Management of waste electrical and electronic equipment, waste portable batteries and accumulators, as well as waste grave candles in Slovenia.

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## Annual Report of ZEOS

## Welcome

to the ZEOS Annual Report for the year 2018. As always, we did our best to report about our company's operation as comprehensively as possible, with relevant data and useful information supported by clean and fresh design.

To present the most important information and results of our operation the company's "tree" is being put in use once more. This year, we have turned our attention to its roots, which represent our strong and stable group of scheme participants. It is they who make our achievements possible!

We hope you'll find our messages interesting. Enjoy the reading!

PS: If by reading this report any question about our work arises; if you wish to point something out to us or perhaps express your appreciation for what we do – do not hesitate to get in touch! You can always reach us at info@zeos.si or per telephone (please find the numbers on the last page of this report). We look forward to hearing from you!

#### LIST OF ABBREVIATIONS

- WEEE waste electrical and electronic equipment/e-waste
- EEE electrical and electronic equipment
- WBA waste batteries and accumulators
- WGC waste grave candles
- **LHA** large household appliances
- **C&F** cooling and freezing appliances
- **TV** TV sets and monitors
- **SA** small appliances
- WL waste lamps
- **PPS** providers of public services

Printed on environmentally friendly paper.



#### HIGHLIGHTS **USER-FRIENDLY** PARTICIPANTS LIFE E-WASTE Governance FINANCIAL OF THE ZEOS SCHEMES COLLECTION **OF E-WASTE** REPORT User-friendly \_\_\_\_\_ collection network Financial report - 👀 Participants of the ZEOS schemes Management of e-waste Life e-waste governance 0 kg of e-waste col Objective: 65% ational and awa s in the year 201 page **24** page page page page **1Ž** 28 22 8

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DIRECTOR'S REPORT

## A year of stability

In contrast with 2017, the year 2018 has been much more stable in the field of waste management.

The processes, which have been hindered due to fires in collection centres for waste lamps, batteries and grave candles have been re-established, the economic growth manifested itself in quantities of the collected waste of all categories, and our systematic communications with households as well as our awareness-raising activities started to show results: people's habits in e-waste separation are beginning to change. All this contributed to the fact that in the field of waste management the year 2018 has been a year of stability.

ZEOS has collected 9,254,280 kilograms of e-waste in 2018 – three times more than in 2007, the first year of our operation. Various factors contributed to this growth. We have established an extensive collection network consisting of more than 60 providers of waste management public services with more than 159 collection centres. Our retailers' network offers more than 760 e-waste drop-off points, and there are 41 locations established with collectors. We have placed 662 containers for small-appliances in the so-called eco islands in Slovenian cities and towns, and to make e-waste management more convenient for residents of non-urban areas mobile-collection services have been introduced.

With 9,254,280 kilograms collected, we have notably surpassed the legal objective (41% of quantities placed on the market in the previous three years). We have made 11,540 acceptances on behalf of producers/acquirers/importers and collected and treated 49.8% of WEEE regarding the quantities of EEE placed on the market in the previous three years. Thus, all the legal objectives imposed by national legislation were met in full for our 412 participants of the ZEOS joint scheme.

All our objectives were also met in waste batteries collection and treatment. In behalf of 186 participants, we have collected and treated 116,269 kilograms of waste batteries, i.e. 51.7% of batteries placed on the market in the last three years. We have surpassed the legal objective by 6.7%.

We are proud of the high rates in collection and treatment we are achieving. But we are just as proud of the results of our continuous efforts in educating the public about the proper e-waste handling and of the effects of our systematic awareness-raising activities. Most of these activities are part of the Life e-waste governance project, which is co-funded by the European Commission and Ministry for Environment and Spatial Planning by 70%. Through the project, we have managed to establish a user-friendly network for e-waste drop-off as well as to organise more than 120 events with local communities, youth centres, schools, educational organisations, non-government organisations and other stakeholders. The media also recognised the importance of environmental and e-waste management content: we achieved good media coverage in 2018 with 420 e-waste and waste batteries management stories published. All this is an important step towards our goal: to change people's behaviour and to motivate them to handle e-waste properly and efficiently.

All the results mentioned above could only have been achieved through your support and the confidence you have placed in us. We thank you for it and promise that our motivated team of experts will continue to work relentlessly towards our goal: to effectively meet all the legal obligations in e-waste management on your behalf.

Emil Šehić, M.Sc., Director

## 2018 in brief.



## ZEOS's management

ZEOS is a non-profit organisation, which provides a cost-efficient meeting of all legal obligations on behalf of WEEE, WBA and WGC collective schemes' participants.

ZEOS's operation

- follows legal objectives,
- ensures the stability of e-waste, waste batteries and waste grave candles management processes,
- changes stakeholders' habits in e-waste separation and disposal through Life project and other activities,
- meets challenges presented by the new European environmental policies.

Transparency of ZEOS's operation is assured through ZEOS's supervisory board and regular meetings of ZEOS'S business council.

Avtera, d. o. o. member: Grega Vrhovnik, president of Business Council deputy: Zvonko Minov

Electrolux, d .o. o. Zagreb

member: Slaven Matiiević

deputy: Damir Bencek

Merkur, d. d. – v stečaju

member: **Andrej Vodenik** Merkur, trgovina in storitve, d. d. deputy: **Iztok Šinkovec** 

Big Bang, d. o. o.

NON-PROFIT OPERATION

TRANSPARENT OPERATION

> BSH Hišni aparati, d. o. o. Nazarje member: Tomaž Mihelič deputy: Damjan Zbačnik

Gorenje, d. o. o. member: Marina Borkovič deputy: Marijan Penšek

Mikropis holding, d. o. o. Žalec member: Janez Uplaznik deputy: Stane Baša **Ekosij, d. o. o.** member: **Mihael Garibaldi** deputy: **Gregor Kosec** 

RESPONSIBLE

**OPERATION** 

Mercator, d. d. member: Božo Virant deputy: /

> INTERNATIONAL OPERATION

ZEOS's participantship in international associations WEEE Forum and EucoLight is an opportunity for regular and up-to-date introductions to good practices in e-waste and waste lights management and their implementation into ZEOS's operations.

# The role of ZEOS in extended producer responsibility scheme



"Extended producer responsibility is an environmental protection strategy to reach an environmental objective of a decreased total environmental impact of a product, by making the manufacturer of the product responsible for the entire life-cycle of the product and especially for the take-back, recycling and final disposal."

#### Thomas Lindhqvist, 1990

The concept of extended responsibility of e-equipment, batteries and grave candles producers means the manufacturers have to make sure that their products, once they are out of use and become waste, will be managed (i.e. separated, collected and treated) properly. To meet this objective, the manufacturers employ the services of waste management companies, such as ZEOS. ZEOS holds all the required permits and possesses the necessary know-how and technologies for its operations. As such, it can ensure that all the legal objectives are met promptly and meticulously. It takes care of all the necessary processes required for proper e-waste, waste batteries and waste

ZEOS administers the extended producer responsibility through its schemes for:

grave candle management and reports about it to the authorities.

- e-waste management,
- waste batteries management,
- waste grave candles management.





## Quality network ensures efficient recycling.



## How much of waste has been collected through ZEOS's scheme so far?



## We have made more than **90,750** acceptances.





#### 9,254,280 kg of e-waste collected

**49.8%** of WEEE regarding the quantities of EEE placed on the market in the previous three years

## **Objective: 65%**

of WEEE regarding the quantity of EEE placed on the market in the previous three years must be collected in Slovenia by the year 2021.

2018 has been our best year so far, as our WEEE **collection rate reached 49.8%** of the average quantity of EEE placed on the market in the previous three years. With this result, we have exceeded the legal objective for the year 2018 (41% of WEEE regarding the quantities of EEE placed on the market in the previous three years), set by the European Directive and the Decree on the management of waste electrical and electronic equipment. Consumer-friendly collection network, transparent and fair cooperation with collectors, orderly pickup request system, regular pickups, awareness raising activities and stable financing of the waste management costs by the scheme participants are the key contributors to our good results.

#### **700 kg**\* of EEE is being used or kept in an average Slovenian household.

#### COLLECTED QUANTITY OF WEEE ACCORDING TO THE COLLECTION AND PROCESSING GROUPS



#### **COLLECTION TRENDS** The weight of the collected quantities of TV appli-To find the reason for below the average collection ances and computer monitors is dropping continurate of refrigerators, freezers and large household ously. Not because we would collect fewer devices, but because their weight has fallen due to new appliances we must look at the habits of the consumers. They either donate the old appliances or technologies (LCD, LED) used in the production. Modern TV sets and monitors are much lighter than $\bigcirc$ keep them as spare. the ones with cathode pipes. The reason for the constant growth of small appliances, computers and consumer electronics collection is in the ample supply and accessibility of these The high rate of waste lamps collection was achieved because the lamps which couldn't be colproducts on the market. The collection rate also 泥 lected in 2017 due to the fire at the collecting and grows because of the new approaches to collecting, such as the introduction of street containers, and betreatment facility, were collected in 2018. cause of higher consumers' awareness of the proper handling of old appliances and electronic equipment.

WL

Source: United Nations University, 2016

## Management of waste lamps

#### 1,151,377 units of waste lamps collected

117.9% regarding the average quantity of lamps placed on the market in the previous three years

### The collected waste lamps could fill-up **14 lorries** with trailers!

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In 2018 we managed to re-establish regular collection of waste lamps, which has been crippled in 2017 because of the fire at the largest Slovenian collection and treatment facility (Kemis, d. o. o.). To re-establish the process and deal with the backlog we have installed our own collection facility until the Kemis facility was back in operation. In 2018 the growth in waste lamp collection was 81%. With it, all the legal objectives have been met, and all the obligations towards our scheme participants have been fulfilled.

## Management of waste batteries





#### **COLLECTED QUANTITY OF WASTE BATTERIES**



#### BATTERY TYPES AND THEIR RATES AFTER SORTING



As with the waste lamps, the fire at the Kemis facility in 2017 also disrupted the waste batteries collection process, causing a delay, which resulted in a growth of quantities held back and stored at the waste holders. In 2018 the collection process was re-established, and all the held back amounts have been collected. Because of this, the collected quantity of waste batteries in 2018 exceeded the quantity collected in 2017 by 118%. Thus, all the legal objectives have been met, and all the obligations towards our scheme participants have been fulfilled.

## - Management of waste grave candles

## 226,240 kg of waste grave candles collected

**43.3%** regarding the average quantity of candles placed on the market in the previous three years\*

## The collected waste grave candles could fill-up **11 freight** wagons!

#### COLLECTED QUANTITY OF WASTE GRAVE CANDLES





collected quantity





In 2018 we collected 226,240 kilograms of waste grave candles, 51,7% more than in 2017 when negative collection trend was recorded. The reason for it was a fire, which broke out at one of the two waste candles treatment facilities in Slovenia. In 2018 a regular process of waste candles collection and treatment was re-established. We have managed to catch up with the quantities held-up at the waste holders, collecting all of them. Thus, all the legal objectives have been met, and all the obligations towards our scheme participants have been fulfilled.

## Have you visited our

Se ti kopičijo stari aparati? Bodi zvezda, E-cikliraj!

Mar Book Pro



#### TAKING CARE OF OUR ENVIRONMENT IS EVEN SIMPLER NOW!

To make the separation and disposal of e-waste even simpler and more convenient for everybody we have developed a web page, which allows users to access all the necessary information about correct handling of e-waste from any place at any time. Among other tools, the site also features an interactive map with all the locations for e-waste and waste batteries drop-off.

www.stariaparati.si





## ZEOS eko-sistem

ZEOS established a subsidiary in The Federation of Bosnia and Herzegovina in 2011. In six years of operation, ZEOS eko-sistem collected 7,584,395 kilograms of WEEE.

#### THE YEAR 2018 IN BRIEF



#### COLLECTED QUANTITY OF WEEE



## Awareness-raising activities

MEDIA COVERAGI



SOCIAL NETWORKS

PADIO ADUERTISING

REPORTS

EXPERT WORKSHOPS

Successful communication, which establishes meaningful dialogue and mutual trust is essential in the process of motivating the consumers to alter their habits in WEEE, waste batteries and waste grave candles separation and disposal. As we are trying to reach various groups of population with our messages, we have developed a variety of communication tools and channels: from traditional, such as leaflets or announcements on local radio stations, to digital, such as social media presence and user-friendly web platforms. The latter proved to be particularly popular, boasting more than 5.000 users!

Vmesno poročilo za širšo javnost

an's rep



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**5.000 USERS** 



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www.e-odpadki.zeos.si



ZEOS

www.stariaparati.si

#### We include all generations -



Our communication strategy is not just about information. It aims at inclusion! All the year around we organise and prepare various campaigns, events and contests for all ages and all generations. As the number of participants grows each year, we are proud to say: the ZEOS family continues to grow and thrive!



#### WITH THE YOUTH

The traditional campaign: Ni debate – v Gorenje Surovino dajte stare aparate (No dilemma – give away your old appliances at Gorenje Surovina) developed and delivered with our partners, proved to be a huge success once more. In 26 schools we have collected 127,000 kilograms of e-waste and waste batteries! With the campaign, ecological awareness and knowledge about the proper e-waste management are being developed from an early age.



#### WITH LOCAL COMMUNITIES

Our local collection campaigns are a well-established tradition, helping us to encourage local communities to separate and dispose of e-waste and waste batteries correctly. We have observed that it is the households (the ones outside urban areas in particular), which still mismanage their e-waste, resulting in small appliances ending-up as communal waste. To change this and to make the e-waste dropoff even more convenient for the residents of these communities, we organise local campaigns with "door-to-door" collection.

## Life e-waste governance

Duration of the project: 1. 1. 2016 – 30. 12. 2020 Project budget: 1.795,765.00 € Funding: European Union (60%), Ministry of the Environment and Spatial Planning of the Republic of Slovenia (10%).



REPUBLIKA SLOVENIJA **MINISTRSTVO ZA OKOLJE IN PROSTOR** 



The project aims to raise public awareness about the proper management of e-waste and waste batteries and to change people's habits by establishing a consumer-friendly network for e-waste and waste batteries collection.

### Project's informational and awarenessraising activities in the year 2018

AWARENESS-RAISING MOBILE COLLECTIONS OF WEEE AND WASTE BATTERIES

> **55** events **12,327**uparticipants





#### THE "STARI APARATI ZA OTROŠKI Smeh" (old appliances for Children's Laughter) Campaign

An all-year campaign for collection of old appliances through green corners.

#### **420** stories published or broadcasted on TV, radio, printed and digital media.



The Life e-waste governance project is based mainly on activities, which aim to influence and change the behavioural patterns of people effectively. The project focused on the young population, in which such changes are most effective end beneficial. Projects, such as this one, are essential steps towards one of the EU's most prominent long-term objectives: becoming a circular economy society, and that is why the Ministry of the Environment and Spatial Planning of the Republic of Slovenia supports and co-finances them.

Peter TOMŠE, Ministry of the Environment and Spatial Planning of the Republic of Slovenia

**Financial report** 

ZEOS has published a summary of audited financial statements with the auditor's Statement for the fiscal year 2018 following the good practice of informing the WEEE, waste batteries and waste grave candles management schemes' participants, suppliers, business partners, state authorities and the public.

The financial statements presented in the summary are based on the financial statement, which has been prepared in accordance with the international financial reporting standards as adopted by the EU. The summaries do not include all the information required by the international financial reporting standards. Therefore, the information in this summary does not wholly represent the information in the audited financial statements of ZEOS. Those who seek more information about the company's finances and the results of its operation must consider the financial statement summaries along with the latest audited financial statements with all the information required by the framework of financial reporting. In the case of ZEOS, the framework applied is the financial reporting standards, as adopted by the EU.

#### Access to audited financial statements

The entire audited annual report of the company for the fiscal year 2018, including the audited financial statements for the same fiscal year, can be viewed at ZEOS's headquarters upon prior appointment. In accordance with legal provisions in force, the size of the company frees ZEOS of the obligation to submit its annual report to the Agency of the Republic of Slovenia for Public Legal Records and Related Services.

**Explanation 1:** criteria for the preparation of financial statement summaries

Considering the facts stated above, we deem the presentation of the a statement of financial position and a statement of profit or loss of the company's operation sufficient.

**Explanation 2:** In accordance with the company's statute, the net profit is directed into the collective scheme provisions.

	A STATMENT OF FINANCIAL POSITION	31.12.2018	31.12.2017
	ASSETS	7,184,931	6,316,592
A.	Long-term assets	805,870	882,988
.	Intang. assets and longt. def. costs and acc. income	10,160	12,008
.	Tangible assets	355,129	411,639
.	Investment property		
IV.	Investments in subsidiaries		
V.	Investments in ownership	401,235	401,235
VI.	Other long-term investments		
VII.	Deferred tax assets	39,347	58,106
B.	Short-term assets	6,379,061	5,433,604
Ι.	Long-term marketable assets		
.	Inventories	4,830	4,526
.	Short-term investments	5,447,635	4,582,927
IV.	Short-term accounts receivables	765,937	574,388
V.	Other short-term receivables	45,499	117,314
VI.	Cash and cash equivalents	115,160	154,450
	EQUITY AND LIABILITIES	7,184,931	6,316,592
A.	Shareholder's equity	2,865,088	2,227,912
Ι.	Called-in equity capital	481,724	481,724
.	Capital surplus	4,433	4,433
.	Reserves	834,056	352,723
IV.	Retained earnings	1,550,254	1,394,356
V.	Surplus from revaluation	-5,379	-5,324
B.	Long-term liabilities	2,784,746	2,813,142
Ι.	Provisions and long-term deferred revenue	2,784,746	2,813,142
∥.	Deferred tax liabilities		
.	Non-current financial liabilities		
C.	Short-term liabilities	1,535,097	1,275,538
Ι.	Short-term financial obligations	903,911	652,030
.	Short-term operating liabilities	393,807	229,033
.	Other short-term liabilities	223,321	308,753
IV.	Tax liabilities	14,058	85,722
	A STATEMENT OF PROFIT OR LOSS	2018	2017
1.	Net sales	2,805,131	2,711,188
2.	In-/decrease fin. products and work in prog.		

2.	In-/decrease fin. products and work in prog.		
3.	Other operating income	410,494	555,739
4.	Gross profit	3,215,625	3,266,927
5.	Costs of raw materials, supplies, etc.	-2,114,702	-2,275,120
6.	Personnel expenses	-253,079	-242,436
7.	Write-offs	-109,053	-96,032
8.	Other operating expenses	-16,758	-18,837
9.	Provisions		
10.	Operating result	722,033	634,502
11.	Income from financial activities	116,674	121,120
12.	Expenses from financial activities	-46,038	-37,097
13.	Total profit or loss before taxes	792,669	718,525
14.	Taxes on current and deferred income	-155,438	-147,331
15.	Net profit or loss for accounting period	637,231	571,194

## Auditor's report



#### INDEPENDENT AUDITOR'S REPORT ON THE SUMMARY FINANCIAL STATEMENTS of ZEOS, d.o.o., intended for publication

#### Opinion

The summary financial statements, which comprise the summary balance sheet as at 31 December 2018 and the summary income statement for the year then ended, are derived from the audited financial statements of ZEOS, d.o.o. for the year ended 31 December 2018.

In our opinion, the summary financial statements are consistent, in all material respects, with those audited financial statements, in accordance with the Companies Act (ZGD) and the materiality criterion and nature of the purpose of the summary financial statements.

#### **Summary Financial Statements**

The summary financial statements do not contain all the disclosures required by the International Financial Reporting Standards as adopted by the EU.

Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report on the audited financial statements.

#### The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 24 January 2019.

#### Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the Companies Act and the materiality criterion and nature of the purpose of the summary financial statements.

#### Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (ISA) 810 Engagements to Report on Summary Financial Statements, whether or not the summary financial statements are consistent with, in all material respects, the audited financial statements.

Ljubljana, 24 January 2019

MAZARS d.o.o. Dejan Šimenc pooblaščeni revizor

For signature please refer to the original Slovenian version.

TRANSLATION ONLY - SLOVENIAN ORIGINAL PREVAILS

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Poslovni bačun pri SKB 03103-1000699386 «Registracija: Okrožno sodišče v Ljubijani, Srg 2011/15129 Osnovni kapital: 15.000,00 EUR • Matična številka: 3959023000 • Davčna št.: S188105571



## Extended producer responsibility: meeting the obligations

#### LEGISLATION WHICH REGULATES THE WEEE, WASTE BATTERIES AND WASTE GRAVE CANDLES MANAGEMENT:

- Decree on the environmental tax on the generation of waste electrical and electronic equipment and waste portable batteries and accumulators (Official Gazette of the Republic of Slovenia no. 32/06, 65/06, 78/08)
  Please note: since 1. 1. 2019 the Decree on the environmental tax on the generation of waste electrical and electronic equipment and
- waste portable batteries and accumulators (Official Gazette of the Republic of Slovenia no. 84/18) is in force.
- Decree on the environmental tax on packaging waste pollution (Official Gazette of the Republic of Slovenia no. 32/06, 65/06, 78/08, 19/10)
- In connection with the above, the Tax Procedure Act is being enforced
- Decree on the management of batteries and accumulators and waste portable batteries and accumulators (Official Gazette of the Republic of Slovenia no. 3/10, 64/12, 93/12, 103/15)
- Decree on the management of waste grave candles (Official Gazette of the Republic of Slovenia no. 78/08, 84/18)
- Decree on WEEE (Official Gazette of the Republic of Slovenia no. 55/2015, 47/16, 72/18

#### ENFORCING THE LEGISLATION

#### ENTERING THE JOINT SCHEME

Entry in the e-equipment, batteries and grave candles manufacturers register at the Slovenian Environment Agency.

Entry of activity in the Financial administration of the Republic of Slovenia registers through the e-TROD portal.

#### TRANSFERRING THE OBLIGATIONS TO ZEOS SCHEME

Providing the e-waste collection network.

Informing about the proper management of e-waste, waste batteries and waste grave candles. Half-yearly or quarterly reporting of environmental taxes to ZEOS scheme and Financial administration of the Republic of Slovenia.

Payment of environmental taxes and fees.

Collecting and managing of e-waste, waste batteries and waste grave candles.

Reporting about e-waste, waste batteries and waste grave candles management to the Slovenian Environment Agency.

Planning the e-waste, waste batteries and waste grave candles management.

## We kindly invite all producers, importers and acquirers of e-equipment, batteries and grave candles to join the ZEOS scheme.

ZEOS

#### **USER-FRIENDLY DIGITAL SUPPORT**

#### SUBMITTING ENVIRONMENTAL TAX STATEMENTS TO THE ZEOS SCHEME

In the ZEOS scheme, we offer our scheme participants a user-friendly web portal for online reporting of the environmental tax statements for e-waste, waste batteries and waste grave candles. The page provides insights to all the past statements, analyses and checks and enables users to submit their statements any time of day, any day of the week.

#### SUBMITTING ENVIRONMENTAL TAX STATEMENTS THROUGH THE E-TROD PORTAL

In 2018 the Financial administration of the Republic of Slovenia introduced a web portal for digital excise duties and environmental tax reporting (E-TROD). After obtaining a mandatory digital identifier, the users can use the portal to register their activity, modify the activity, submit environment tax statements and applications for exemption, reimbursement and modifications of taxes. Through an authorisation, this obligation can be transferred to the ZEOS scheme.

#### S TRUUCUS TRUE L-IKUU PURIAL PERTAL e-CARINA PERTAL E-C

#### SUBMITTING E-WASTE, WASTE BATTERIES AND WASTE GRAVE CANDLES PICKUP REQUESTS

The ZEOS scheme's portal for e-waste, waste batteries and waste grave candles collection has been updated. It is now even more practical, coherent and user-friendly. The user can choose between various elements of request forms from a drop menu, the portal automatically provides the user with the request forms for empty transport containers, and all the current and past orders can easily be viewed on the home page.







#### 412 participants of the WEEE management scheme

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Ljubljana, FIBERNET, d.o.o., Ljubljana, FIRŠT d.o.o., FITAL-VALERIJA KOVAČIČ s.p., FMC d.o.o., FOKAB d.o.o., FORMA SVETILA d.o.o., FOTO BESENIČAR d.o.o., FRAPORT SLOVENIJA, d.o.o., FRIDRO d.o.o., FRUCTAL d.o.o., GE GASPERO, d.o.o., GASTRO, d.o.o., GASTROFRIGO INTERNATIONAL d.o.o., GDB d.o.o., GE d.o.o., GEDER d.o.o., GENI SI d.o.o., Geoenergetika d.o.o., GEOIZMERA d.o.o., GEOSERVIS, d.o.o., GIA - S d.o.o., GORAZD d.o.o., GOT d.o.o., GORENJE, d.o.o., GORENJE GSI, d.o.o., GORENJE GTI, d.o.o., GORUP - AUDIO STOJAN GORUP s.p., GO-ST d.o.o., GTG PLIN d.o.o., H H2N d.o.o., HALDER d.o.o., HARTMAN d.o.o., HAUSER, d.o.o., HELLA SATURNUS SLOVENIJA d.o.o., HENKEL SLOVENIJA d.o.o., HIT SVETILA d.o.o., Horizont CLAIR d.o.o., HOTEL SLON d.d., HRIBAR-OS d.o.o., HYPEX, d.o.o., BLO d.o.o., ICEMAX d.o.o., IDEO PLUS d.o.o., ILIRIJA d.d., IMEDIA GSM d.o.o., IMS-ADIT, d.o.o., INFINITUS d.o.o., INLED d.o.o., INPOS, d.o.o., Celje, INŠTITUT PREVENT d.o.o. 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#### 186 participants of the WBA management scheme

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#### 7 participants of the WCG management scheme

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## ZEOS d. o. o. is an authorised representative of 39 companies from abroad

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In compliance with the Decree on the environmental tax on the generation of waste electrical and electronic equipment and waste portable batteries and accumulators, the ZEOS company concluded contracts with producers of EEEO from outside of Slovenia to meet all their responsibilities under the Slovenian laws on their behalf.

#### Thank you!

The ZEOS company wouldn't exist without you: our scheme participants, public utility companies, collecting and treatment companies, producers, retailers, schools and educational organisations, municipalities and others, who participate in our operation and activities and support our efforts in one way or another.

You often describe our work as inclusive and integrative. It makes us very proud to be described as such, for it is one of the reasons our network of partners is larger and stronger each year! Another proof that we are on the right path is our goals being met and targets being reached.

Thank you all for your co-operation. We value your trust!

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Emil Šehić, M.Sc., Branka Biček Bizani, ., Photo: ZEOS archives, Print: Grafika Gracer d. o. o., Number of copies: 130 Annual Report 2018, ZEOS, ravnanje z električno in elektronsko opremo, d. o. o., Board: F April 2019, E Production:



For more information on our work and growth in the previous years, please see our annual reports for 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016 and 2017.



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