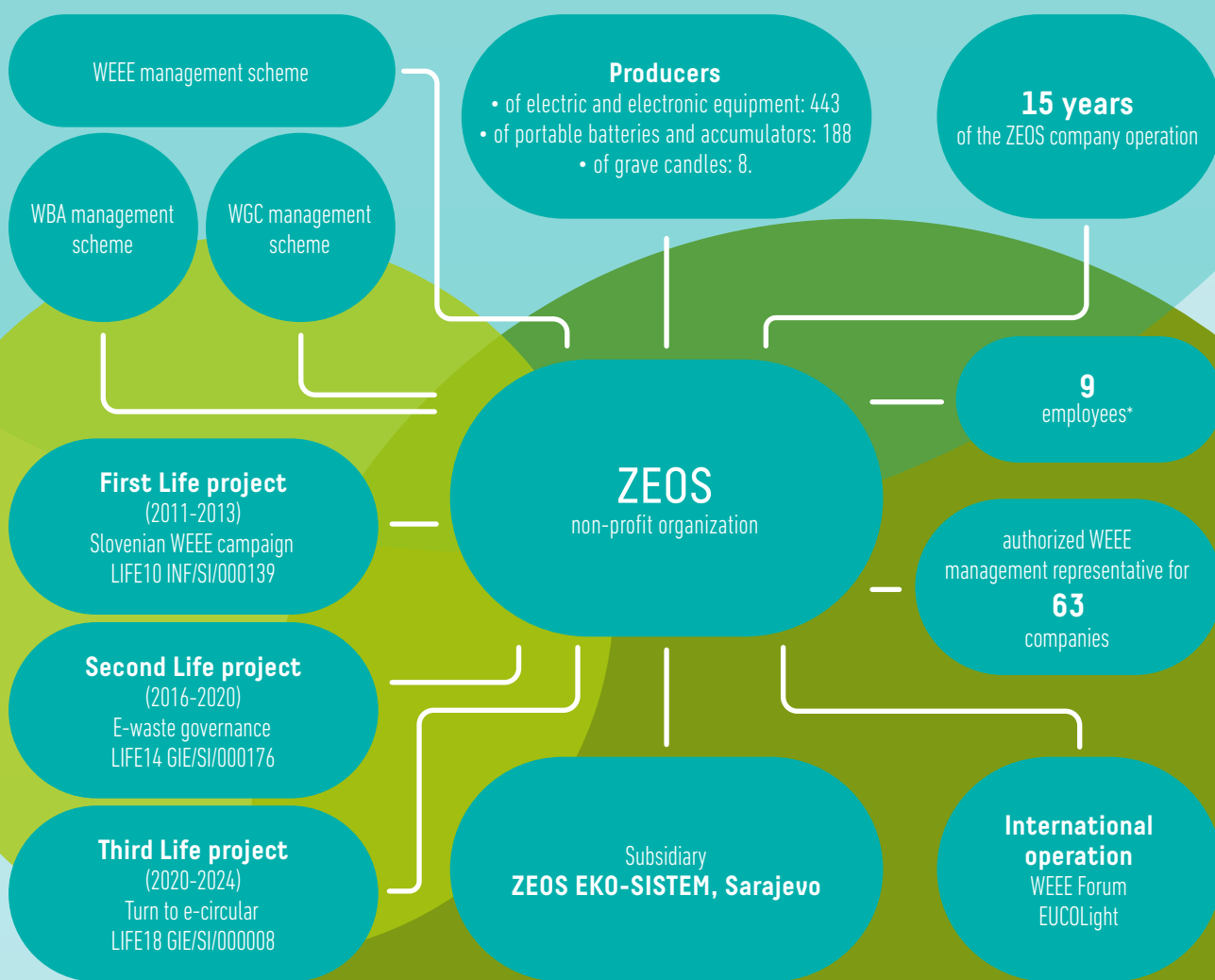


In the year 2020, the experts of Mazars družba za revizijo, d. o. o. have reviewed ZEOS's operation and the financial report issued following the Decree on WEEE.



# The ZEOS's role

Despite of much-changed circumstances caused by the 2020 Covid-19 pandemic, which demanded significant adjustments to our operation, the ZEOS company remained true to its mission, its goals, and its role in Slovenian society. In the last 15 years, our reputation grew steadily, and today the ZEOS company is being widely recognized as a renowned, competent, and reliable partner of electronic equipment producers, distributors, retailers, and all other subjects in the e-waste, waste batteries and waste grave candles management process. Due to our successful campaigns and activities aimed at educating the general public about the importance of e-waste separation and proper handling, the Slovenian people's awareness is constantly rising, resulting in positive changes of behaviour and e-waste, waste batteries and waste grave candles management habits of all generations.



\* 2 employees in the Lamps sector of Ekosij, d.o.o.



## The international operation makes us stronger

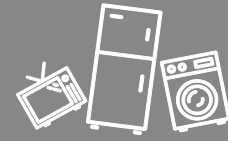
that's is why the ZEOS company is a member of international associations:

- WEEE forum, which tightly connects 43 national organizations specialized in WEEE management
- EucoLight, which successfully connects 19 national organizations, specialized in the management of waste lamps



# The ZEOS scheme on a scale

14 years of collection



**98,680,048 kg**  
WASTE ELECTRIC AND  
ELECTRONIC EQUIPMENT  
(WEEE)

11 years of collection



**1,015,260 kg**  
WASTE PORTABLE BATTERIES  
AND ACCUMULATORS  
(WPBA)

8 years of collection



**1,263,195 kg**  
WASTE GRAVE CANDLES  
(WGC)

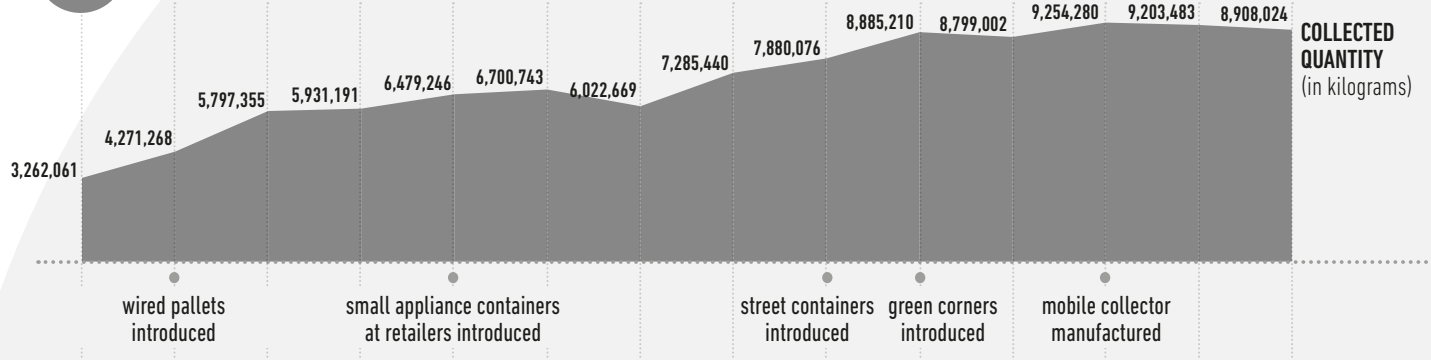
We have made  
**110,340**  
pickups  
and collected  
**100,958,503**  
kilograms of waste.



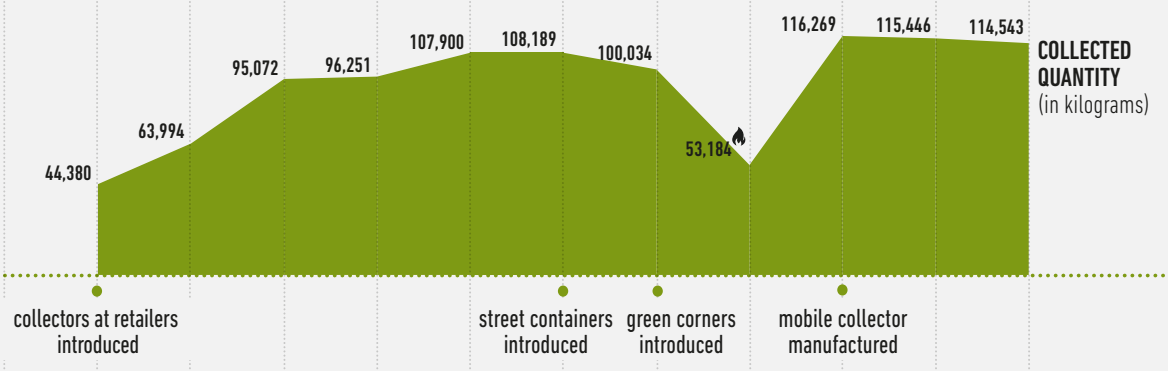




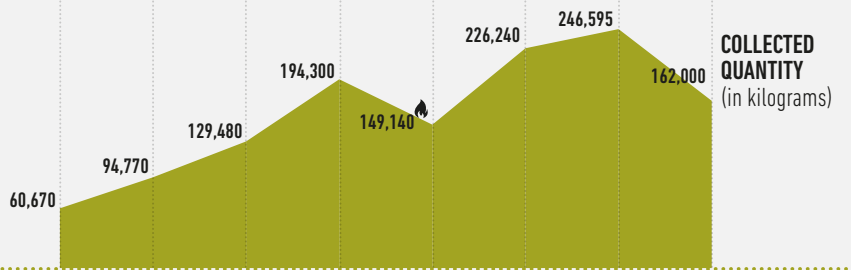
## WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT



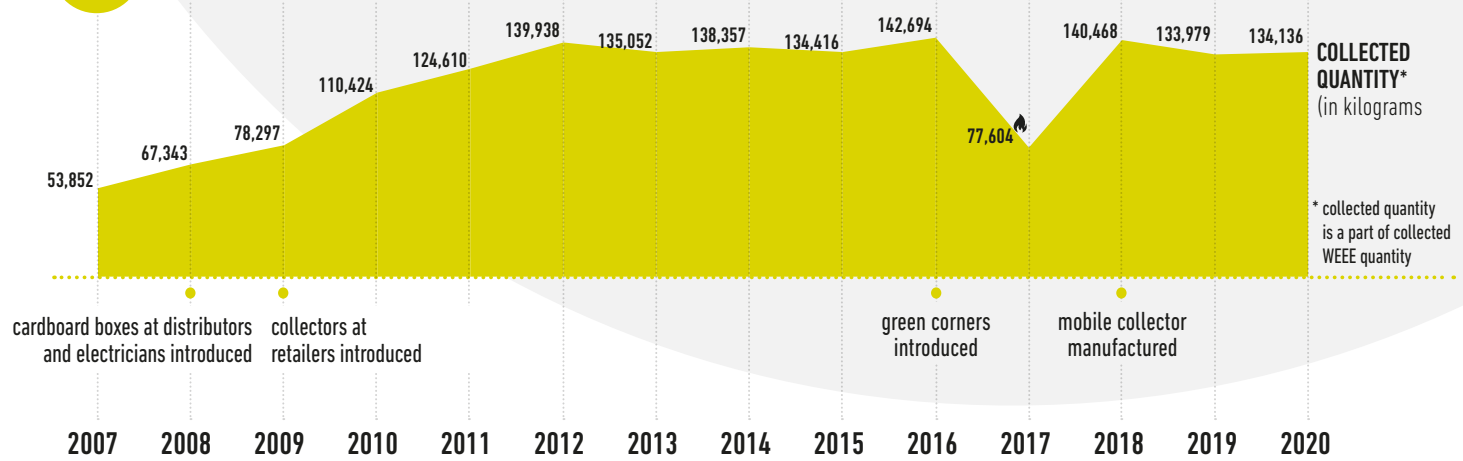
## WASTE BATTERIES AND ACCUMULATORS



## WASTE GRAVE CANDLES



## WASTE LAMPS



🔥 The reason for the collection and treatment drop-in 2017: fire at the facility of collector and processor.



# The European target deadline is getting nearer

Despite hindrances we were facing due to the 2020 pandemic, we have entered the new business year with optimism and a resolution to increase the collected WEEE quantities and get closer to fulfilling the European goals. The European Directive of WEEE sets a 65% collection rate as a goal for the EU countries, meaning they have to collect 65% of the EEE quantities put on the market in the past three years. This increases the targeted collection rate in Slovenia from the now valid 41% to 65% in 2021. Reaching the new rate presents a significant challenge for all European countries. Just a few of them have reached it so far, which shows how difficult a task. The difficulty in reaching the collection rate as high as this lies in the piling of e-equipment in households, illegal and unregistered collecting of e-waste, unlawful extraction of valuable components and materials from e-waste and illegal export of e-waste from the EU.

In the ZEOS company, we plan to reach the targeted collection rate by the following activities:

We will intensify all our activities, which enable us to follow the EU goals for WEEE collection.

**EXPANSION OF WEEE DISPOSAL POINTS ACCESSIBLE FOR CONSUMERS**

**IMPROVING THE NATIONAL ENVIRONMENTAL LEGISLATION WITH CLEARLY STATED RESPONSIBILITIES OF INDIVIDUAL E-WASTE MANAGEMENT STAKEHOLDERS**

**SYSTEMATIC EDUCATION OF HOUSEHOLDS REGARDING THE PROPER WEEE SEPARATION AND DISPOSAL**

**65%**

**INVESTMENTS IN THE E-WASTE COLLECTION AND TREATMENT INFRASTRUCTURE**

**STRICTER CONTROL AND RECORDING OF THE ENTIRE E-WASTE STREAM**

**PREVENTION OF THE ILLEGAL EXTRACTION OF VALUABLE COMPONENTS AND MATERIALS (E-WASTE DEPLETION)**



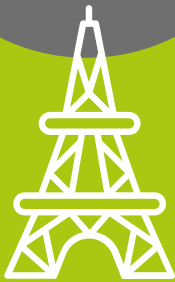


# Waste as a resource

From the very start of its operation, the ZEOS company focuses on educating all the stakeholders in the WEEE management process and raising awareness about the importance of proper handling of WEEE. We see it as the only way to ensure the highest possible recycling rate and efficient retrieval of secondary raw materials. From the WEEE collected and recycled in the year 2020, we have retrieved precious materials, which, if sourced, would require using up resources, wasting energy and increase the CO<sub>2</sub> emissions.

## RESOURCE SAVINGS

**4,455 tons  
of iron**



**MORE THAN A HALF  
OF EIFFEL TOWER**

**210 tons  
of copper**



**37,393,729  
OF ONE-EURO COINS**

**214 tons  
of aluminium**



**14,296,782  
CANS**

**50,358.30 tons  
of CO<sub>2</sub>  
emissions  
saved**





# Management of e-waste



Through the ZEOS scheme  
we have collected

**8,908,024 kg**

of WEEE in the year 2020,  
which represents

**61.8%**  
of all the WEEE  
collected in Slovenia,

exceeding the total  
share set by the  
Slovenian government  
for the year 2020 by

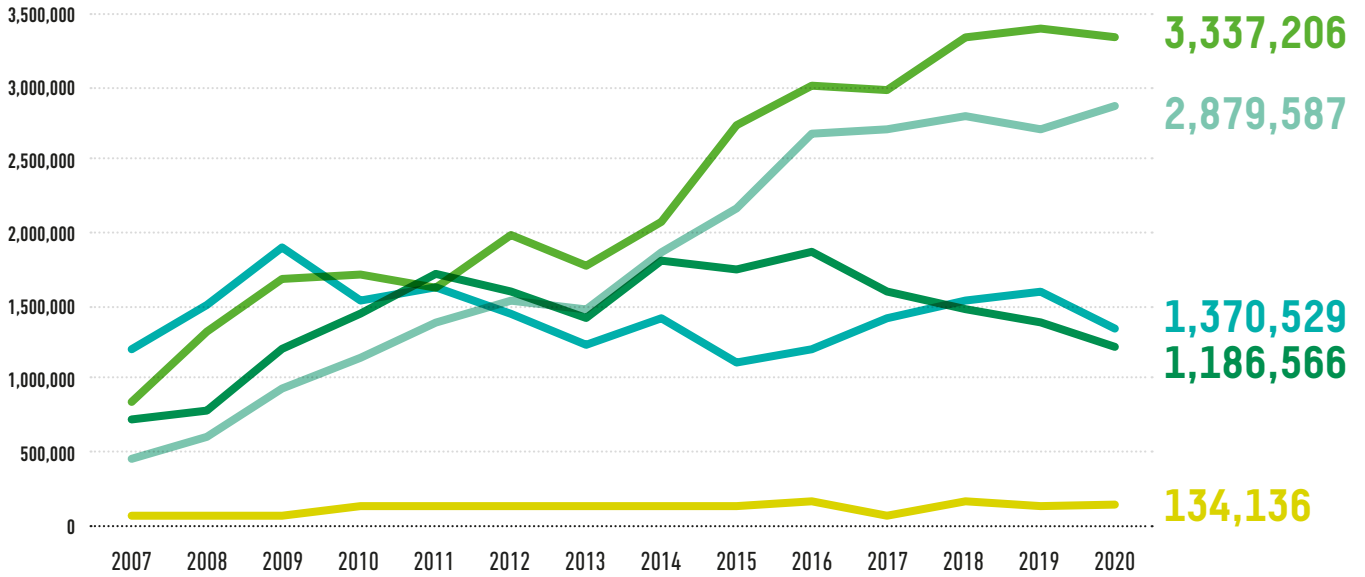
**1.9%.**

Building on our experience gained in 14 years of e-waste management, we have noted that yearly quantities of collected WEEE keep fluctuating on an annual basis despite our well-established collection network, transparent and correct partnerships with collectors, as well as our educational and awareness-raising efforts.

Compared with the year before, the quantities of WEEE collected in 2020 are lower due to the restrictions and measures imposed by the government to fight the Covid19 pandemic, which prevented disposing of WEEE with lockdowns and travel/movement restrictions.

Despite multiple lockdowns, which halted the economy and public life, and regardless of all the obstacles and restrictions, we have managed to collect 8.908.024 kilograms of WEEE. This result represents a drop in the collected quantities, but we have nevertheless fulfilled all the legal obligations for our WEEE management scheme participants. In the coming year, we will intensify our efforts in the coming year to enable us to reach the new European target for WEEE collection - 65% of the average mass of the electric and electronic equipment placed on the Slovenian market in the previous three years.

COLLECTED QUANTITY OF WEEE ACCORDING TO THE COLLECTION AND PROCESSING GROUPS (in kilograms)



C&F



LHA



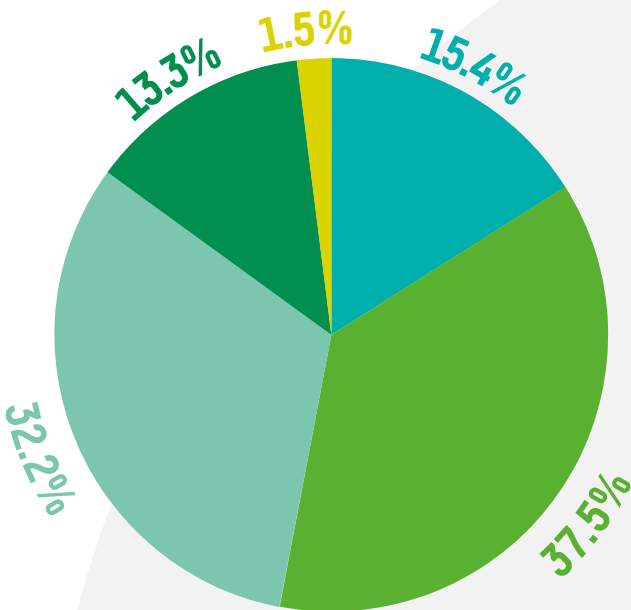
SA



TV



WL



COLLECTION RATE OF COLLECTION AND PROCESSING GROUPS

COLLECTION RATE ACCORDING TO QUANTITY PLACED ON THE MARKET

21.7%

26.1%

61.7%

73.4%

87.0%

PROCESSING RATE

89.2%

91.6%

89.8%

91.0%

91.6%

REUSE AND RECYCLING RATE

84.7%

77.8%

84.7%

91.0%

91.6%



# Management of waste lamps



Through the ZEOS scheme  
we have collected

**134,136 kg**

of waste lamps  
in the year 2020,  
which is

**3,060**

of waste lamps  
per each day, or

**80%**

of all waste lamps  
collected in  
Slovenia.

Despite the 2020 pandemic restrictions, we have equalled the level of collected waste lamps from the past eight years. Our efficient and reliable waste lamp collection network, which is a part of our well-established WEEE collecting network, has been instrumental in doing so. In 2020 we had collected 87% of waste lamp regarding the lamps placed on the Slovenian market in the previous three years and fulfilled all the legal obligations for our WL scheme participants.

Because they contain dangerous substances such as mercury, waste lamps are quite specific in WEEE management, demanding caution in both collection and treatment.



# Management of waste batteries

Through the ZEOS scheme  
we have collected

**114,543 kg**

of waste batteries  
in the year 2020,  
which is

**4,100**

of waste batteries  
per each day, or

**44.3%**

of all waste batteries  
collected in Slovenia.



We have collected 114.543 kilograms of waste batteries and accumulators in 2020, reaching a 50,5% rate of collected waste batteries regarding the batteries placed on the Slovenian market by the participants of our WB scheme. This means we haven't just fulfilled but exceeded the legal objective, demanding a 45% collection rate regarding the quantities of batteries placed on the market in the previous three years. Our efficient collection network and systematic efforts in collecting and treating WBA and our awareness-raising activities have enabled us to fulfil all the legal obligations for all of our 188 WBA scheme participants.



# Management of waste grave candles



Through the ZEOS scheme we have collected

**162,000 kg**

of waste grave candles in the year 2020, which represents

**3**

waste grave candles collected from each Slovenian household, reaching a

recycling rate of

**98.3%.**

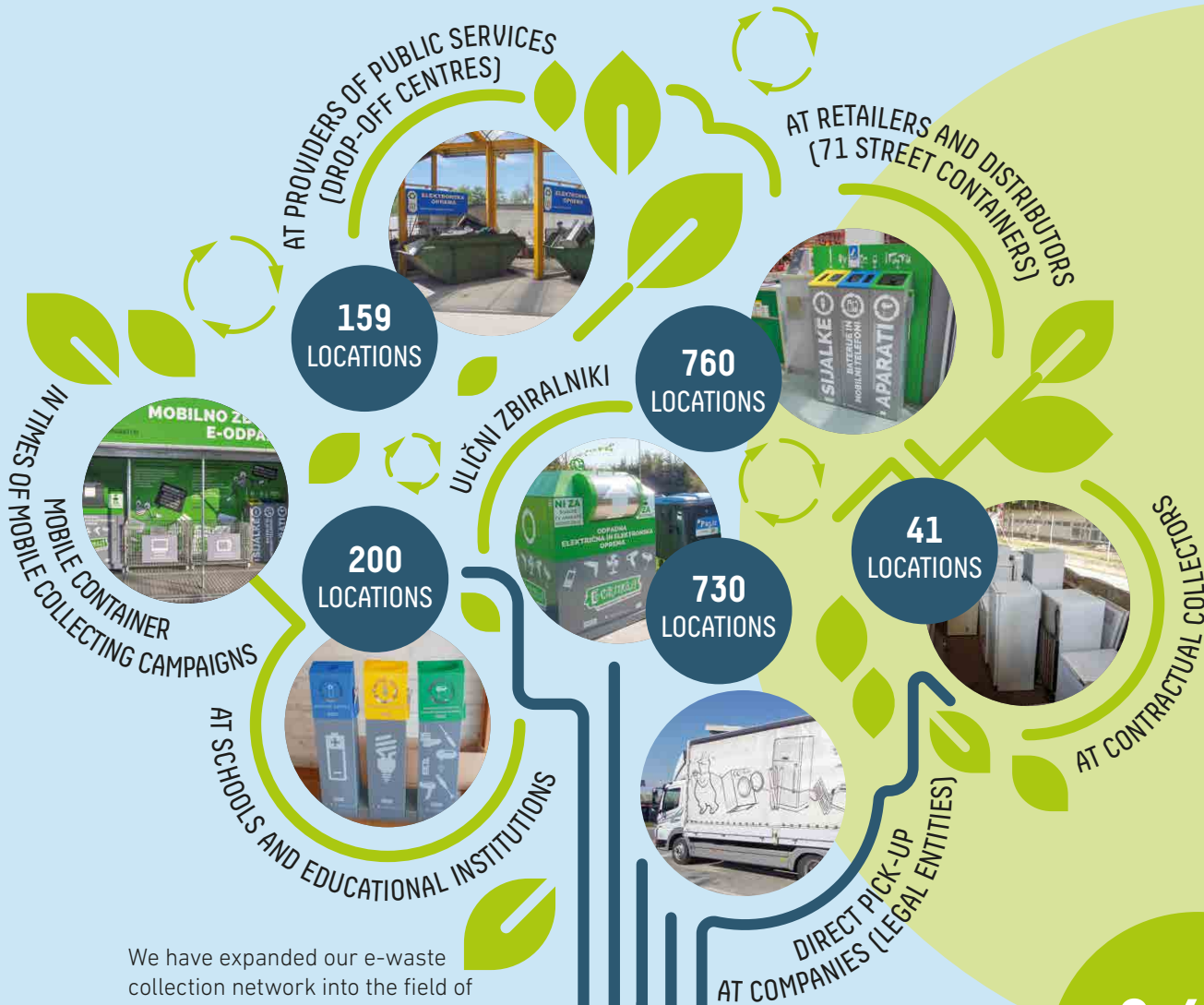
Despite lower quantities of collected waste grave candles, we have fulfilled our obligations in both take-back and recycling of waste grave candles for the year 2020. We have been subjected to some difficulties in collecting and treatment processes at the waste grave candles treatment facility we use, the only such facility in Slovenia. Despite that, we have fulfilled all the legal obligations for our WGC scheme participants by collecting 162.000 kilograms of waste grave candles, making our share amounted to 10%. This result represents our direction and goal for waste grave candles collection in the coming years.

In 2019 a new Decree on waste candles had been issued, which introduced substantial changes into the waste grave candles collecting and treatment processes. One of such changes is balancing the collected WGC quantities, which are either too high or too low – similar to the one known from the WEEE collecting. Following the new Decree, grave candle producers' full financial responsibility is being employed, making the producers liable to cover all the expenses related to transport of WGC from graveyards to the facilities of providers of public services in waste management.





# Expansion of consumer-friendly collection network



We have expanded our e-waste collection network into the field of reuse, collecting small appliances intended for reuse.



Turn e-circular

**9,445** WEEE pick-ups, i.e. 37 pick-ups per working day

A decline in pick-ups has been noted in the ZEOS scheme for the third year in a row. In 2020 6,9% fewer pick-ups have been made compared to the year 2019. One reason is a decline in quantities of collected WEEE; the main reason, however, lies in the optimization of pick-ups and transport of collected WEEE. We have designed and employed the optimization to help us to achieve our company's short-time goals. Digital pick-up ordering system and digital evidence of the accepted WEEE are steps towards our partners in the WEEE management process. Expanding and improving our WEEE and waste batteries network drop-off points bring us closer to the people all over Slovenia.



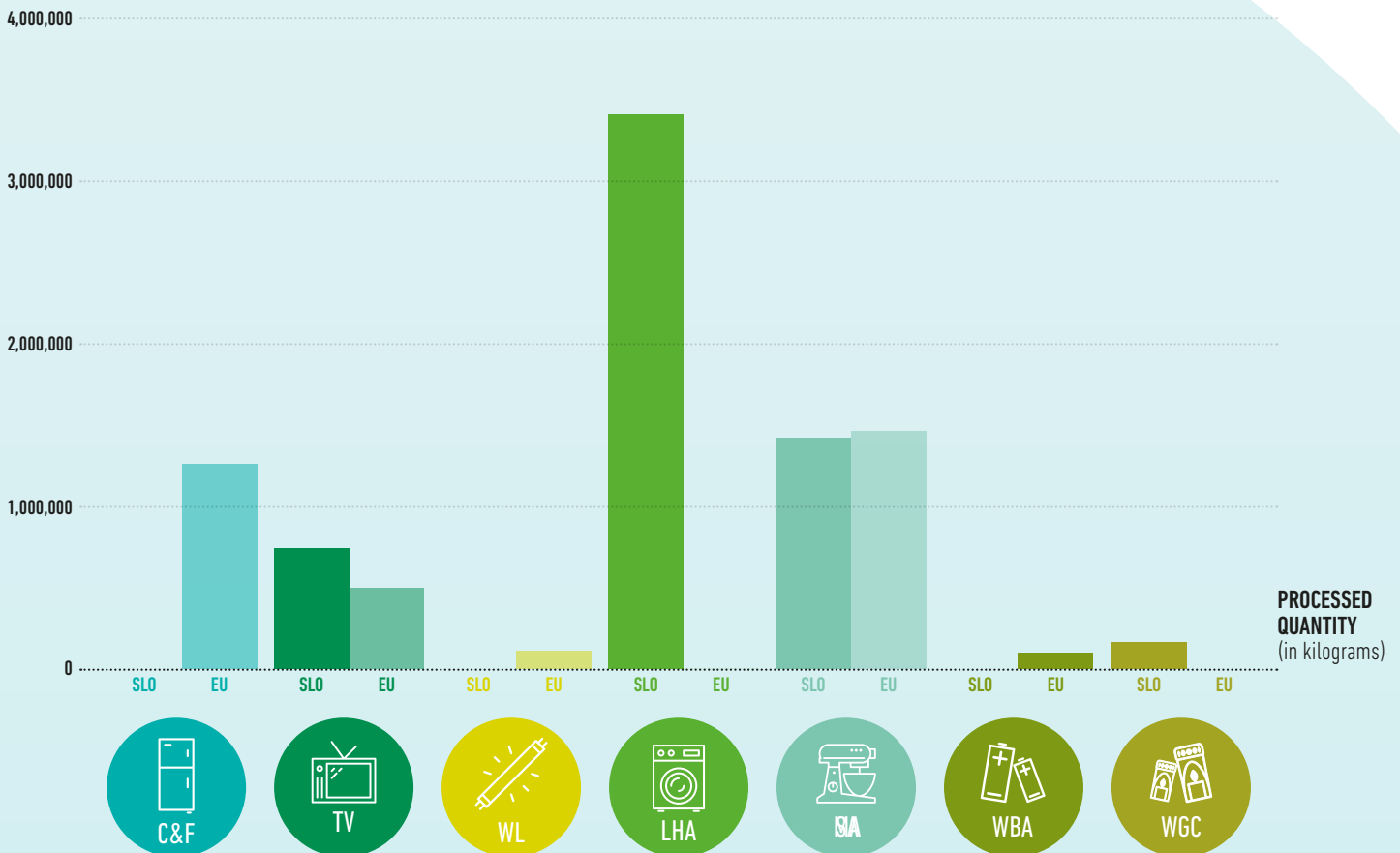
# Treatment and processing of collected waste

We ensure proper processing and treatment of all the e-waste, waste batteries and waste grave candles collected through our schemes. It is done in Slovenia and abroad. For the collected WEEE, for which Slovenia can't provide the specific technologies and facilities needed, treatment in various European countries is employed. This refers to cooling and freezing appliances, small appliances, picture tubes, lamps, and batteries, for which we provide transfers to appropriate facilities abroad.

**60.9%** of quantities collected through ZEOS schemes are being treated in Slovenia.

**39.1%** of quantities collected through ZEOS schemes are being treated in other countries within the EU.

## Treatment and processing of waste collected through the ZEOS scheme in 2020










# ZEOS eko-sistem

In 2012, a subsidiary of the ZEOS company, the ZEOS eko-sistem, was established to fulfil obligations of EE producers in the Federation of Bosnia and Herzegovina. Constant yearly growth of collected quantities of WEEE shows the goals, which have been set, will be reached.

The year 2020, in brief

Expanding the collection network

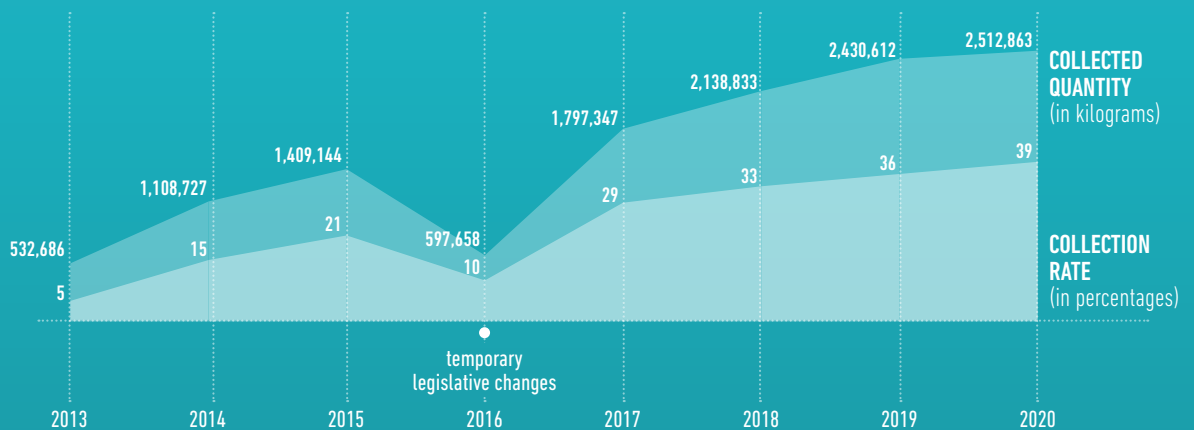
-  **105** collecting locations established
-  **68** street containers
-  **102** green corners

- 210** participants of the WEEE management scheme 
- 39%** of WEEE collected regarding the average quantities of EEE placed on the market 
- 3%** growth of collected e-waste compared to the year 2019 
- 13%** exceeding the legal objective 
- 45** awareness-raising events 

Transferring practices to the Balkans.



## Collected quantity of WEEE





# Awareness-raising activities

**AWARENESS-RAISING LIFE PROJECTS, CO-FUNDED BY EU AND MINISTRY OF THE ENVIRONMENT AND SPATIAL PLANNING OF THE REPUBLIC OF SLOVENIA**

**MEDIA COVERAGE**

**INFORMATION BOARDS**

**WEB PAGES**

**PRINTED INFORMATION (LEAFLETS, POSTERS)**

**EXPERT WORKSHOPS**

**AWARENESS-RAISING CAMPAIGNS AND EVENTS**

**LAYMAN REPORTS**

**LOCAL RADIO STATIONS ADVERTISING**

**SOCIAL NETWORKS**

Our activities aim to include all age groups; and we organize various events, activities and workshops for each group. We are pleased that the ZEOS family keep on growing. It shows, we have established strong and stable relations not only with waste management stakeholders but with the general population as well.



**We are changing people's habits and motivating them to take care of the environment through proper e-waste separation and disposal.**

We are aware that changing people's habits is a long-term process, which has to follow a meticulously planned strategy that doesn't just offer information but promotes the inclusion of the targeted groups. When planning our awareness-raising events and campaigns, we take great care they convey messages that are tailored according to the specific needs of each age or interest group. This was also our approach for the epidemic: we intensified our communications, increased our media presence, and adjusted our campaigns for the digital environment.

**Join us at:**  
[www.zeos.si](http://www.zeos.si)  
[www.e-odpadki.zeos.si](http://www.e-odpadki.zeos.si)  
[www.krozno.zeos.si](http://www.krozno.zeos.si)

## THIRD INTERNATIONAL E-WASTE DAY

### Education about the proper treatment of e-waste

The central theme of the 3rd International E-waste Day, with almost 100 organizations from fifty countries participating, was educating people about e-waste. The event, organized by the European international association of WEEE joint schemes, the WEEE Forum, is instrumental in promoting the proper handling of e-waste.

According to the data provided by WEEE Forum, we have produced 53,6 million tons of e-waste in 2019. It is more than ever before. Until 2030 this number will increase to 75 million tons, which is 8 kilograms of e-waste per individual on our planet.

But e-waste is not only growing in quantity. The value of the raw materials it contains is also rising. The raw material's worth of e-waste produced in 2019 was approximately EUR 50,8 billion.

The ZEOS company used the event to amplify our already successful communications and information output regarding the proper handling of e-waste and numerous activities designed for children. Through them, children could learn about appliances they have at home, what happens to them when they stop working, how to dispose of them, and how e-waste is treated and recycled.



## THE AWARE PROJECT

**We are raising awareness about e-waste as a source of precious materials.**

The ZEOS company actively joined the activities of the international AWARE Project, aiming at increasing the amounts and rates of properly separated e-waste. The project was focused on the education and recruitment of schoolteachers, who can efficiently act as our middleman, carrying information about proper handling of e-waste through pupils to their families and household members. Numerous workshops have been organized, discussing the handling of old appliances and waste batteries and why it is crucial that they are being separated and disposed of correctly. We have also included various incentives to motivate proper e-waste handling. All the workshops, be it the ones with a live audience or those done online, have been well received.

The AWARE Project is co-funded by the EIT Raw Materials Consortium. The leading project partner is VTT from Finland; project partners are from Italy, the Netherlands, Belgium, and Slovenia.

[www.aware-eit.eu](http://www.aware-eit.eu)





# The Life e-waste governance project closed successfully

The project enabled us to carry out awareness-raising activities to a much larger extent. The project was focused on raising public awareness about the proper management of e-waste and waste batteries and changing people's habits through a consumer-friendly network for e-waste and waste batteries collection and various awareness-raising activities. Substantial growth in small appliances collection proves our decisions and actions were correct. Since 2015 – the year before launching the project, the small appliances collection rate grew by 11,3%.

We are proud of our project results because they put us above the European average. Such results wouldn't be possible without the support of the European Commission and the Ministry of the Environment and Spatial Planning of the Republic of Slovenia, for which we are sincerely grateful. We also wish to thank everybody who supported our project and helped us to its success. We have built a great foundation that will enable us to achieve the objectives set by the European Union.

Duration of the project: **1. 1. 2016 – 30. 12. 2020**

Project budget: **1,795,765.00 €**

Funding: **European Union (60%), Ministry of the Environment and Spatial Planning of the Republic of Slovenia (10%).**

We wish to thank all participants of our joint schemes, providers of public services in waste management, providers of collecting and treatment, producers, retailers, schools, NGOs, local communities, and individuals who have joined our project Life e-waste governance project.

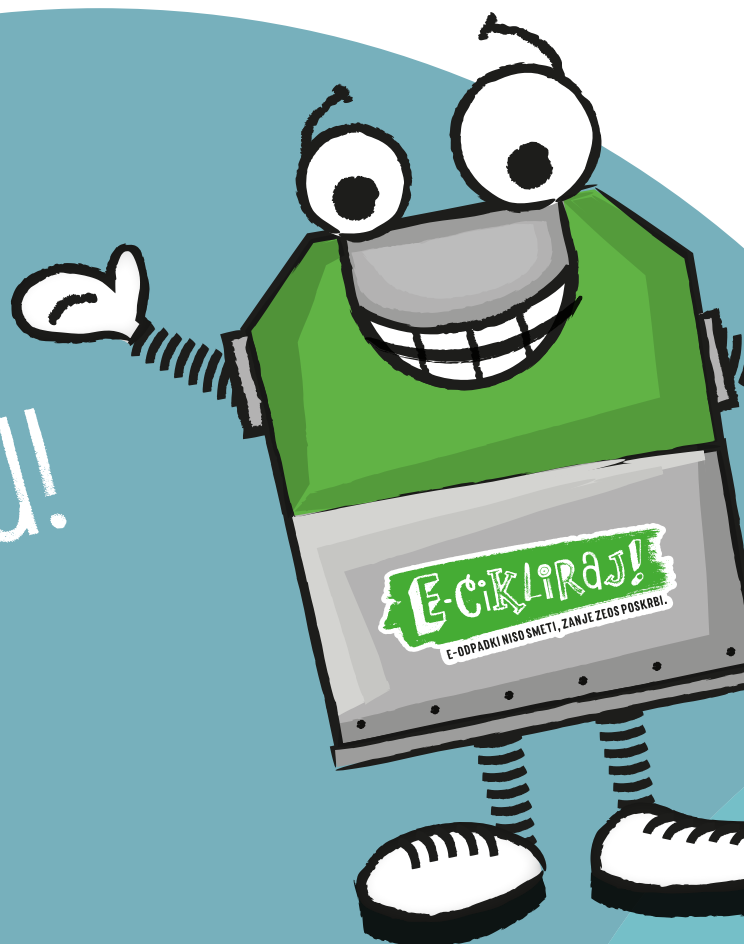
The project's success is your success!



REPUBLIKA SLOVENIJA  
MINISTRSTVO ZA OKOLJE IN PROSTOR



Thank you!



[www.e-odpadki.zeos.si/en/](http://www.e-odpadki.zeos.si/en/)

**AN ONLINE WORKSHOP FOR WEEE MANAGEMENT STAKEHOLDERS**

**22** participants



**STREET CONTAINER AWARENESS-RAISING AND COLLECTING CAMPAIGN**

**10** primary schools  
**4,450** pupils



**ONLINE SEMINAR ABOUT GOOD PRACTICES IN THE EU**

**10** participants



**AWARENESS-RAISING CAMPAIGN FOR MOBILE COLLECTING**

**42** events  
**1,353** participants



**FEEDBACK REPORT ISSUED**



**AWARENESS-RAISING CAMPAIGN E-CIKLIRAJ MIMOVRSSTE**

**17,886** kg of WEEE and WBA



**LAYMAN'S REPORT ISSUED**



**MEDIA CAMPAIGNS WITH EEE RETAILERS**

**AWARENESS-RAISING CAMPAIGN WITH A YOUTH MAGAZINE**

**50,000** children



**ECO WORKSHOPS FOR THE YOUTH**

**15** workshops  
**350** participants



Project activities in the year 2020



# The Life Turn to e-circular project

Duration of the project: **1. 1. 2020 – 30. 12. 2024**

Project budget: **2,163,558.00 €**

Funding: **European Union (60%)** and **Ministry of the Environment and Spatial Planning of the Republic of Slovenia (20%)**

Partners: **The Chamber of Public Utilities is a section of the Chamber of Commerce and Industry of Slovenia** and **TSD, trgovina in druge storitve, d.o.o.**



REPUBLIKA SLOVENIJA  
MINISTRSTVO ZA OKOLJE IN PROSTOR

**TSD**  
d.o.o.

Gospodarska  
zbornica  
Slovenije  
Zbornica komunalnega  
gospodarstva

The project aims to raise awareness about key elements of circular economy in the field of e-equipment. Its purpose is to motivate consumers of electric and electronic equipment to re-use, repair and share electric and electronic devices, to buy services rather than appliances and to inform them about the recycling of EEE as the last stage of EEE's life cycle.

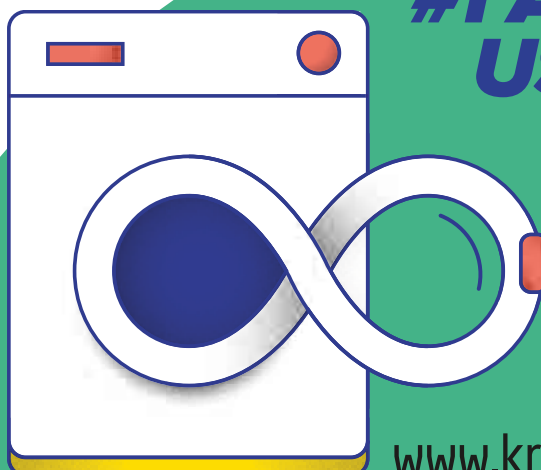
To inform project target groups, we have developed the following project tools and action plans:

- establishing the re-use corners for collection of functional appliances
- organizing a mobile classroom to spread information through fun educational interactive content
- establishing and managing a digital platform for the circular economy as a connection and information gathering point
- holding talks about appliance sharing communities and setting guidelines for their development and administrative support
- participating in circular economy workshops for start-ups, helping to organize and host events for the development of business models
- creating other awareness-raising field activities

Through the project, we are also establishing the re-use preparation process, which by removing used appliances from the waste stream saves resources and protects the environment. This process complies with the new Slovenian environmental legislation. Slovenia follows the European environmental politics as defined in the Green Deal, the Circular Economic Transition Action Plan, and the Ecodesign Directive. With the circular economy being a trans-national concept, active networking with similar European projects and organizations will occur throughout the project's duration.



TURN TO  
**E-CIRCULAR**



**#I AM STILL  
USEFUL!**

[www.krozno.zeos.si/en/](http://www.krozno.zeos.si/en/)



**PILOT ESTABLISHING OF THE EEE RE-USE PREPARATION PROCESS**

**1** working meeting, setting the guidelines



**LAUNCHING THE RE-USE CORNERS FOR COLLECTION OF FUNCTIONING APPLIANCES**

**5** re-use corners



**EXCHANGING GOOD PRACTICES**

**8** meetings

**AWARENESS-RAISING CAMPAIGN "DISPOSE OF YOUR FUNCTIONAL APPLIANCES IN A RE-USE CORNER!"**

**140%** growth of collected functional appliances



**HANDING OUT LEAFLETS TO HOUSEHOLDS**

**42.000** households

**PARTICIPATION AT THE AWARENESS-RAISING EVENT**



**INSTALMENT OF AN INFORMATION BOARD**



Project's awareness-raising activities in the year 2020



# Financial report

ZEOS has published a summary of audited financial statements with the auditor's Statement for the fiscal year 2020 following the good practice of informing the WEEE, waste batteries and waste grave candles management schemes' participants, suppliers, business partners, state authorities and the public.

The financial statements presented in the summary are based on the financial statement, which has been prepared in accordance with the international financial reporting standards as adopted by the EU. The summaries do not include all the information required by the international financial reporting standards. Therefore, the information in this summary does not wholly represent the information in the audited financial statements of ZEOS. Those who seek more information about the company's finances and the results of its operation must consider the financial statement summaries along with the latest audited financial statements with all the information required by the framework of financial reporting. In the case of ZEOS, the framework applied is the financial reporting standards, as adopted by the EU.

## Access to audited financial statements

The entire audited annual report of the company for the fiscal year 2020, including the audited financial statements for the same fiscal year, can be viewed at ZEOS's headquarters upon prior appointment. In accordance with legal provisions in force, the size of the company frees ZEOS of the obligation to submit its annual report to the Agency of the Republic of Slovenia for Public Legal Records and Related Services.

**Explanation 1:** criteria for the preparation of financial statement summaries

Considering the facts stated above, we deem the presentation of the a statement of financial position and a statement of profit or loss of the company's operation sufficient.

**Explanation 2:** In accordance with the company's statute, the net profit is directed into the collective scheme provisions.

A STATEMENT OF FINANCIAL POSITION	31. 12. 2020	31. 12. 2019
<b>ASSETS</b>	<b>8.610.916</b>	<b>8.010.440</b>
<b>A. Long-term assets</b>	<b>854.860</b>	<b>800.672</b>
I. Intang. assets and longt. def. costs and acc. income	17.189	13.810
II. Tangible assets	403.207	346.279
III. Investment property		
IV. Investments in subsidiaries		
V. Investments in ownership	401.235	401.235
VI. Other long-term investments		
VII. Deferred tax assets	33.229	39.347
<b>B. Short-term assets</b>	<b>7.756.056</b>	<b>7.209.768</b>
I. Long-term marketable assets		
II. Inventories	4.320	14.146
III. Short-term investments	6.183.405	6.157.041
IV. Short-term accounts receivables	625.717	733.810
V. Other short-term receivables	400.940	72.661
VI. Cash and cash equivalents	541.674	232.110

EQUITY AND LIABILITIES	8.610.916	8.010.440
<b>A. Shareholder's equity</b>	<b>4.683.647</b>	<b>3.764.406</b>
I. Called-in equity capital	481.724	481.724
II. Capital surplus	4.433	4.433
III. Reserves	2.328.801	1.440.044
IV. Retained earnings	6.679	-12.561
V. Surplus from revaluation	962.010	944.266
VI. Own shares	900.000	906.501
<b>B. Long-term liabilities</b>	<b>2.415.916</b>	<b>2.657.102</b>
I. Provisions and long-term deferred revenue	2.275.858	2.602.962
II. Deferred tax liabilities		
III. Non-current financial liabilities	140.058	54.140
<b>C. Short-term liabilities</b>	<b>1.511.353</b>	<b>1.588.932</b>
I. Short-term financial obligations	949.106	946.443
II. Short-term operating liabilities	332.942	354.398
III. Other short-term liabilities	183.982	197.609
IV. Tax liabilities	45.322	90.482

A STATEMENT OF PROFIT OR LOSS	2020	2019
<b>1. Net sales</b>	<b>3.248.649</b>	<b>3.167.518</b>
2. In-/decrease fin. products and work in prog.		
3. Other operating income	657.854	554.350
<b>4. Gross profit</b>	<b>3.906.503</b>	<b>3.721.868</b>
5. Costs of raw materials, supplies, etc.	-2.372.468	-2.207.989
6. Personnel expenses	-298.238	-274.382
7. Write-offs	-167.600	-169.543
8. Other operating expenses	-41.214	-30.230
9. Provisions		
<b>10. Operating result</b>	<b>1.026.983</b>	<b>1.039.724</b>
11. Income from financial activities	129.774	134.694
12. Expenses from financial activities	-43.506	-52.146
<b>13. Total profit or loss before taxes</b>	<b>1.113.250</b>	<b>1.122.272</b>
14. Taxes on current and deferred income	-213.250	-215.771
<b>15. Net profit or loss for accounting period</b>	<b>900.000</b>	<b>906.501</b>



# Auditor's report

**mazars**

## **INDEPENDENT AUDITOR'S REPORT ON THE SUMMARY FINANCIAL STATEMENTS of ZEOS, d.o.o., intended for publication**

**To the owners of ZEOS, d.o.o.**

### **Opinion**

The summary financial statements, which comprise the summary balance sheet as at 31 December 2020 and the summary income statement for the year then ended, are derived from the audited financial statements of ZEOS, d.o.o. for the year ended 31 December 2020.

In our opinion, the summary financial statements are consistent, in all material respects, with those audited financial statements, in accordance with the Companies Act (ZGD) and the materiality criterion and nature of the purpose of the summary financial statements.

### **Summary Financial Statements**

The summary financial statements do not contain all the disclosures required by the International Financial Reporting Standards as adopted by the EU. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report on the audited financial statements.

### **The Audited Financial Statements and Our Report Thereon**

We expressed an unmodified audit opinion on the audited financial statements in our report dated 30 March 2021.

### **Management's Responsibility for the Summary Financial Statements**

Management is responsible for the preparation of the summary financial statements in accordance with the Companies Act and the materiality criterion and nature of the purpose of the summary financial statements.

### **Auditor's Responsibility**

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (ISA) 810 Engagements to Report on Summary Financial Statements, whether or not the summary financial statements are consistent with, in all material respects, the audited financial statements.

Ljubljana, May 12, 2021

**MAZARS, audit company, d.o.o.**  
Dejan Šimenc, Certified Auditor

**For signature please refer to the original Slovenian version.**

**TRANSLATION ONLY – SLOVENIAN ORIGINAL PREVAILS**

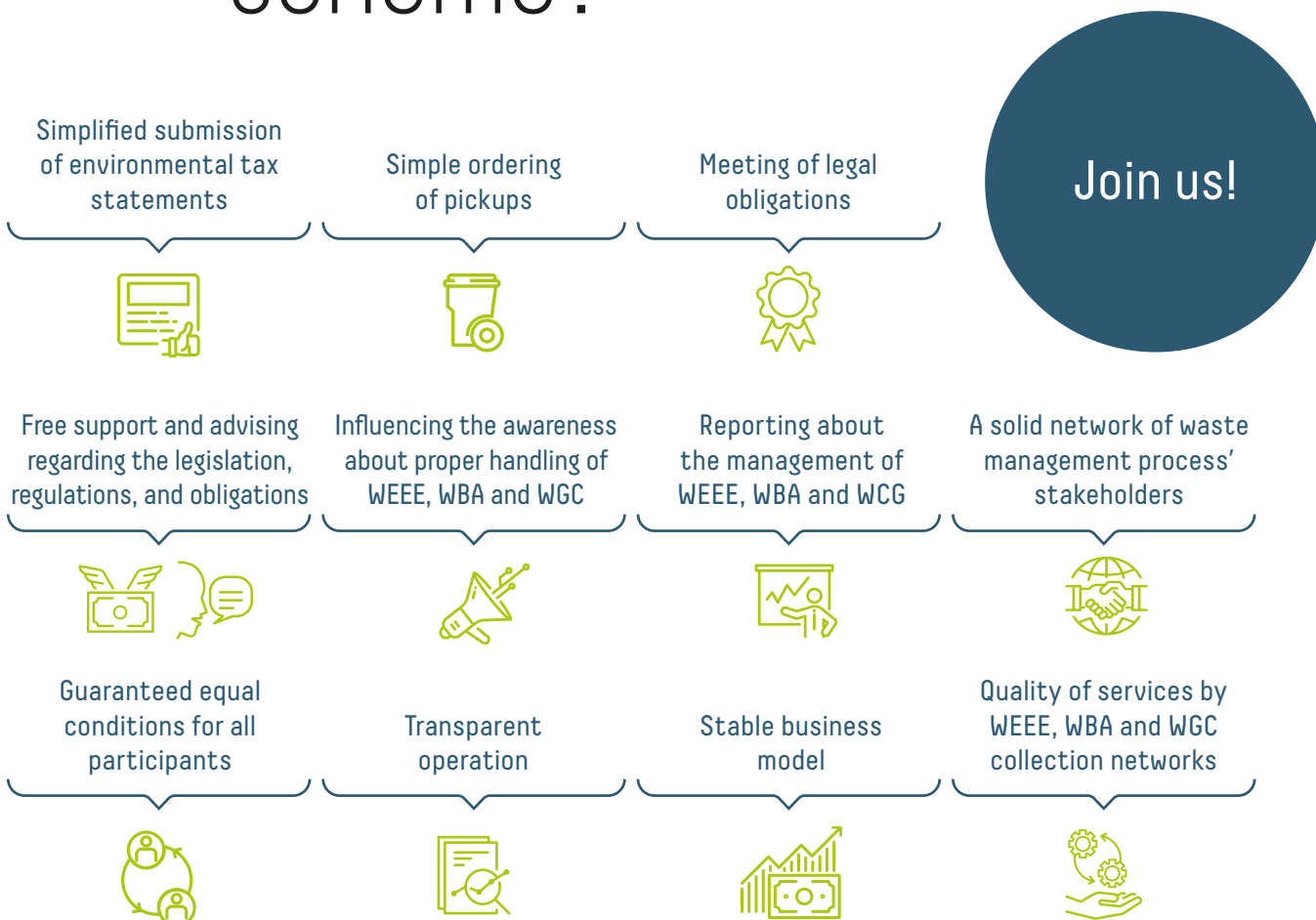
MAZARS, družba za revizijo, d.o.o., Verovškova ulica 55A, 1000 Ljubljana | T: +386 59 049 505 | info@mazars.si | www.mazars.si

Poslovni račun pri SKB: SI56 0310 3100 0699 386 | Registracija: Okrožno sodišče v Ljubljani, SRG 2011/15129  
Osnovni kapital: 15.957,45 EUR | Matična številka: 3959023000 | Davčna številka: SI 88105571

| 1



# Why join the ZEOS scheme?



## LEGISLATION REGULATING THE E-WASTE, WASTE BATTERIES AND WASTE GRAVE CANDLES MANAGEMENT:

- Directive 2012/19/EU of the European Parliament and of the Council on waste electric and electronic equipment
- Directive 2006/66/ES of the European Parliament and of the Council concerning batteries and accumulators and waste batteries and accumulators
- Environmental protection act (Official Gazette of the Republic of Slovenia, no. 39/06, official revised text 49/06 – ZMetD, 66/06 – odl. US, 33/07 – ZPNačrt, 57/08 – ZFO-1A, 70/08, 108/09, 108/09 – ZPNačrt-A, 48/12, 57/12, 92/13, 56/15, 102/15, 30/16, 61/17 – GZ, 21/18 – ZNOrg, 84/18 – ZIURKOE and 158/20)
- Decree on waste (Official Gazette of Republic of Slovenia, no- 37/15, 69/15 and 129/20)
- Decree on waste electrical and electronic equipment (Official Gazette of the Republic of Slovenia, no. (Official Gazette of Republic of Slovenia, št. 55/15, 47/16, 72/18, 84/18 – ZIURKOE and 108/20)
- Decree on batteries and accumulators and waste batteries and accumulators (Official Gazette of the Republic of Slovenia, no. 64/12, 93/12, 103/15, 84/18 – ZIURKOE and 101/20)
- Decree on the management of waste grave candles (Official Gazette of the Republic of Slovenia, no. 25/19)
- Decree on the environmental tax on the generation of waste electrical and electronic equipment and waste portable batteries and accumulators (Official Gazette of the Republic of Slovenia no. 84/18)
- Decree on environmental tax for environmental pollution caused by the generation of waste packaging (Official Gazette of the Republic of Slovenia, no. 32/06, 65/06, 78/08, 19/10, 68/17 and 82/18)

# The ZEOS joint scheme participants

Trusted by  
**517**  
companies.

## 443 participants of the WEEE management scheme

3 F FAVORIT ŽGUR d.o.o. **A** AZS d.o.o., ABASTORE d.o.o., ABB d.o.o., AC CENTER, ALEKSANDER CIGLARIČ s.p., ADD ProS d.o.o., ADIDAS d.o.o., ADVANT, d.o.o., AGRO LINDAU d.o.o., AGROCENTER d.o.o., AHATSERVIS, d.o.o., AKORN DISTRIBUTION d.o.o., AKTIVA VAROVANJE d.d., ALARM AUTOMATIKA d.o.o., ALBA, d.o.o., ALBRACO, d.o.o., ALMA-ELECTRONIC, d.o.o., Ljubljana, ALTA PC BIRO d.o.o., AMCL, d.o.o., Amiteh d.o.o., ANIKOM, d.o.o., APOLLO d.o.o., APOLLONIA d.o.o., AQUA VIVA d.o.o., ARCHUS.SI d.o.o., ARIS JABOLKO d.o.o., ARMSTRONG-KOBILŠEK d.o.o., AS Domžale Moto center d.o.o., ASIST, d.o.o., ATLANTIC TRADE d.o.o., Ljubljana, AUDAX d.o.o., AUDIO BM d.o.o., AVIDA d.o.o., AVTERA, d.o.o., AVTOTEHNA OPREMA d.o.o. **B** BALDER d.o.o., BAMA, d.o.o., Litija, BARTEC VARNOST, d.o.o., Batemika d.o.o., BELMET MI d.o.o., BENTON, d.o.o., BETATRON d.o.o., Big Bang, d.o.o., Big partner d.o.o., BIODORP d.o.o., BIRO BIT d.o.o., BIROTEHNA d.o.o., BMLED d.o.o., BONAJO d.o.o., BOŠTJAN KRANJEC S.P., BOXMARK LEATHER d.o.o., BRAINTEC d.o.o., BRALKO d.o.o., BREDDENT d.o.o., Brodnik BR d.o.o., BRUNATA, d.o.o., BSH HIŠNI APARATI, d.o.o., BUDSEASON, Rok Budiselič s.p. **C** C & A d.o.o., CABLEX-M d.o.o., CADNEX d.o.o., CARL ZEISS d.o.o., CATENA, d.o.o., CCE, d.o.o., CDS d.o.o., CELADA d.o.o., CENTROMERKUR d.o.o., CID - ČISTILNE NAPRAVE d.o.o., CIFRA, d.o.o., Ljubljana, CINKARNA CELJE d.d., Comtrade d.o.o., COOKINOX d.o.o., CPA d.o.o., CS-EUROTRADE d.o.o., CVETKO ARTNAK S.P. **Č** ČETRTRA POT, d.o.o., Kranj **D** DARKO JELIČIČ S.P., DAT-CON d.o.o., DBS INŽENIRING d.o.o., Decathlon Ljubljana, d.o.o., DENTALIA d.o.o., DETACOM TAMARA KOREN PANGER S.P., DIAFIT, d.o.o., DIGITECH, d.o.o., DIN-DIETMAR NOCKER SICHERHEITSTECHNIK d.o.o., DIPROS, d.o.o., DOBRA ZNAMKA d.o.o., doNET d.o.o., DORIMPEX d.o.o., Ljubljana, DREVENŠEK & DREVENŠEK d.o.o., DS SVETILA, DOMEN SAJE S.P., DSC d.o.o., DZS, d.d. **E** ECHO SON d.o.o., Ljubljana, eDATA d.o.o., EDICOM, d.o.o., EFEKT Krško, d.o.o., EKAMANT d.o.o., EkoLuks d.o.o., ELBI, d.o.o., ELCI, Preddvor, d.o.o., ELEKTRO ŠTUMPF d.o.o., ELEKTRONABAVA d.o.o., ELEKTROSERVIS POVŠE d.o.o., ELLATRON, d.o.o., ELPRO KRIZIČIČ d.o.o., ELSAT d.o.o., ELSIS d.o.o., ELSTIK d.o.o., ELTEH d.o.o., ELTUS PLUS d.o.o., EMAGO, HELENA BEZJAK S.P., E-MISIJA d.o.o., EMMA d.o.o., EMUNDIA d.o.o., ENDAVA d.o.o., ENERGA SISTEMI d.o.o., ENERGA, d.o.o., ENERGJE d.o.o., ENERGO PLUS, d.o.o., ENTECH, d.o.o., ERICSSON d.o.o., ERZETICH d.o.o., ESSLOR d.o.o., ETI ELEKTROELEMENT, d.o.o., ETRA d.o.o., ETT Lighting d.o.o., EURAN d.o.o., EUROM-DENIS-TOYS d.o.o. Ljubljana, EVENTUS, Novo mesto, d.o.o., EXPERTO International d.o.o., Extreme d.o.o. **F** FEBUS ANDREJ GUZELJ s.p., FESTO d.o.o. Ljubljana, FIBERNET, d.o.o., Ljubljana, FIRŠT d.o.o., FITAL, VALERIJA KOVAČIČ s.p., FMC d.o.o., FOKAB d.o.o., FORMA SVETILA d.o.o., FORTES PRO d.o.o., FOTO BESENIČAR d.o.o., FRAPORT SLOVENIJA, d.o.o., FRIDRO d.o.o., FRUCTAL d.o.o. **G** GASPERO, d.o.o., GASTRO, d.o.o., GASTROFRIGO INTERNATIONAL d.o.o., GCI d.o.o., GDB d.o.o., GE d.o.o., GEDER d.o.o., GEN-I SONCE d.o.o., GeoEnergetika d.o.o., GEOIZMERA d.o.o., GEOSERVIS, d.o.o., GIA - S d.o.o., GLEDING d.o.o., LJUBLJANA, GO TO d.o.o., GOLFART d.o.o., GORAN MILOŠEV S.P., GORENJE GOSPODINJSKI APARATI, d.o.o., GORENJE GSI, d.o.o., GORENJE GTI, d.o.o., GORUP - AUDIO STOJAN GORUP S.P., GO-ST d.o.o., GTG PLIN d.o.o. **H** H2N d.o.o., HALDER NORM+TECHNIK d.o.o., HARTMAN d.o.o., HAUSER, d.o.o., HELLA SATURNUS SLOVENIJA d.o.o., HENKEL SLOVENIJA d.o.o., HIDRAVLIKA, d.o.o., HLADILNA TEHNIKA MILAN KUMER S.P., Horizont CLAIR d.o.o., HOTEL SLON d.d. 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Kamnik, KONEKT BOJAN SEP s.p., KONTAKT P d.o.o., KONUS KONEK d.o.o., KOVINOPLASTIKA LOŽ d.o.o., KOVINTRADE d.d. Celje, KREK d.o.o., KRKA d.d., Novo mesto, KRONOTERM d.o.o., KSB črpalke in armature d.o.o., KWON d.o.o. **L** LABOHEM, d.o.o., LED IT d.o.o., LEDIKS d.o.o., LEK d.d., LES-MMS d.o.o., LIBELA ELSI, d.o.o., Lifedrop d.o.o., LIVE MEHANO, d.o.o., LOTIS d.o.o., LPKF d.o.o. **M** M&G d.o.o., MAB EXPORT d.o.o., MAGRES d.o.o., MAHLE Electric Drives Slovenija d.o.o., MAHLE Electric Drives Bovec d.o.o., MAIS d.d., MAITIM d.o.o., MAKITA d.o.o., MAKOM TRGOVINA, d.o.o., Manet d.o.o., MAPOL, d.o.o., MARCHIOL d.o.o., MARKO PAPLER s.p., MASTERPLAST d.o.o., MECOM ELEMENTI, d.o.o., Ljubljana, MEDICOENGINEERING d.o.o., MEDIKOEL, d.o.o., MEDITRA d.o.o., MEFISTO d.o.o., MEGASPLET d.o.o., MENTIS d.o.o., MERIDIAN Medical d.o.o., MERKUR TRGOVINA, d.o.o., METAL MIKULIČ, d.o.o., Metalka Zastopstva SERVIS d.o.o., METALOPREMA d.o.o., METTLER TOLEDO d.o.o., MG BIRO d.o.o., MICOM ELECTRONICS, d.o.o., MIKODA d.o.o., MIKRO-POLO, d.o.o., MIKROPIS HOLDING, d.o.o., MIKRUT d.o.o., MI-line d.o.o., MIMOVRSSTE d.o.o., MINES TEAM d.o.o., MLACOM, d.o.o., LJUBLJANA, MLADINSKA KNJIGA TRGOVINA d.o.o., MLEKARNA CELEIA d.o.o., MM Surgical d.o.o., MOBIL SERVIS, d.o.o., MOLEK.SI d.o.o., MOLLIER d.o.o. 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LJUBLJANA, ROBINI LINE d.o.o., RONA TRGOVINA d.o.o., RT-TRI d.o.o. **S** SAKSIDA d.o.o., Salesianer Miettex Periteks d.o.o., SAM d.o.o. Domžale, SAMSUNG ELECTRONICS AUSTRIA GMBH, PODRUŽNICA V LJUBLJANI, SANOTECHNIK d.o.o., SAT CONTROL, d.o.o., SAW d.o.o. KOPER, SCHRACK TECHNIK d.o.o., SEKORTEL d.o.o., SENČILA MEDLE d.o.o., SES GROUP d.o.o., SEVER d.o.o., SG GUZELJ, d.o.o., SIES d.o.o., SIGN & SUPPLY d.o.o., SIJALKA MITJA VUNDERL S.P., SITOKEM d.o.o., SLAVA d.o.o., SLOLUKS d.o.o., SLORATIONAL d.o.o., SLUŠNI APARATI-WIDEX, d.o.o., SLV d.o.o., SM ELEKTRONIKA, d.o.o., SMART COM d.o.o., SMART KEY d.o.o., SMM d.o.o., SOFTNET d.o.o., SOKOL GROUP d.o.o., SOL NAVITAS d.o.o., SOLVERA LYNX d.o.o., SONAR, d.o.o., SONČNI SISTEMI d.o.o., SPARK PROMOCIJE d.o.o., SPECTRUM BRANDS GROUP d.o.o., Spectrum Brands, d.o.o., STATUS METLIKA, d.o.o., STEEL PLAST d.o.o., Strip's d.o.o., STROJPLAST, Semič, d.o.o., STV GLOBAL, d.o.o., SWARCO LEA d.o.o. **Š** ŠKRLJ d.o.o., ŠTULAR d.o.o. **T** TAB d.d., TAVIJA d.o.o., TDI d.o.o., TDR TRADING d.o.o., TEAM TRADE d.o.o., TEHMAR d.o.o., TEHNO SHOP d.o.o., TEHNOLOGIKA d.o.o., TEKSEL d.o.o., TEO-TEN d.o.o., TERMAL TRADE d.o.o., TERMOELEKTRARNA ŠOŠTANJ d.o.o., TERSUS d.o.o., THESAURUS d.o.o., TIKI HVAC d.o.o., TILT d.o.o., TIMOTEJ RAKUŠA S.P., Tine Smuk s.p., TINKI, TILEN ŠENK S.P., TOBO'S d.o.o., TOR-FM d.o.o., TRATNJEK d.o.o., TRELLEBORG SLOVENIJA, D.O.O., TRIVAL ANTENE d.o.o., TSP ELEKTRONIKA, d.o.o., Ljubljana Polje **U** UNIDIS d.o.o., Unilever Magyarország Kft., podružnica Ljubljana, Uninet d.o.o., URMET d.o.o., URNI d.o.o., UROŠ GAJŠEK s.p. **V** VAGA, d.o.o., Valmor d.o.o., VARIKON d.o.o., VBH Trgovina d.o.o., VELOG, d.o.o., VERIZON LJUBLJANA, d.o.o., VEZAVE d.o.o., VIBOR d.o.o., VILLAGER d.o.o., VIPAP VIDEM KRŠKO d.d., VIRS, d.o.o., VISIONECT d.o.o., VISOL d.o.o., VITATERM d.o.o., VOTAN d.o.o., VTH-Hack Jožef s.p., VTZ d.o.o. **W** WEBASTO THERMO & CONTROL d.o.o., WEISHAUPT, d.o.o., WIDEX TRADING d.o.o., WINTERHALTER GASTRONOM d.o.o., WSL Refrigeration d.o.o. **X** XASTOR d.o.o. Kamnik, XPAND 3D d.o.o. **Z** ZASLON TELECOM d.o.o., ZAVOD ZA PROMOCIJO ZDRAVJA, ZIDENS D.O.O., ZVEN MA d.o.o., ZEOS, d.o.o. (pooblaščen zastopnik)

## 188 186 participants of the WBA management scheme

3 F FAVORIT ŽGUR d.o.o. **A** ABB d.o.o., AC CENTER, ALEKSANDER CIGLARIČ s.p., ADD ProS d.o.o., ADIDAS d.o.o., ADVANT, d.o.o., AGROCENTER d.o.o., ALARM AUTOMATIKA d.o.o., ALMA-ELECTRONIC, d.o.o., Ljubljana, ALTA PC BIRO d.o.o., APOLLONIA d.o.o., ARIS JABOLKO d.o.o., ARMSTRONG-KOBILŠEK d.o.o., AUDIO BM d.o.o., AVIDA d.o.o., AVTERA, d.o.o. **B** BALDER d.o.o., BARTEC VARNOST, d.o.o., Batemika d.o.o., BELMET MI d.o.o., ELBI, d.o.o., Big Bang, d.o.o., Big partner d.o.o., BIODORP d.o.o., BIROTEHNA d.o.o., BONAJO d.o.o., BOŠTJAN KRANJEC S.P., BRALKO d.o.o., Brodnik BR d.o.o., BRUNATA, d.o.o., BSH HIŠNI APARATI, d.o.o. **C** C & A d.o.o., CARL ZEISS d.o.o., CATENA, d.o.o., CS-EUROTRADE d.o.o., CVETKO ARTNAK S.P., CWS-hoco d.o.o. **Č** ČETRTRA POT, d.o.o., Kranj **D** DAT-CON d.o.o., Decathlon Ljubljana, d.o.o., DIAFIT, d.o.o., DIGITECH, d.o.o., DIN-DIETMAR NOCKER SICHERHEITSTECHNIK d.o.o., DIPROS, d.o.o., DORIMPEX d.o.o., Ljubljana, DREVENŠEK & DREVENŠEK d.o.o., DSC d.o.o., DZS, d.d. **E** EDICOM, d.o.o., ELCI, Preddvor, d.o.o., ELEKTRO ŠTUMPF d.o.o., ELEKTRONABAVA d.o.o., ELEKTROSERVIS POVŠE d.o.o., ELLATRON, d.o.o., ELTUS PLUS d.o.o., E-MISIJA d.o.o., EMUNDIA d.o.o., ENEL d.o.o., ENERGE d.o.o., ERICSSON d.o.o., ETRA d.o.o., ETT Lighting d.o.o., EUROM-DENIS-TOYS d.o.o. Ljubljana, EVENTUS, Novo mesto, d.o.o. **F** FIBERNET, d.o.o., Ljubljana, FMC d.o.o., FOKAB d.o.o., FOTO BESENIČAR d.o.o., FRIDRO d.o.o. **G** GE d.o.o., GEDER d.o.o., GEOIZMERA d.o.o., GEOSERVIS, d.o.o., GOLFART d.o.o.,

GORENJE GOSPODINJSKI APARATI, d.o.o., GORENJE GTI, d.o.o. **H** H2N d.o.o., HALDER NORM+TECHNIK d.o.o., Horizon CLAIR d.o.o. **I** IDENTIKS d.o.o., IMEDIA GSM d.o.o., INTERMATIC d.o.o., INTERSPORT ISI, d.o.o., INTRA LIGHTING d.o.o., ISARIA, d.o.o., ISKRA MEHANIZMI d.o.o., ISKRATEL, d.o.o., Kranj, ISTORE-X d.o.o. **J** JYSK d.o.o. **K** KARCHER CENTER KUŠLJAN d.o.o., KARCHER, d.o.o., KARL STORZ d.o.o., KEAS d.o.o., KITAJSKI CENTER d.o.o., KLEVI, d.o.o., KOMPAS Telekomunikacije, d.o.o., KON TIKI SOLAR d.o.o. Kamnik, KONEKT BOJAN SEP s.p., KONUS KONEKX d.o.o., KRKA d.d., Novo mesto **L** LEK d.d., LIVE MEHANO, d.o.o., LPKF d.o.o. **M** MAHLE Electric Drives Slovenija d.o.o., MAIS d.d., MAITIM d.o.o., MAKITA d.o.o., MAORI d.o.o., MAPOL, d.o.o., MARCHIOL d.o.o., MASTERPLAST d.o.o., MATHITECH d.o.o., MEDICOENGINEERING d.o.o., MEDIKOEL, d.o.o., MEDITRA d.o.o., MEFISTO d.o.o., MERIDIAN Medical d.o.o., MERKUR TRGOVINA, d.o.o., METAL MIKULIČ, d.o.o., Metaalka Zastopstva SERVIS d.o.o., METALOPREMA d.o.o., MICOM ELECTRONICS, d.o.o., MIKRO+POLO, d.o.o., MIKROPIS HOLDING, d.o.o., MIMOVRSKE d.o.o., MINES TEAM d.o.o., MLADINSKA KNJIGA TRGOVINA d.o.o., MM Surgical d.o.o., MOBIL SERVIS, d.o.o., MOLLIER d.o.o. CELJE, MTD ELECTRONICS d.o.o. **N** NANO ELEKTRONIKA, d.o.o., NIKO, d.o.o. Železniki, NUKLEARNA ELEKTRARNA KRŠKO d.o.o. **P** Paloma d.d., PAYTEN d.o.o., PEC SISTEMI d.o.o., PGC d.o.o., PIGO d.o.o., POSLOVNI SISTEM MERCATOR d.d., POSTIM d.o.o., PREALPI d.o.o., PRINTEC S.I. d.o.o., PRO, d.o.o., PRODENT Int. d.o.o. **R** RENOVO d.o.o., REVOZ d.d., ROBEKS d.o.o. LJUBLJANA, RT-TRI d.o.o. **S** Salesianer Miettex Periteks d.o.o., SAM d.o.o. Domžale, SAMSUNG ELECTRONICS AUSTRIA GMBH, PODRUŽNICA V LJUBLJANI, SCHRACK TECHNIK d.o.o., SEKORTEL d.o.o., SEVER d.o.o., SLOGA TEAM d.o.o., SLORATIONAL d.o.o., SLUŠNI APARATI-WIDEX, d.o.o., SMM d.o.o., SOFTNET d.o.o., SOLVERA LYNX d.o.o., SONAR, d.o.o., SPECTRUM BRANDS GROUP d.o.o., Spectrum Brands, d.o.o. **T** TEAM TRADE d.o.o., TEHNOLOGIKA d.o.o., TERSUS d.o.o., TILT d.o.o., TIMOTEJ RAKUŠA S.P., TOBOŠ d.o.o., TOR-FM d.o.o., TSP ELEKTRONIKA, d.o.o., Ljubljana Polje **U** URMET d.o.o., URNI d.o.o., UROŠ GAJŠEK s.p. **V** VARIKON d.o.o., VELOG, d.o.o., VERIZON LJUBLJANA, d.o.o., VEZAVE d.o.o., VILLAGER d.o.o., VIPAP VIDEM KRŠKO d.d., VIRS, d.o.o., VISIONECT d.o.o. **W** WIDEX TRADING d.o.o. **X** XASTOR d.o.o. Kamnik, XPAND 3D d.o.o. **Z** ZAVOD ZA PROMOCIJO ZDRAVJA

## 8 participants of the WCG management scheme

**A** ANTOLIN ŠTEINER TANJA s.p., **E** EMMA, d.o.o., EUROSPIN EKO, d.o.o., **G** GREGOR PERNE s.p., **L** LUMADA d.o.o., **M** MERCATOR d.d., Mitja Scozzai s.p. **R** REMAP, Reteče, d.o.o.

## ZEOS d.o.o. is an authorised representative of 63 companies from abroad

**A** ARISTOCRAT TECHNOLOGIES EUROPE LIMITED, ASOS.com Limited, Aspiria Nonfood GmbH **B** Bender GmbH & Co. KG, BURKERT AUSTRIA GMBH **C** CapsuleTech SAS, Caterpillar Distribution Services Europe BVBA, Covaris Ltd. **D** DERBY CYCLE WERKE GMBH, DONOCI s.r.o. **E** E. Wiener Bike Parts GmbH, E.ON Business Solutions GmbH, ELCA Srl, ELECTROLUX D.O.O. **F** Flir Belgium BVBA, FLIR Integrated Imaging Solutions, Inc, Flir Systems Trading Belgium BVBA, FRANDSEN GROUP LIMITED **G** GEMMA B&D D.O.O., GEMÜ GMBH, Ghost-Bikes GmbH, Giesecke + Devrient Currency Tehnology GmbH **H** HANSGROHE SE **I** Infinera Corporation, IPG Laser GmbH **J** John Deere Walldorf GmbH & Co.KG, JUICENET GMBH, Julius Blum GmbH **K** KAVO DENTAL GMBH, Kornit Digital Ltd **L** Lapierre SAS, Levitronix GmbH, LGC GENOMICS LTD, LIEBHERR-HAUSGERATE LIENZ GMBH, Lifesize, Inc., LumiraDx GmbH **M** MICROSOFT IRELAND OPERATIONS LIMITED One Microsoft Place, ModusLink B.V., Murrelektronik GmbH **P** Pepperl+Fuchs GmbH Österreich, PEXCO GMBH, Prophete GmbH & Co.KG **Q** Qundis GmbH **R** RAUCH CROATIA D.O.O., Rika Innovative Ofentehnik GmbH, Roland Europe Group Limited, Rothenberger Werkzeuge GmbH C/O DR Deutsche Recycling Service GmbH **S** SANDVIK BULGARIA EOOD, Schmitz u. Sohne GmbH & Co. KG, Skechers S.a.r.l., Spectro Analytical Instruments GmbH **T** TARGA GMBH, Texas Instruments EMEA Sales GmbH, Thomann GmbH, Tile Inc., Transfer Multisort Elektronik sp. z.o.o. **U** UNILEVER MAGYARORSZAG KFT. **V** VECTOR AUSTRIA GMBH, Visaris d.o.o., Beograd **W** Werma Signaltechnik GmbH + Co. KG C/O DR Deutsche Recycling Service GmbH, Winora-Staiger GmbH **Z** ZEG, Zimmer Medizinsysteme GmbH

In compliance with the Decree on the environmental tax on the generation of waste electrical and electronic equipment and waste portable batteries and accumulators, the ZEOS company concluded contracts with producers of EEEE from outside of Slovenia to meet all their responsibilities under the Slovenian laws on their behalf.

What we do, we can't be doing alone. Therefore we are constantly connected with all the stakeholders in the waste management process, enabling better waste management.

Thank you!

We thank everyone who has stood beside us in 2020, helping us to our joint successes. We are glad that the ZEOS family is constantly growing, that there is more and more of our colourful balloons in the sky and that they are in the hands of people of all generations all over Slovenia. We are happy that our values, which bound us to keep our planet green and healthy for future generations, became your values as well.



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**MAHIR BJELONJA**

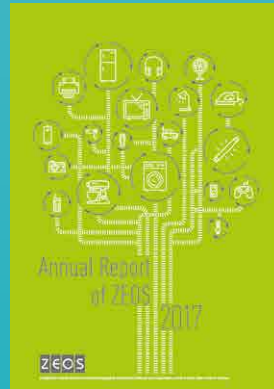
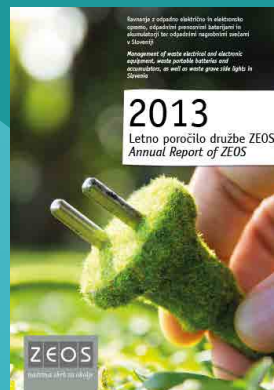
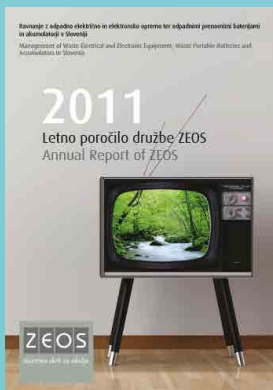
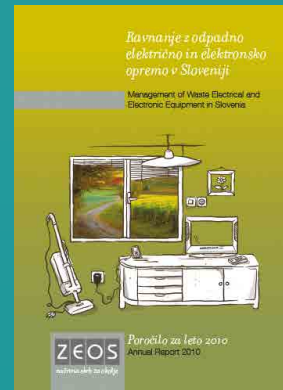
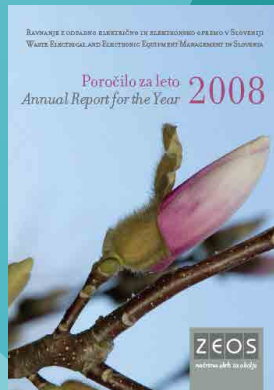
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For more information on our work and growth in the previous years, please see our annual reports for 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018 and 2019.



**ZEOS**

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